

Lean Level: *Beginner: no previous knowledge of Lean required

**Intermediate: audience has a basic understanding of Lean principles and tools but little experience

***Advanced: audience has some experience applying Lean principles and tools covered in the session

↺ Session repeats on both days

Day 1 – Tuesday, October 18 – Greater Tacoma Convention & Trade Center

7:30-9:00 Registration

9:00 Welcome & Opening Remarks by Governor Jay Inslee, *Exhibit Hall B*

9:30 Keynote Presentation by Dean Schroeder, “The power of front-line ideas” *Exhibit Hall B*

10:30 Networking, Vendor Booths, Transition to next session

11:00 Lunch – *or* – Breakout Sessions

Choose one	Agency Leadership Panel: Engaging and utilizing employee ideas Moderated by Dean Schroeder Alfie Alvarado, VA Chris Liu, DES Joel Sacks, LNI Rick Garza, LCB Exhibit Hall B *	Continuous Improvement and Personal Kanban Jim Benson, Modus Cooperandi <i>Ballroom A</i> *	If we can put a man on the moon: Getting big things done in government John O’Leary, Deloitte <i>Ballroom BC</i> **	How to engage and support employees in continuous improvement: stories of successes, failures, learning Norm Alberg and panel members, King County <i>Ballroom D</i> **	↺ We’re not robots – reorganize for speed! John Dickson, Spokane County <i>Room 315/316</i> **
	Lessons learned from Arizona Lean transformation Bob Plummer, Honsha.ORG <i>Room 317</i> *	↺ Growing a Lean community: the Jefferson County Lean journey Earll Murman, Massachusetts Institute of Technology Jay Bakst, Raviyah Training & Consulting <i>Room 318</i> **	10:45am-12:15pm Transportation Lean Forum live video teleconference <i>Sponsored by Gary Vansuch, Colorado Dept. of Transportation</i> <i>Room 407</i> *	Lunch on your own	

12:00-12:15 Transition to next session

12:15 Lunch – *or* – Breakout Sessions

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Choose one	↺ Getting Unstuck: Strategies to repair trust in groups Wendy Fraser, Fraser Consulting, LLC <i>Exhibit Hall B</i> ***	↺ Embracing employee ideas Tracy O'Rourke, Integris Alex Ogunji, Los Angeles County <i>Ballroom A</i> **	↺ Focusing on the 'g' in gPDCA to boost your problem solving skills Eden Teachout, Dept. of Enterprise Services <i>Ballroom BC</i> **	↺ Engaging deck-plate innovation through Moonshine Vincent Stamper and Pete Laketa, Puget Sound Naval Shipyard & Intermediate Maintenance Facility <i>Ballroom D</i> **	Big results with small teams: leading practices in cross-functional partnerships Arun Kumar, Kerika Joy Paulus, WaTech <i>Room 315/316</i> *
	Short Talks - State Agency Panel: hear their success stories and what they learned Joshua Drollinger, DSHS Marina Parr & Jim Parker, Washington Workforce Board Pamela Singleton, OFM Moderated by Jessica Dang & Jade Hudek, Results WA <i>Room 317</i>	Data-Driven Everything: The 10 Plays to Driving Performance and Impact Jeffrey Press, Socrata Michael Jacobson, King County <i>Room 318</i> *	No Breakout Session <i>Room 407</i>	Lunch on your own	

1:15-1:30 Transition to next session

1:30 Breakout Sessions

Choose one	Lean culture at Dept. of Enterprise Services (DES): busting the "build it and they will come" myth Chris Liu & Joe VanSyckle, (DES) <i>Exhibit Hall B</i> *	A model for change: Harnessing the Speed of Thought (HST) Robert Brown, Collective Wisdom, Inc. <i>Ballroom A</i> **	Simulation: You can learn a lot by doing the work Andres Hermosilla and Matt Waller, Seattle Children's Hospital <i>Ballroom BC</i> **	Improving Lean through communities of practice Gary Vansuch, Colorado Department of Transportation <i>Ballroom D</i> *	↺ Lean is part of the change management equations: success = vision, motivation Elizabeth Alley & Shelly Randazzo, Virginia Mason Medical Center <i>Room 315/316</i> **
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	Coaching leaders to create a culture of engagement and improvement Ariana Wood & Paul Houle, Dept. of Enterprise Lean Transformation Services Rick Garza & James Goodman, Liquor and Cannabis Board Sean Heron & Job Pangilinan, King County Housing Authority <i>Room 317</i> **	Mapping your journey in continuous improvement Brian Wakeham, State of Wisconsin – Dept. of Administration <i>Room 318</i> **	Leading Lean for success; how to drive out fear Karen Howells & Kelly Johnston, The Howells Group <i>Room 407</i> ***
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2:30-2:45 Transition to next session

2:45 Breakout Sessions

Choose one	Building better teams will improve your Lean effort Brett Cooper & Evans Kerrigan, Integris Performance Advisors <i>Exhibit Hall B</i> *	Delivering results: lessons learned from across the world Shruti Shah & Wendy Korthuis-Smith, Deloitte <i>Ballroom A</i> *	Pin the Tail on the Donkey: Measuring the complexity of Lean improvement efforts Charley Haley & Fisher Qua, Back Loop Consulting <i>Ballroom BC</i> *	☺ There are no barriers to innovation Brian Elms, City and County of Denver <i>Ballroom D</i> **	☺ From 10,000 feet to Sea Level: Building engagement at all levels to reduce preventable readmissions Andrew Hansen & Kathy Mullin, Seattle Children's Hospital <i>Room 315/316</i> **
	☺ Building organizational capacity for continuous improvement Ted Burley, The Regional Municipality of York <i>Room 317</i> *	5 Leader behaviors to grow learners and get results Hollie Jensen and Lean Fellows, Results Washington <i>Room 318</i> **	Conversation with the experts Dean Schroeder Chris Liu Andres Hermosilla <i>Room 407</i> *		

3:45 End Day 1

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Day 2 – Wednesday, October 19 – Greater Tacoma Convention & Trade Center

7:30-9:00 Registration

9:00 Welcome, Exhibit Hall B

9:15 Keynote Presentation - Peter Hutchinson “Leadership Lessons: What 2nd Graders Already Know”
Exhibit Hall B

10:15-10:30 Transition to next session

10:30 Breakout Sessions

Choose one	↺There are no barriers to innovation Brian Elms, City and County of Denver <i>Exhibit Hall B</i> **	↺Embracing employee ideas Tracy O’Rourke, Integris Alex Ogunji, Los Angeles County <i>Ballroom A</i> **	Transformation Design: Using Lean internally to help maximize impact externally Lauren Hudspeth, Tiffany Nguyen, and Brandi Bogosian, Bill & Melinda Gates Foundation <i>Ballroom BC</i> **	“Mining The Gold” : Making the most of employee ideas Becky Nowlen-Baird, Tom Cahill, Brett Jackson, Christina Webber & Ed Schott, Premera Blue Cross <i>Ballroom D</i> *	Accelerating results: tips for surfacing, sponsoring & sustaining problem Solving Tom Moore & Suzanne Hoffman, Mass Ingenuity Annette Schuffenhauer, Health Care Authority <i>Room 315/316</i> **
	↺Building organizational capacity for continuous improvement Ted Burley, The Regional Municipality of York <i>Room 317</i> *	50 things we learned while implementing Lean Debra Hentz, Washington State Auditor’s Office City and County panel members <i>Room 318</i> **	Conversation with the experts Wendy Fraser Karl Kraber Jennifer Haury <i>Room 407</i> *		

11:30-11:45 Transition to next session

11:45 Lunch – or – Breakout Sessions

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Choose one	Agency Leadership Panel: Leading into the future together Moderated by Peter Hutchinson Brian Bonlender, COM Jody Becker-Green, DOC Tracy Guerin, DRS Vikki Smith, DOR <i>Exhibit Hall B</i>	↺ Solving problems should be easy – using the 4 Step visual tool Jennifer Haury, All Angles Consulting, LLC <i>Ballroom A</i> **	↺ Focusing on the ‘g’ in gPDCA to boost your problem solving skills Eden Teachout, Dept. of Enterprise Services <i>Ballroom BC</i> **	Case Study: Building change capability within a large government enterprise Gary Vansuch, Colorado Dept. of Transportation <i>Ballroom D</i> *	↺ We’re not robots – reorganize for speed! John Dickson, Spokane County <i>Room 315/316</i> **
	Office Lean: staying organized and focused Chris Lindstrom, Ceptara <i>Room 317</i> *	↺ Growing a Lean community: the Jefferson County Lean journey Earll Murman, Massachusetts Institute of Technology Jay Bakst, Raviyah Training & Consulting <i>Room 318</i> **	Can evolving past the hierarchy make us more efficient? Looks that way. Michael DeAngelo, WaTech <i>Room 407</i> *	Lunch on your own	

12:45-1:00 Transition to next session

1:00 Lunch – or – Breakout Sessions

Choose one	Accepting your power to lead Brett Cooper and Evans Kerrigan, Integris Performance Advisors <i>Exhibit Hall B</i> *	Fostering collaboration and trust across divisions Jody Becker-Green and Tracy Johnson, Dept. of Corrections <i>Ballroom A</i> *	Lean is not an event Karl Kraber, Employment Security Dept. <i>Ballroom BC</i> **	↺ Engaging deck-plate innovation through Moonshine Vincent Stamper and Pete Laketa, Puget Sound Naval Shipyard & Intermediate Maintenance Facility <i>Ballroom D</i> **	↺ Lean is part of the change management equations: success = vision, motivation Elizabeth Alley and Shelly Randazzo, Virginia Mason Medical Center <i>Room 315/316</i> **
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	Lean contains multitudes: where to begin Brian Kerr and Craig Fitzgerald, Koné Consulting <i>Room 317</i> *	How to measure performance when happiness is your metric Anders Maul, Live Stories <i>Room 318</i> *	State agencies work better together Lila Kirkeby, Washington State Patrol Linda Kleingartner, T.A.S. <i>Room 407</i> *	Lunch on your own
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2:00-2:15 Transition to next session

2:15 Breakout Sessions

Choose one	Applying Lean IT at DSHS Jim Benson, Modus Cooperandi <i>Exhibit Hall B</i> *	↪ Getting Unstuck: Strategies to repair trust in groups Wendy Fraser, Fraser Consulting, LLC <i>Ballroom A</i> ***	↪ Solving problems should be easy – using the 4 step visual tool Jennifer Haury, All Angles Consulting, LLC <i>Ballroom BC</i> **	Cultivating compassionate and skillful leaders using Job Relations Dave Hyem & Lis McNicholl, The Boeing Company <i>Ballroom D</i> **	↪ From 10,000 feet to Sea Level: Building engagement at all levels to reduce preventable readmissions Andrew Hansen & Kathy Mullin, Seattle Children's Hospital <i>Room 315/316</i> **
	Short Talks - State Agency Panel: hear their success stories and what they learned Allyson Brooks & Morgan McLemore, DAHP Marina Parr & Jim Parker, Washington Workforce Board Melissa Wideman & Nichole Seick, OFM Moderated by Tammy Firkins & Rebecca Orbeck, Results WA <i>Room 317</i>	It's a Bird! It's A Plan! No, It's Janice: 6 Secrets to becoming a management SUPERHERO (You won't believe #4!) David Mort, Hawes Financial Group <i>Room 318</i> ***	Implementing and sustaining change following a Lean workshop Jeff Watson, JWC International <i>Room 407</i> ***		

3:15 End Day 2