

Lean Leadership Panel

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Department of Commerce
Innovation is in our nature.

Why is Lean important?



McKinsey Global Institute



February 2011

Growth and renewal in the United States: Retooling America's economic engine



From McKinsey's Report

“...we see seven major imperatives that the United States needs to meet if it is to achieve the productivity growth that is required to sustain its historic pace of GDP growth...

1. Drive productivity gains in the public and regulated sectors”



Plus Lean is a win-win-win

- Employees: gives us all tools/skills to help maintain mission delivery given reduced resources
- Customers: improves service from government
- Taxpayers: reduces cost for a given unit of service delivered

Bottom line: it's something very valuable on many fronts that we can control and doesn't cost a lot to do!



Lean in Commerce



**“If someone gave me
eight hours to chop a
pile of wood, I’d
spend six hours
sharpening my ax.”
~Abraham Lincoln**



Performance at Commerce

Operational Vision Statement: Working together, Commerce delivers results for communities and businesses.



