

Strategic Lean Project Report



For Reporting Period: January 1, 2016 through June 30, 2016

I. General Information:

Lead agency name: Department of Veterans Affairs

Partner agencies: None

Improvement project title: WDVA Strategic Planning Goal Mapping

Date improvement project was initiated: 1/1/2016

Project type: New Project

Project is directly connected to: **If applicable, specify the alignment:**

Agency Strategic Plan

Goal 2 Employee Engagement

Report reviewed and approved by: Alfie Alvarado

II. Project Summary:

WDVA Utilized Grasp Plan Do Check Act Problem solving to develop a goal map for the agencies 2nd Goal Improving Employee Engagement

III. Project Details:

Identify the problem: WDVA has the opportunity to improve employee engagement through professional development and employee recognition.

Problem statement: Currently WDVA has a 58% positive response for Employee Engagement Survey Question 5 "I have opportunities at work to learn and grow". As compared to our goal of 65% positive response within 18 months of project implementation.

Improvement description: WDVA has identified 3 improvement initiatives to include:
Development, draft, and implement an agency wide professional development program.
Develop, draft, and implement an agency wide employee recognition program.
Identify and implement supervisor to employee recognition resources.

Customer involvement: Front line staff and supervisors played a key role in giving the team an overall perspective of WDVA's current state and ideas for a better future state for employee engagement.

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IV. Project Details:

Improved process as measured by: <i>(Click those that apply)</i>	Specific results achieved: <i>(Complete the narrative boxes below)</i>	Total Impact: <i>(Actuals; Current Reporting Period)</i>	Results status:
<input checked="" type="checkbox"/> Employee Engagement	Problem solving event yielded an implementation plan. Plan completion is expected December 2018		

V. Contact information:

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