STATE OF WASHINGTON

February 4, 2014

The Honorable Troy Kelley
Washington State Auditor
P.O. Box 40021
Olympia, WA 98504-0021

Dear Auditor Kelley:

Thank you for the opportunity to respond to the State Auditor's Office (SAO) performance audit report on "The Experiences and Perspectives of Washington Families Who Adopted Children from Foster Care." The Department of Social and Health Services and the Office of Financial Management have reviewed the report, and we hereby enclose our joint response and action plan.

We agree that we can improve post-adoption services for Washington families. The Children's Administration has begun to review parent survey responses and other recommendations to help improve access to information and community resources for adoptive families and increase customer satisfaction.

We appreciate that the SAO worked collaboratively with our staff during this audit and thank the audit team for its work.

Sincerely,

Kevin W. Quigley, Secretary
Department of Social and Health Services

David Schumacher, Director
Office of Financial Management

Enclosure

cc: Joby Shimomura, Chief of Staff, Office of the Governor
Kelly Wicker, Deputy Chief of Staff, Office of the Governor
Ted Sturdevant, Executive Director for Legislative Affairs, Office of the Governor
Wendy Korthuis-Smith, Director, Results Washington, Office of the Governor
Tammy Firkins, Performance Audit Liaison, Results Washington, Office of the Governor
Jennifer Strus, Assistant Secretary, Children's Administration
Tracy Guerin, Deputy Director, Office of Financial Management