Results Review Meeting Agenda
Goal Five: Effective, Efficient, and Accountable Government

Date, time, and location
Date: 5/27/15
Time: 10:00am-11:50am
Location: Results Room

The purpose of this meeting is to discuss the performance of Goal Five outcome measures and leading indicators as it relates to open data, customer satisfaction and timely service delivery.

Time	Topic	Participants
10:00–10:05	Welcome and Agenda Review	Wendy Korthuis-Smith
	Governor's Opening Remarks	Governor Jay Inslee
10:05–10:07	Meeting Overview	Rob St. John, CTS
10:07–10:29	Moving the Needle: Open Data	• Will Saunders, OCIO • TBD
10:29–10:57	Customer Satisfaction: Fruit & Vegetable Inspection Program	• Kirk Robinson, Deputy Director, Department of Agriculture • Cameron Crump, Administrator, Fruit and Vegetable Inspection Program
10:57–11:34	Timely Service Delivery: Electrical Inspections	• Joel Sacks, Director, Labor and Industries • Stephen Thornton, Program Manager, Labor and Industries • Customer: Dave Woodey, Prime Electric
11:34–11:45	Lean Measure Update	Hollie Jensen, Enterprise Lean Consultant, Results Washington
11:45–11:50	Closing and additional questions/comments	• Governor Jay Inslee • Wendy Korthuis-Smith