

## Washington State Continuous Improvement Community of Practice

**February 21, 2023**  
**10:30 am – 12:00 pm**  
[Zoom Meeting](#)  
 Meeting ID: 864 1246 1726

**Meeting Purpose**

- ✓ Understand methods for expanding creativity and climbing out of mental valleys
- ✓ Share current projects and process improvements

**Community Expectations**

- Treat others with respect and patience
- Practice the golden rule (treat others how you want to be treated)
- Be present
- Show up on time (as schedules allow)
- Assume good intentions
- Provide grace as we form a community
- If possible, turn cameras on when speaking
- Mute your mic unless speaking

#	Agenda Item	Time	Lead	Summary
1	<b>Welcome &amp; Introductions</b> Icebreaker: Favorite Lean tool	10:30 – 10:45	Talia Mazzara Results Washington	
2	<b>Topic Teaching Presentation</b> How Do I Climb Out of Mental Valleys (And Why it Matters to Creativity and Innovation)	10:45 – 11:05	Jennifer Phillips Department of Social & Health Services	
3	<b>Q&amp;A</b>	11:05 – 11:15	All	
4	<b>Group Activity</b> Creative Thinking to Uncover Mental Valleys	11:15 – 11:35	Jennifer Phillips Department of Social and Health Services	
5	<b>Round Robin Activity</b> <ul style="list-style-type: none"> <li>• Project shares</li> <li>• Barriers/assistance</li> </ul>	11:35 – 11:55	Talia Mazzara Results Washington	
6	<b>Next Steps</b> <ul style="list-style-type: none"> <li>• Action item review</li> <li>• Attendee survey</li> </ul>	11:55 – 12:00	Theresa Dew Results Washington	
7	<b>Adjourn</b>	12:00		