

2. As you begin your Lean journey, which of these things need to be put in place to ensure a successful journey?

- People, policies, resources, and vision.
- Salary increases, tools training, and independence.
- Standard work, strategic planning, and 5S.

3. Which of these personnel policies and practices may need to be changed to align with the people centered principles of Lean?

- Incentive, recognition, and reward systems.
- Realignment and reassignment of employees displaced due to productivity improvements.
- Ability to cross train employees.
- All the above.

4. To handle the volume of changes generated by Lean improvement activities, you should make sure you have:

- Trained every employee to be a value stream mapping facilitator.
- The support resources to handle the volume and well paced timing of the improvement events.
- Lots of computer programmers on call.

5. Having a Lean sensei can benefit your organization by:

- Providing tactical direction in support of the long-term vision and serving as an independent observer and advisor.
- Having someone smarter than you do it for you.
- Identifying someone to blame if something bad happens.

6. A Lean student needs knowledge and competency in these four areas:

- Technical skills, leadership skills, strategy and planning skills, and applied (real world) skills.
- Unconscious incompetence, conscious incompetence, conscious competence, and unconscious competence.
- Crisis management, effective delegation, marketing, and business process modeling.

*** 1. Select the answer that best reflects the content presented in the Lean for Dummies book.**

	True	False
Lean focuses on the means to achieving results just as much as it does on results themselves.	<input checked="" type="radio"/>	<input type="radio"/>
It is best to present Lean as the “next greatest thing” using buzz words and slogans.	<input type="radio"/>	<input checked="" type="radio"/>
Managers should prepare for meeting and have a firm well-defined agenda, with the outcomes articulated explicitly.	<input checked="" type="radio"/>	<input type="radio"/>
The Lean journey requires that you have a “Lean sensei.”	<input type="radio"/>	<input checked="" type="radio"/>
Although several types of Lean certifications are available, there are no standard industry certifications in Lean knowledge, skill, or demonstrated mastery.	<input checked="" type="radio"/>	<input type="radio"/>

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