

1. Select the answer that best reflects the content presented in the Lean for Dummies book.

	True	False
Lean is a disciplined way of life.	<input checked="" type="radio"/>	<input type="radio"/>
The term "Lean" was created by a group of researchers at MIT who were studying the auto industry (including Toyota) in 1988.	<input checked="" type="radio"/>	<input type="radio"/>
The practice of Lean is nothing more than using a set of tools.	<input type="radio"/>	<input checked="" type="radio"/>
Perfection is a journey, not a destination.	<input checked="" type="radio"/>	<input type="radio"/>
Lean only works in the manufacturing sector.	<input type="radio"/>	<input checked="" type="radio"/>
Lean is most effective when applied to the entire organization.	<input checked="" type="radio"/>	<input type="radio"/>
Lean requires a large upfront investment of money, prescriptive training and expensive software.	<input type="radio"/>	<input checked="" type="radio"/>
Everyone in the organization can apply Lean.	<input checked="" type="radio"/>	<input type="radio"/>
Six Sigma techniques are applicable within a Lean framework as a subordinate toolset for eliminating defects and reducing process variance.	<input checked="" type="radio"/>	<input type="radio"/>
Lean Six Sigma initiatives often miss out on the key elements required for long term sustainability, achieved through both daily continuous improvement and respect for people.	<input checked="" type="radio"/>	<input type="radio"/>

2. What does a Lean organization value the most?

- People first, then tools.
- Tools first, then people.

3. Which answer best describes what Lean is not?

- Consulting foo-foo dust, onerous, a Western-style system.
- A set of tools and techniques that been around for decades, easy to adopt, focused on the long-term.

4. Which statement best describes the term Lean?

- A broad catchphrase that describes a holistic and sustainable approach to using less of everything to give you more.
- An improvement approached focused primarily on applying tools to eliminate waste.
- A flavor of the month fad that will likely soon be forgotten.

5. The logic of Lean includes the following assumptions:

- You provide products/services to customers who define value. You create value in a process, and waste in a process diminishes value. The perfect process has no waste, so you can maximize customer value by pursuing the perfect process.
- You know best what customers need, so you define value. Waste is a natural part of all processes. Pursuing perfection is unrealistic and ultimately unattainable.

6. Which of the items would not be seen in an organization with a Lean culture?

- Long term vision
- Seeing activities as a process
- Communicating through value stream maps
- Leaders frequenting the places where value is created
- Visual signs and cues
- A focus on blame
- People following the Plan, Do, Check, Act (PDCA) cycle
- Everyone making improvements (continually)
- People embracing learning, sharing knowledge, and open to change
- The organization building long-lasting relationships with suppliers and customers