

Washington State Lean and Continuous Improvement Community of Practice

December 19, 2023
10:30 am – 12:00 pm
[Zoom Meeting](#)
 Meeting ID: 864 1246 1726

- Meeting Purpose**
- ✓ Learn creative ways to visualize data
 - ✓ Discover a useful framework to tell a story using data
 - ✓ Share current projects and process improvements

- Community Expectations**
- Treat others with respect and patience
 - Practice the golden rule (treat others how you want to be treated)
 - Be present
 - Show up on time (as schedules allow)
 - Assume good intentions
 - Provide grace as we form a community
 - If possible, turn cameras on when speaking
 - Mute your mic unless speaking

#	Agenda Item	Time	Lead
1	Welcome & Announcements	10:30 – 10:45	Talia Mazzara and Theresa Dew, Senior Performance Advisors Results Washington
2	Topic Teaching and Activity Data Visualization	10:45 – 11:35	Beth Adams, Lean Continuous Improvement Manager Washington State Department of Social and Health Services' Aging and Long-Term Support Administration
3	Q&A	11:35 – 11:45	All
4	Round Robin Activity <ul style="list-style-type: none"> • Project shares • Barriers/assistance 	11:45 – 11:55	Talia Mazzara, Senior Performance Advisor Results Washington
5	Wrap Up <ul style="list-style-type: none"> • Attendee survey 	11:55 – 12:00	Talia Mazzara, Senior Performance Advisor Results Washington
6	Adjourn	12:00	

Community of Practice Updates

- 2024 meeting series finalized and sent out to members!
- Topics and presenters lined up through May
 - Visit our [CoP webpage](#) for details
 - Working on scheduling the second half of 2024



2023 Recap

- Our **first** full year of the CoP!
- Yearly stats
 - Kickoff attendance: **267**
 - Average attendance: **156**
 - **20** presenters in 11 months
 - **98%** average rating for helpful information
 - **86%** average rating for applicability to role/position
 - **99%** average rating for presenter engagement
 - **921** total community members
 - 721 state members
 - 200 private sector or out-of-state members
- We appreciate **you!**



Happening Next Month

January Public Performance Review

When: Wednesday, January 24th @ 10:30 am – 11:45 am

Topic: Opioid Health Crisis

Speakers: Department of Health, Health Care Authority, Department of Social and Health Services with contributions from Department of Corrections, Department of Children, Youth, and Families, Office of Superintendent of Public Instruction, Governor's Office of Indian Affairs, and Department of Commerce

- Overview of opioid and fentanyl use and impacts within Washington
- Statewide initiatives to address opioid education and awareness, harm reduction, prevention, treatment, and recovery support services

How to Join

In-person:

Helen Sommers Building
106 11th Avenue SW
Olympia, WA 98501
Conference rooms G015 A-C

Virtually:

Live-streamed by TVW