

*** 1. Select the answer that best reflects the content presented in the Lean for Dummies book.**

| | True | False |
|---|----------------------------------|----------------------------------|
| An overarching principle of Lean is continuous incremental change. | <input checked="" type="radio"/> | <input type="radio"/> |
| Standards are made to be followed and then improved. | <input checked="" type="radio"/> | <input type="radio"/> |
| A key to solving problems is to quickly determine who is at fault. | <input type="radio"/> | <input checked="" type="radio"/> |
| When an organization's informal principles are at odds with its formal principles, this discrepancy can cause tension and conflict across the organization. | <input checked="" type="radio"/> | <input type="radio"/> |
| Full Lean journey buy-in across the entire organization may take years. | <input checked="" type="radio"/> | <input type="radio"/> |

Powered by **SurveyMonkey**
Check out our [sample surveys](#) and create your own now!

2. A commonly used graphical tool used for showing progress in several areas toward a goal is:

- Bar chart
- Pie chart
- Spider chart

3. Facilitating change requires:

- Clear expectations, proper communications and proper behavior
- Vision, charisma and an unlimited budget

4. A “Lean state of mind” includes managers who:

- Teach their employees the proper Japanese terms.
- Make decisions based on data about past productivity.
- Realize that their job is not only to achieve results, but also to build capability in their people.

5. To create a culture of trust and continuous improvement, an organization must realize that:

- Blame improves nothing and prevents true problem solving.
- Blame help get to the root cause.
- Blame is one way to demonstrate accountability.

6. One of the best ways to mitigate a “flavor-of-the-month” mentality is to:

- Hold managers accountable to new behavior standards, especially in times of crisis.
- Convince employees that it will be different this time.
- Use professional-looking materials in all communications.