

LESSONS IN LEADERSHIP SERIES:

The Lean Leader's Role in Value Stream Mapping

-Continuous Government Improvement-

FREE for Washington State Agency Leaders

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Where experience leads

Date:

Tuesday, April 17, 2012

Time:

9:00am -12:00pm

Location:

Columbia Room

Washington State Capitol

416 Sid Snyder Avenue SW

Olympia, WA 98504

For Additional Information or to Register:

360.902.0849

accountability@gov.wa.gov

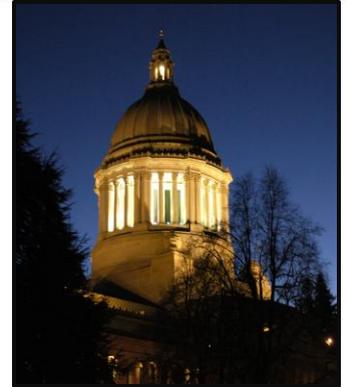
**Space is limited
to 100 so
register early!**

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Accountability & Performance

With the Governor's executive order on Lean Transformation (EO 11-04), cabinet agencies are using Lean principles, concepts and tools to improve state government programs, processes, and products. One tool, value stream mapping (VSM), is described as the blueprint for a Lean transformation. This session is designed to explore the leaders role in supporting a VSM team improvement effort and will begin to answer:



•What Should Leaders Expect Before, During, and After a VSM Workshop?

Value stream mapping (VSM) workshops are group activities aimed at developing a high level map depicting what is currently happening in the system and to providing a blueprint for further continuous improvement activities. This breakout session will deepen your understanding of how to provide the right level of leadership before, during and after a VSM workshop.

•How Do I Help Ensure Stability of Improvements?

Current-state value-stream maps vividly illustrate some of the shortcomings of conventional management thinking and practice. As this breakout session will explore, with a VSM in hand, the manager can identify key performance metrics in the flow of the process, improve the efficacy of the business system, and increase the stability of the system improvements.

•How Do I Manage A Cross-Functional Value Stream?

After developing a VSM that everyone on the team can agree to, and articulating an implementation plan for improvements, leaders are often challenged to go forth and implement. This breakout session will explore some best practices to leverage and pitfalls to avoid on the road to continuous improvement.

•How Can the Leader Best Support the Improvement Implementation Effort?

Future-state value-stream maps depict a future condition that incorporates yet-to-be-made improvements. Team members, usually with the help of an experienced facilitator or leader, identify the improvements by questioning current paradigms and thinking creatively about how to improve the process. In this breakout session, leaders will have the opportunity to explore means of supporting these continuous improvement activities.



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Please join Point B Senior Associates Connie Polzin, Brian Weisel, Brian Jorgensen, and Bob Brown, PhD. Point B is partnering with Washington State government to provide this interactive and dynamic session to help you build your capacity and competency in leading Lean. Point B provides leadership and strategic management consulting services to a variety of industries.

