

## Enterprise-wide Lean and Continuous Improvement Community of Practice

January 16, 2024  
10:30 am – 12:00 pm

[Zoom Meeting](#)

Meeting ID: 814 8563 8623

- Meeting Purpose**
- ✓ Discover ways to foster and incorporate grace into the workplace
  - ✓ Learn helpful tools to address healthy conflict
  - ✓ Share current projects and process improvements

- Community Expectations**
- Treat others with respect and patience
  - Practice the golden rule (treat others how you want to be treated)
  - Be present
  - Show up on time (as schedules allow)
  - Assume good intentions
  - Provide grace as we form a community
  - If possible, turn cameras on when speaking
  - Mute your mic unless speaking

#	Agenda Item	Time	Lead
1	<b>Welcome &amp; Announcements</b>	10:30 – 10:45	Theresa Dew and Talia Mazzara, Senior Performance Advisors Results Washington
2	<b>Topic Teaching and Activity</b> Gracious Space: Working Together	10:45 – 11:35	Vanessa Palomino, Organizational Change Management Pool Specialist Washington State Office of Financial Management
3	<b>Q&amp;A</b>	11:35 – 11:45	All
4	<b>Round Robin Activity</b> <ul style="list-style-type: none"> <li>• Project shares</li> <li>• Barriers/assistance</li> </ul>	11:45 – 11:55	Theresa Dew, Senior Performance Advisor Results Washington
5	<b>Wrap Up</b> <ul style="list-style-type: none"> <li>• Attendee survey</li> </ul>	11:55 – 12:00	Theresa Dew, Senior Performance Advisor Results Washington
6	<b>Adjourn</b>	12:00	

# Community of Practice Updates

## • **Looking for CoP presenters for June – December**

- Topic teachings in but not limited to Lean, waste reduction, performance management, change management, creating value, accessibility and more – open to ideas!
- Current or recent project or continuous improvement efforts within your agency/organization
- Contact [Talia.Mazzara@gov.wa.gov](mailto:Talia.Mazzara@gov.wa.gov) if interested

## • **Announcing 2024 workshops**

- 3 in-person workshops in April, July, and August/September
  - Hands-on learning activities with networking built-in
  - July will be held in Central Washington – looking for **champions!**
    - If interested, contact [Theresa.Dew@gov.wa.gov](mailto:Theresa.Dew@gov.wa.gov) and [Talia.Mazzara@gov.wa.gov](mailto:Talia.Mazzara@gov.wa.gov)
- Finalized schedule, communications, and registration information coming soon



# Happening This Month

## January Public Performance Review

**When:** Wednesday, January 24<sup>th</sup> @ 10:30 am – 11:45 am

**Topic:** Opioid and Overdose Crisis in Washington State

**Speakers:** Department of Health, Health Care Authority, Department of Social and Health Services with contributions from Department of Corrections, Department of Children, Youth, and Families, Office of Superintendent of Public Instruction, Governor's Office of Indian Affairs, and Department of Commerce

- Overview of opioid and fentanyl use and impacts within Washington
- Statewide initiatives to address opioid education and awareness, harm reduction, prevention, treatment, and recovery support services

### How to Join

*In-person:*

Helen Sommers Building  
106 11<sup>th</sup> Avenue SW  
Olympia, WA 98501  
Conference rooms G015 A-C

*Virtually:*

Live-streamed by TVW