

“Mining The Gold”

Making the most of employee ideas



Kaizen Promotion Office, Premera Blue Cross

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INTRODUCTIONS

- **Tom Cahill** – Director
- **Becky Nowlin-Baird** – Manager
- **Brett Jackson** – Workshop Leader
- **Christina Webber** – Workshop Leader
- **Ed Schott** – Workshop Leader



“MINING THE GOLD”



EMPLOYEE IDEAS



COACHING





CULTURE



CELEBRATE



RESPECT FOR PEOPLE





CHANGE





SUMMARY

- What have learned about embracing employee ideas?
- What will you do differently?

