

Enterprise-wide Lean and Continuous Improvement Community of Practice

February 20, 2024

10:30 am – 12:00 pm

[Zoom Meeting](#)

Meeting ID: 814 8563 8623

Meeting Purpose

- ✓ Discover the ADAPT and Leader change management model to create effective change
- ✓ Learn how the WA State Department of Commerce utilized the DMADV framework in equity analyses and project implementation
- ✓ Share current projects and process improvements

Community Expectations

- Treat others with respect and patience
- Practice the golden rule (treat others how you want to be treated)
- Be present
- Show up on time (as schedules allow)
- Assume good intentions
- Provide grace as we form a community
- If possible, turn cameras on when speaking
- Mute your mic unless speaking

#	Agenda Item	Time	Lead
1	Welcome & Announcements	10:30 – 10:45	Talia Mazzara and Theresa Dew, Senior Performance Advisors Results Washington
2	Topic Teaching ADAPT and Leader Change Management Model	10:45 – 11:05	Kelly Walk, Director of Organizational Change Management Washington State Department of Social and Health Services' Behavioral Health Administration
3	Q&A	11:05 – 11:15	All
4	Project Share Using Lean DMADV in Equity Analyses and Project Implementation	11:15 – 11:40	Jeremy Walker, Equity Analyst Washington State Department of Commerce
5	Q&A	11:40 – 11:50	All
6	Round Robin Activity <ul style="list-style-type: none"> • Project shares • Barriers/assistance 	11:50 – 11:55	Talia Mazzara, Senior Performance Advisor Results Washington
7	Wrap Up <ul style="list-style-type: none"> • Attendee survey 	11:55 – 12:00	Talia Mazzara, Senior Performance Advisor Results Washington
8	Adjourn	12:00	

ROLL CALL!

**Please take a moment to complete our
Attendance Form**



Community of Practice Updates

- **Looking for CoP presenters for June – December**

- Topic teachings in but not limited to Lean, waste reduction, performance management, change management, creating value, accessibility and more – open to ideas!
- Current or recent project or continuous improvement efforts within your agency/organization
- Contact Talia.Mazzara@gov.wa.gov if interested

Upcoming Events

March Public Performance Review

When: Wednesday, March 27th @ 10:30 am – 11:45 am

Topic: Homelessness and the Housing Crisis

Contributors: The Department of Commerce, Department of Transportation, Department of Licensing, Department of Social and Health Services, Department of Health, and Health Care Authority

- Updates on progress and initiatives around:
 - Emergency responses highlighting county and state partner agencies
 - Current and future planning needs to include growth management and wrap-around services

How to Join

In-person:

Legislative Building - Columbia Room
416 Sid Snyder Ave. SW
Olympia, WA 98501

Virtually:

Live-streamed by TVW