

# PUBLIC PERFORMANCE REVIEW

### Goal 2.1 - Economic Recovery Post Covid

June 23, 2021



### Zoom Overview





### Zoom Overview





# Public Performance Review Purpose

The Public Performance Review is our monthly meeting with the Governor, leaders, agency experts, and community members designed to:

- Focus on a cross-agency project tied to the Governor's priorities
- Hear from those impacted by the project those with lived experiences and those who are customers and process partners in the community
- Engage in discussions and problem-solving on these complex topics



### Public Performance Review Project Selection

- 1. Held agency meetings to finalize improvement project recommendations for each Goal area topic.
- 2. Agencies self-selected their participation and designated subject matter experts (SMEs) for each improvement project based on RASCI criteria.
- 3. Facilitated agency meetings to finalize improvement project focus for each Goal area.
- 4. RW and agency SMEs have been actively working to define project scope and develop charters and project plans.



# Project Focus

The purpose of this project is to create and vet a process and framework state agencies can use in decision-making that includes and elevates the voices of people/communities historically excluded from recoveries and economic well-being.

#### **Project Team**

#### Sponsoring Agencies

Department of Commerce, Department of Social and Health Services, Employment Security Department, Office of Financial Management

#### Support, Consulted, and Informed Agencies

- Department of Children, Youth and Families
- Department of Financial Institutions
- Department of Corrections
- Department of Health
- Department of Licensing
- Department of Revenue
- Health Care Authority

- Labor and Industries
- Office of the Governor
- Office of Financial Management
- Office of Minority and Women's Business Enterprises
- Washington State Department of Transportation
- Workforce Training Board





# **Opening Remarks**



### **PROJECT INTRODUCTION**

PRESENTED BY (IN ORDER OF PRESENTATION):

 DAN MCCONNON, OFFICE OF REGULATORY INNOVATION AND ASSISTANCE/WASHINGTON RECOVERY GROUP



OPPORTUNITY & PROJECT OVERVIEW

PRESENTED BY (IN ORDER OF PRESENTATION):

- LISA YANAGIDA, ACTING CHIEF OF STAFF, DEPARTMENT OF SOCIAL AND HEALTH SERVICES
- CHRIS GREEN, DEPARTMENT OF COMMERCE
- LORI PFINGST, DEPARTMENT OF SOCIAL AND HEALTH SERVICES

### Economic impacts: Recent swings in GDP

**Real GDP: Percent change from preceding quarter** 



U.S. Bureau of Economic Analysis

Seasonally adjusted at annual rates

### Impacts on Businesses

#### Taxable business income by industry

Viewing 3 months ending April 2021



### Impacts on Businesses

#### Taxable business income by industry

Viewing 3 months ending July 2020



### International Trade Impacts

#### WA export volume by commodity category

Viewing 1 month ending March 2021

Aerospace	325M	-806M		-71%	
Plastics & chemicals	107M	-15M		-12%	i i
Medical, optic, and photo instruments	188M	-19M		-9%	
Wood and paper products	167M	-12M		-7%	
Industrial machinery (incl. computers)	228M		15M		7%
All other	218M		18M		9%
Electric machinery	217M		30M		16%
/ehicles	95M		30M		45%
Metals and metal products	190M		67M		55%
Mineral Fuel	264M		103M		64%
Agriculture	2,193M		1,072M		96%
	Trade volume in selected period		de volume from iod last year		rade volume from riod last year

### International Trade Impacts

#### WA export volume by commodity category

Viewing 1 month ending July 2020

Aerospace	413M	-1,700M	-80%
Mineral Fuel	164M	-143M	-46%
Vehicles	51M	-25M	-33%
Electric machinery	122M	-58M	-32%
All other	171M	-51M	-23%
Agriculture	1,068M	-215M	-17%
Plastics & chemicals	103M	-17M	-14%
ndustrial machinery (incl. computers)	198M	-30M	-13%
Metals and metal products	126M	-14M	-10%
Wood and paper products	151M	-9M	-6%
Medical, optic, and photo instruments	185M	-4M	-2%
	Trade volume in selected period	Change in trade volume from same period last year	% change in trade volume from same period last year

Source: WISERTrade

### **Consumer Behavior**

#### Credit/debit card spend by day



#### Time spent outside of home by day



Source: Opportunity Insights Economic Tracker

Source: Opportunity Insights Economic Tracker

### Basic Food Program Participation

Program participants by month



Source: WA State Department of Social and Health Services

### The economic impact of COVID-19 is unprecedented

Employment declines greater than the deepest point of the Great Recession

Dashboard screenshot: state comparison of % change in total employment between January 2020 to March 2021 (seasonally adjusted)



Source: Local Area Unemployment Statistics (LAUS) - Seasonally Adjusted, Bureau of Labor Statistics (Includes all workers in the labor force)

#### Impact is deep

WA employment rates are steadily improving but the drop in total employment is still near Great Recession levels

#### Improving outlook around longterm recovery

Improving disease trajectory; vaccinations underway; new state support approved and fed support underway

### Impacts on Employment

#### Washington employment by industry

Leisure and hospitality	262K		-89K		-25%		
Other services	118K		-15K		-11%		
Manufacturing	262K		-32K	t.	-11%		
Education services	60K		-5K		-8%		
Government		551K	-42K		-7%		
Wholesale trade	130K		-7K		-5%		
Transportation and warehousing	109K		-4K		-3%		
Finance, insurance, and real estate	158K		-4K		-3%		
Utilities	5K		OK		-2%		
Wining and logging	6K		OK		-2%		
Professional and business services		436K	-6K		-1%		
Health services and social assistance		448K		4K		1%	
Construction	224K			2K		1%	
Retail trade	404K		8K				
Information	155K			6K		4%	
	Employment at e time pe		Change in employme selected time p		% change in employm selected time p		

Employment change between Jan 2020-Mar 2021

### Impacts on Employment

#### Washington employment by industry

Leisure and hospitality	238K	-112K	-32%			
Other services	113K	-20K	-15%			
Education services	55K	-10K	-15%			
Manufacturing	266K	-28K	-9%			
Transportation and warehousing	104K	-9K	-8%			
Wholesale trade	127K	-10K	-7%			
Professional and business services	413K	-29K	-7%			
Government	559K	-34K	-6%			
Finance, insurance, and real estate	156K	-7K	-4%			
Construction	212K	-10K	-4%			
Mining and logging	6K	OK	-4%			
Health services and social assistance	430K	-15K	-3%			
Retail trade	387K	-9K	-2%			
Information	147K	-2K	-1%			
Utilities	5K	OK	0%			
	Employment at end of selected time period	Change in employment during selected time period	% change in employment during selected time period			

Employment change between Jan 2020-July 2020

Source: WA-QB Current Employment Statistics (seasonally adjusted)

### Impacts on Employment



Continued claims per 100 workers by demographic group

Only includes regular program claims (No PUA, PEUC, or Shared Work)



Source: Washington State UI Claims, WA State Employment Security Department

### Toward a Just & Equitable Recovery



- Traditional definitions and measures of recovery from economic downturns are not equitable or inclusive.
- COVID-19 and its economic consequences are exacerbating existing inequality.
- Without a shared vision and accountability toward a just and equitable future we risk maintaining the status quo and limiting progress.
- People and communities historically excluded from economic well-being are vital to our success.

### What's in the Soil Bears the Fruit



# A Community Caucus Model

A process that elevates community-led expertise and partnership to meaningfully inform policy, program, and funding decisions that result in a just and equitable future.



**EXECUTIVE BRANCH** [Governor, Agencies, Councils, Commissions]

### An Accountability Process to Achieve Equity



## **Project Specifics**

	2021					2022							
	Apr	May	nn	Jul	Aug	Sep	Oct	Νον	Dec	Jan	Feb	Mar	Apr
PROJECT KICK-OFF													
Building Trust & Partnerships													
Setting Container for Work													
DEVELOPMENT PHASE													
Community Organizing/Input													
State Meetings & Activities													
Proposal Refinement, Review & Sharing													
IMPLEMENTATION PHASE													

#### PUBLIC-PRIVATE COLLABORATION

- Poverty Reduction Work Group
- Community Partners
  - Statewide Poverty Action Front & Centered
- Tribal Nations
- State Agencies
- Office of Equity, WA Recovery Group

### PHILANTHROPIC SUPPORT

- Kresge Foundation
- Robert Wood Johnson Foundation
- Support for communities to participate







## Governor Q&A

### DRAYTON JACKSON

EXECUTIVE DIRECTOR, FOUNDATION FOR HOMELESS AND POVERTY MANAGEMENT

CO-CHAIR, POVERTY REDUCTION WORKGROUP STEERING COMMITTEE





## Governor Q&A



### NICKOLAUS LEWIS

LUMMI INDIAN BUSINESS COUNCIL & MEMBER, & POVERTY REDUCTION WORK GROUP





## Governor Q&A





### MICHAEL BROWN

CIVIL ARCHITECT, CIVIC COMMONS, SEATTLE FOUNDATION





JUNE 21, 2021

#### **Communities of Opportunity** is

creating greater health, social, economic, and racial equity in King County so that all people thrive and prosper, regardless of race or place.

We are a growing network of residents, communities, decision makers, and funders who believe every community can be a healthy, thriving community—and that equity and racial justice are both necessary and achievable.



# All people in King County...



thrive economically	<ul> <li>Increase households earning a living wage</li> <li>Increase youth/young adults who are either in school or working</li> </ul>
have quality affordable	<ul> <li>Increase # of people paying less than 30%</li> <li>and 50% of the income for housing</li> </ul>

### ha housing

are connected to community

are healthy

- 30% and 50% of the income for housing
- Decrease involuntary displacement of local ٠ residents
- Increase youth who have an adult to turn to ٠ for help
- Increase adults engaged in civic activities ٠
- Increase consumption of fruits and ٠ vegetables among youth
- Increase life expectancy •

"Communities of Opportunity isn't just about bringing new resources to the areas where they are most needed – it's also about tapping into existing community assets and strengthening the capacity of *communities* to proactively tackle these new challenges."

> DEANNA DAWSON Sound Cities Association & COO Governance Group Member





"This new process of empowering local communities to identify their priorities, which exist at the intersection of health, housing and economic opportunity will bring positive changes to places throughout King County that have struggled for much too long."

> GORDON MCHENRY JR. Governance Group Member
## Communities of Opportunity Investment Strategies



Learning Community	<ul> <li>Build capacity &amp; skills</li> <li>Share learning &amp; best practices</li> <li>Innovate and catalyze change</li> </ul>
Systems & Policy Change	<ul> <li>Awards to more than 100 organizations</li> <li>Decrease/prevent continued inequity in communities of color</li> </ul>
Community Partnerships	<ul> <li>Place-Based Sites: 6 partnerships</li> <li>Cultural Communities: 3 partnerships</li> <li>More than 60 partner organizations</li> </ul>

# COO Performance Measures Progress Highlights

Place-Based & Cultural Community Partners

956 capacity building events1,849 community events118,072 community membersengaged\*

**4,054** community members with capacities built

845 leaders developed

184 new partnerships

234 relationships/connections made

Systems & Policy Change partners<sup>+</sup>



1,611 capacity building events
2,099 community events
99,486 community members engaged\*
99 leaders developed
174 new partnerships
306 relationships/connections made
10 policies passed or changed

<sup>†</sup>Seattle Foundation-funded SP partners

\*Number of people participating may include duplicates across events.

Workforce Development



137 capacity building events2,443 community member engaged\*747 hired into jobs

Learning Community



**106** capacity building events**1,268** community members engaged\*







# Governor Q&A



# School's Out Washington: Including the Voices of Customers and those with Lived Experience

Presented by

- CHERYL SMITH, DEPARTMENT OF COMMERCE
- ELIZABETH WHITFORD, CEO, SCHOOL'S OUT
  WASHINGTON

# Youth Development Nonprofit Relief Fund

# Relief for a critical sector through an equitable grantmaking process

- Listen to those affected and incorporate their guidance
- Use data to inform program design and decisions
- Equity-focused and broad-based outreach
- Lower barriers to access
- Share decision-making





## **Funding Priorities**

- 1. Program/organization engagement of youth furthest from educational justice.
- 2. Staff, board, leadership and volunteers that are reflective of the priority youth populations served.
- 3. Negative programmatic and fiscal impact of COVID-19 on the program/org.



# Goals for Geographical Distribution of Review Groups and Funding



Goal based on: Youth under 18 in Poverty per region (2018) and % BIPOC youth under 18 per region (2018)

Overall share of population per region (2018)



### **Reviewer Selection**

Principle: Those most affected, those with the highest stakes, and those with lived experience and deep community knowledge, are best placed to help decide how to best invest in their communities

- 112 Reviewers were selected from over 200 who expressed interest
- 55% identified as BIPOC; 84% reported having lived experiences/ identities connected to the priority youth population
- All reviewers participated in anti-bias training





### Awardee Data Overview

441 (61%) of 612 Applications were funded

- On average, 87% of youth served are in Fund's priority populations
- Nearly half are fully focused on youth in the priority populations
- Most of our awardees were small; one third of awardees had 2019 expenditure budgets under \$619,000



### Diverse Awardees Across the State

#### **Seattle CARES**

The grant enabled them to offer continued tutoring support from their Black mentors for their Black scholars.

#### **Wenas Mammoth Foundation**

The grant enabled them to offer continued virtual programming and invest in camp equipment.

#### **Cup of Cool Water**

Funding allowed for stipends to fairly compensate the youth. So far, all their graduates have stayed employed and housed.



### Feedback

Baionne Coleman, Rainier Valley Leadership Academy

"Thank you for also letting this be a grant process that almost anyone could apply for based on technical skills. As a Black leader, too often I am asked to apply for a grant and end up feeling inadequate and overwhelmed. Thank you for this opportunity and having an equitable grant."







# Governor Q&A



## ECONOMIC SECURITY FOR ALL: INCLUDING THE VOICES OF CUSTOMERS AND THOSE WITH LIVED EXPERIENCE

PRESENTED BY

- PHIL CASTLE, DEPUTY COMMISSIONER
- SHANNON BRUNDLE, STATE ECSA MANAGER
- COMMUNITY PARTNER: JAMILET NERELL, ECSA PROGRAM MANAGER, BENTON-FRANKLIN WORKFORCE DEVELOPMENT COUNCIL

# **EcSA**

#### **Economic Security for All**

Uniting systems to reduce poverty

For more information, contact Tim Probst at tprobst@esd.wa.gov. Economic Security for All (EcSA) **develops replicable models to measurably reduce poverty**.

EcSA began by **listening to the voice of people experiencing poverty** at Governor Inslee's Poverty Reduction Work Group, and it requires each local partnership to elevate the **voice of lived experience** in their designs.

Local EcSA partnerships streamline access to existing services, identify regional resources to fill in gaps, and help people move from poverty to self-sufficiency in middle-income careers.

#### 2 Years of Learning: EcSA Improves Outcomes for Families



#### Isaiah – Spokane

Isaiah was disconnected from school and did not have access to technology to complete his GED. Through EcSA, Isaiah gained a career coach, self-sufficiency goal, career plan, and access to multiple services from different agencies, including a laptop and wifi access to complete his education. He is actively working toward permanent selfsufficiency.



Washington State Department of Social & Health Services

**Employment** 

Security Department WASHINGTON STATE





EcSA **amplifies the collective impact** of existing support systems through:

- A strong focus on equity for people of color, rural communities, and other disadvantaged populations.
- Braided service-delivery models.
- Intensive case management and wraparound support.
  - 4 Pilot regions across WA
    25+ Reached self-sufficiency so far
    60+ Community-based Partners
    400+ Individuals enrolled so far

# The EcSA Model



#### EcSA is **expanding statewide**, beginning June 2021.

EcSA prioritizes populations disproportionally harmed by COVID, including BIPOC, rural, and those experiencing homelessness and food insecurity.

The goal of EcSA is to **elevate the standard of living** for Washingtonians to self-sufficiency. This is accomplished through combined support for education, training and credential attainment, and relevant wraparound supports, including social and behavioral health, housing, and food assistance. **49%** of EcSA clients identify as BIPOC or multiethnic

24% of existing EcSA participants have experienced homelessness

**100%** of current participants have household income below the SNAP income standard, i.e., 200% of FPL



# Problem/ Opportunity

Cost-effective new way to increase collective impact on poverty reduction, equity and economic inclusion.

Many partners coordinating across multiple programs.

Scale is small.

EcSA is designed to:

-

Promote **equitable** economic recovery.

Help populations most impacted by **COVIDrelated job losses**.

Replicate models already underway in Spokane, Tacoma, Connell, and Kelso.

Benefit a broad array if stakeholders.

**Reduce poverty** in Washington.





Benton-Franklin Customer Success Story

Benton-Franklin WDC Program Manager Jamilet Nerrell



**Christopher** was experiencing employment and housing insecurity. With a history of involvement with the justice system, he was limited in potential job opportunities. Through EcSA, Christopher developed a career plan to reach his customized self-sufficiency goal. He accessed multiple services, including WorkSource, WIOA, and support to set up an upholstery workshop in his home. With mentorship and self-employment training, Christopher is now selfemployed, working full-time, and saving up to repair his Cadillac!

# Listening to customers

"Everyone was so supportive, friendly, and nice; I am thankful for this program. The EcSA services helped me keep my family stable and attend workshops and training which played a huge role in me finding employment in a field I enjoy."

– Spokane Customer

You can assist with strategy and planning. EcSA is the product of combined voices, including people with lived experience of poverty, practitioners, and state and local leaders. To join the state-level strategic leadership committee or technical advisory committee, email Tim Probst at tprobst@esd.wa.gov.

**State agency support.** Agencies can help by encouraging their local staff to seek out creative partnership with EcSA leaders at the local level.

**Continuous improvement.** EcSA is committed to authentic inclusion of the voice of lived experience, and we are always seeking new tools and new partners to make it happen!

## **THANK YOU!**





# Governor Q&A





# **Closing Remarks**

THANK YOU FOR ATTENDING TODAY!

PLEASE TAKE A MOMENT TO COMPLETE OUR BRIEF SURVEY YOU CAN VIEW THE RECORDING OF TODAY'S MEETING AT: <u>HTTPS://RESULTS.WA.GOV/MEASURING-PROGRESS/PUBLIC-</u> <u>PERFORMANCE-REVIEWS</u>