



WELCOME!

**WE WILL BEGIN
THE MEETING
MOMENTARILY.**

PUBLIC PERFORMANCE REVIEW

Goal 2 – Economic Recovery
Goal 4 – Healthy & Safe Communities

June 22, 2022



WELCOME

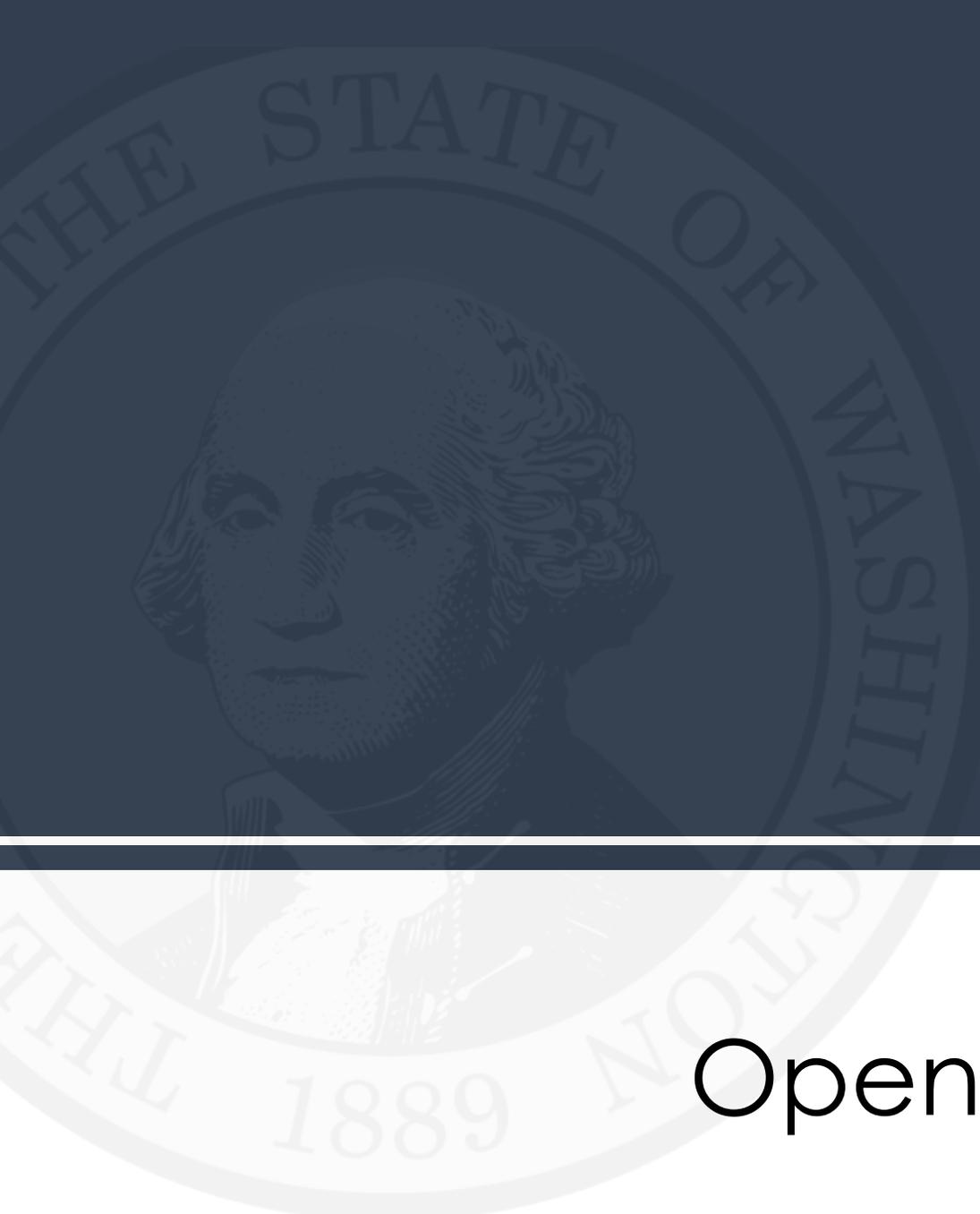
PRESENTED BY:

- MANDEEP KAUNDAL, DIRECTOR, RESULTS WASHINGTON

Public Performance Review Purpose

The Public Performance Review is our monthly meeting with the Governor, leaders, agency experts, and community members designed to:

- Focus on cross-agency projects tied to the Governor's priorities
 - Agencies self-selected their participation and designated subject matter experts (SMEs) for each improvement project based on RASCI criteria
- Hear from those impacted by the project – those with lived experiences and those who are customers and process partners in the community
- Engage in discussions and problem-solving on these complex topics



Opening Remarks

PUBLIC PERFORMANCE REVIEW

Goal 2.1 – Economic Recovery: Equity Lens

Project Focus & Team



PROJECT PURPOSE

Create and vet a process for including and elevating the voices of people and communities historically excluded from well-being in decision-making.

PROJECT TEAM

Sponsoring Agencies

Departments of Commerce, Department of Social and Health Services, Employment Security Department, Office of Financial Management

Support, Consulted, and Informed Agencies

- Department of Children, Youth and Families
- Department of Financial Institutions
- Department of Corrections
- Department of Health
- Department of Licensing
- Department of Revenue
- Health Care Authority
- Health Care Authority
- Labor and Industries
- Office of the Governor
- Office of Financial Management
- Office of Minority and Women's Business Enterprises
- Washington State Department of Transportation
- Workforce Training Board

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PROJECT INTRODUCTION

PRESENTED BY:

- SECRETARY JILMA MENESES, DEPARTMENT OF SOCIAL AND HEALTH SERVICES

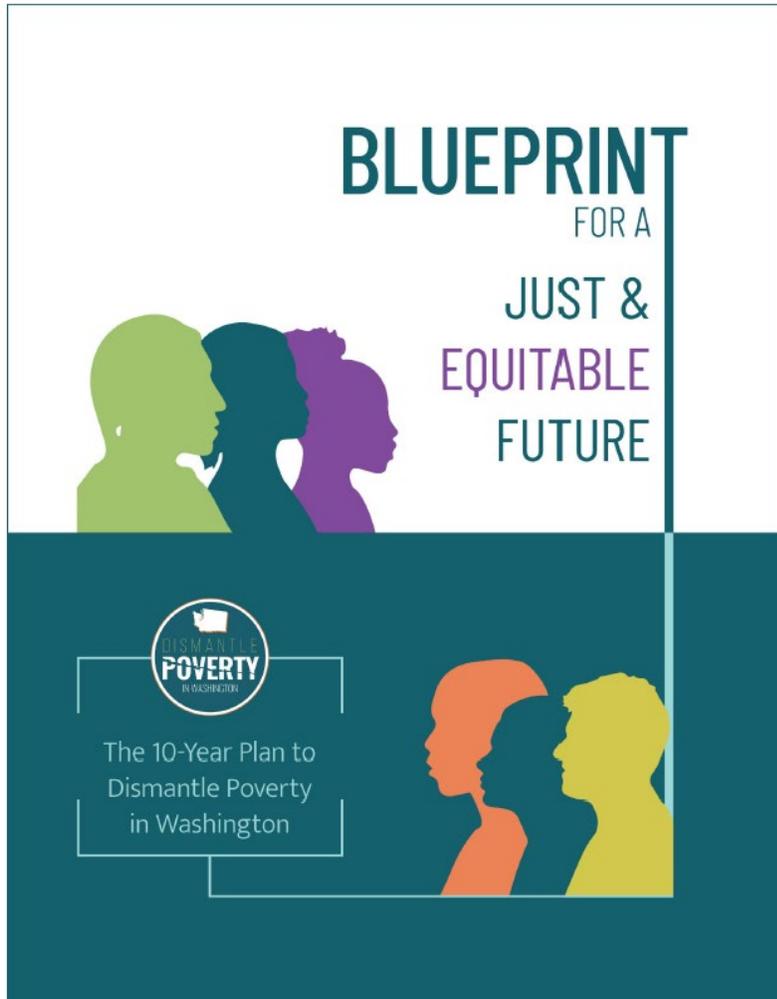


PROJECT REPORT OUT

PRESENTED BY:

- LORI PFINGST, SENIOR DIRECTOR, POVERTY, DEPARTMENT OF SOCIAL AND HEALTH SERVICES
- FADUMA AHMED FIDO, LAB LEADER, PEOPLE'S ECONOMY LAB
- DR. KAREN JOHNSON, DIRECTOR, OFFICE OF EQUITY

Project Origins



8 STRATEGIES POVERTY REDUCTION

ROOT CAUSES & BEYOND



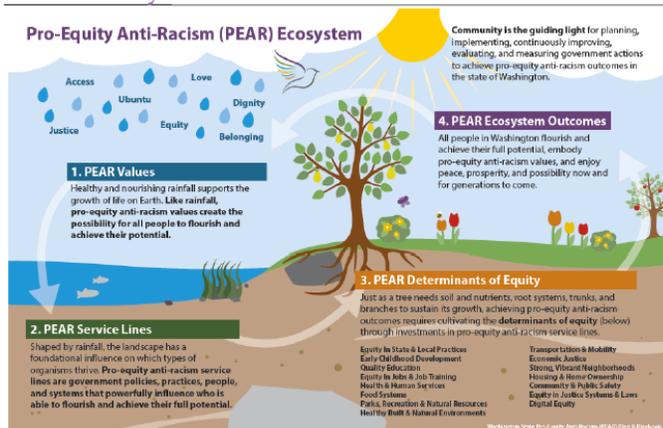
- 1 UNDO STRUCTURAL RACISM**
 Understand structural racism and historical trauma and take action to undo how they manifest in state policy, program, and practice.
- 2 BALANCE POWER**
 Make equal space in decision-making for people and communities most affected by poverty and inequality.
- 3 INCREASE ECONOMIC OPPORTUNITY**
 Target equitable income growth and wealth- building among people with low incomes.
- 4 ENSURE FOUNDATIONAL WELL-BEING**
 Strengthen health supports across the life span to promote the intergenerational well-being of families.
- 5 PRIORITIZE URGENT NEEDS**
 Prioritize the urgent needs of people experiencing homelessness, mental illness, or addiction.
- 6 BUILD A HOLISTIC CONTINUUM OF CARE**
 Build an integrated human service continuum of care that addresses the holistic needs of children, adults, and families.
- 7 DECRIMINALIZE POVERTY**
 Decriminalize poverty and reduce reliance on the child welfare, juvenile justice, and criminal justice systems.
- 8 PREPARE FOR THE FUTURE OF WORK**
 Ensure a just transition to the future of work.

Shared Commitment & Priorities

Washington State
Pro-Equity Anti-Racism (PEAR)
Plan & Playbook

OFFICE OF
EQUITY
Washington State
EQUITY and JUSTICE for ALL

Pro-Equity Anti-Racism (PEAR) Ecosystem



1. PEAR Values
Healthy and nourishing rainfall supports the growth of life on Earth. Like rainfall, pro-equity anti-racism values create the possibility for all people to flourish and achieve their potential.

2. PEAR Service Lines
Shaped by rainfall, the landscape has a foundational influence on which types of organisms thrive. Pro-equity anti-racism service lines are government policies, practices, people, and systems that powerfully influence who is able to flourish and achieve their full potential.

3. PEAR Determinants of Equity
Just as a tree needs soil and nutrients, root systems, trunks, and branches to sustain its growth, achieving pro-equity anti-racism outcomes requires cultivating the determinants of equity (below) through investments in pro-equity anti-racism service lines.

- Equity in State & Local Practices
- Early Childhood Development
- Quality Education
- Equity in Jobs & Job Training
- Health & Human Services
- Food Systems
- Parks, Recreation & Natural Resources
- Healthy Built & Natural Environments
- Transportation & Mobility
- Economic Justice
- Strong, Vibrant Neighborhoods
- Housing & Home Ownership
- Community & Public Safety
- Equity in Justice Systems & Laws
- Digital Equity

4. PEAR Ecosystem Outcomes
All people in Washington flourish and achieve their full potential, embody pro-equity anti-racism values, and enjoy peace, prosperity, and possibility now and for generations to come.

Community is the guiding light for planning, implementing, continuously improving, evaluating, and measuring government actions to achieve pro-equity anti-racism outcomes in the state of Washington.

Our Vision
Everyone in Washington has full access to the opportunities, power, and resources they need to flourish and achieve their full potential.

Our Mission
To promote equitable access to opportunities, power, and resources across government that reduce disparities and improve outcomes statewide.

Our Values
Access + Belonging + Dignity + Equity + Justice + Love + Ubuntu

Our Goals

1. **DRIVE** pro-equity and social justice for all.
2. **CENTER** racial justice.
3. **ENSURE** equitable access.
4. **BUILD** a culture of belonging.
5. **END** disparities, including racial and ethnic disparities, to achieve equitable outcomes. We will convene teams of employees and communities to prioritize hiring and promotions; state spend for public works, goods and services (including client services); and procurement; and access to services.

Our Methodology

As a government system, we are investing in our Pro-Equity Anti-Racism Service Line priorities to achieve Pro-Equity Anti-Racism outcomes that we will measure using values-driven, community-centered data and reinforce through our Pro-Equity Anti-Racism habits.



Executive Order 22-04:

Implementing the PEAR Plan & Playbook:

“Our people and environment are both healthy and flourish when we work together with those experiencing inequities to ensure that everyone employed or served by state government is treated with fairness, dignity, honor, and respect.” – Governor Inslee

Executive Order 21-05:

Reducing Intergenerational Poverty:

“The Subcabinet shall meet regularly to consider key interrelated issues and shall seek input on policy development and program design from communities, especially persons with lived experience of poverty.” – Governor Inslee

2.1 Project Goals & Deliverable

- To ensure equity, inclusion and bring meaning to definitions and measures of economic well-being that are adopted by state government
- To build a state accountability process to impact state policy, program, and funding decisions toward those definitions
- To educate and strengthen statewide community capacity in economic literacy and power
- To define, measure, and build accountability toward a just transition through the economic recovery in Washington state
- To establish community cornerstones of Just and Equitable Future

DELIVERABLE: A community vision and measures for well-being and proposed governance process for the equitable inclusion of people and communities historically excluded from economic well-being in state decision-making.



EXTERNAL FACTORS



EXTERNAL FACTORS

OPPORTUNITY
Educational and vocational attainment rise; a vibrant, entrepreneurial, and sustainable business community thrives.

Racial, Social & Geographic Equity

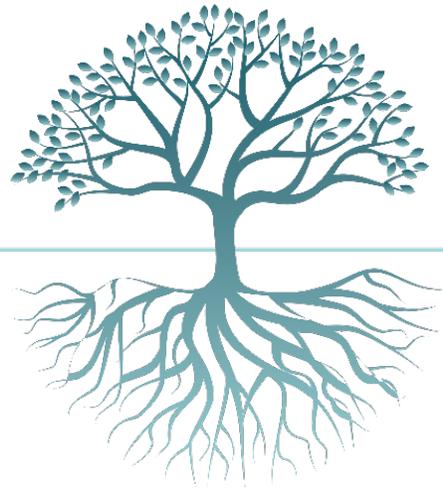
EQUITABLE & JUST ECONOMY
Prosperity is widely shared in an expanding middle class and sustainable economy.

Racial, Social & Geographic Equity

ECONOMIC RESILIENCE
Full employment is achieved; Wages and income rise to support wealth-building.

FOUNDATIONAL NEEDS
All children, adults, and families have abundant and nutritious food, are safe and stably housed, digitally connected, with mobility/accessibility.

HEALTH & ENVIRONMENTAL WELL-BEING
Health outcomes, hope and happiness increase; air, water, and land quality improve.



JUST & EQUITABLE OUTCOMES

WORKFORCE DEVELOPMENT
High quality P-20 education is provided; apprenticeship and training are abundant; financial tools increase access.

JUST & EQUITABLE COMMUNITY CONDITIONS

SOCIAL WELL-BEING
Truth and reconciliation is underway; housing is affordable; involvement with the child welfare and justice systems is low.

BUSINESS + LABOR
Child care is affordable and abundant; workers have protections and earn living wages; biz conditions support manufacturing, small business, STEM, and fair trade.

HEALTH & ENVIRONMENT
Health care and insurance is affordable and abundant; public health is protected; carbon emissions decline; air, land, water, and built environment are healthy and accessible.

Targeted Universalism

GOVERNANCE & RESOURCES
Power and revenue are equitably wielded and distributed; decision-making is inclusive.

Targeted Universalism

*Ellis, W., Dietz, W. (2017) A New Framework for Addressing Adverse Childhood and Community Experiences: The Building Community Resilience Model

Just Futures Community Leaders



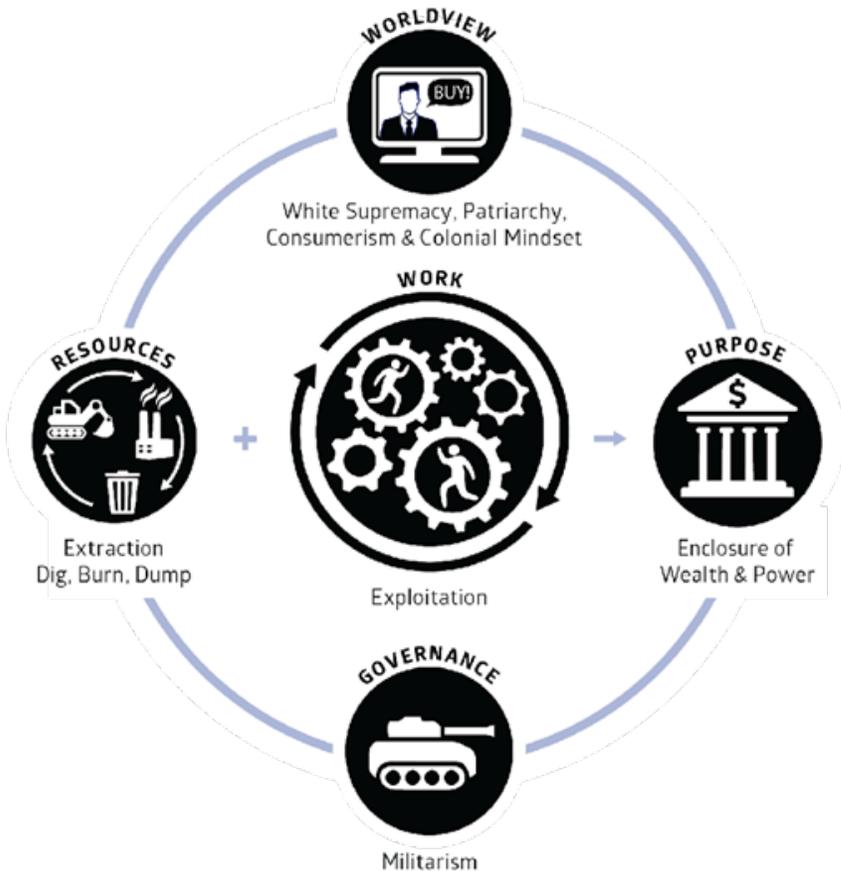
in collaboration with leaders across the state representing BIPOC and low-income communities and organizations

Indigenous
African American/Diaspora
Latino/Hispanic
Low-income
Asian American/Diaspora
LBGTQ
Incarcerated
Farmworkers
Youth and Families
Small Businesses
Ministerial

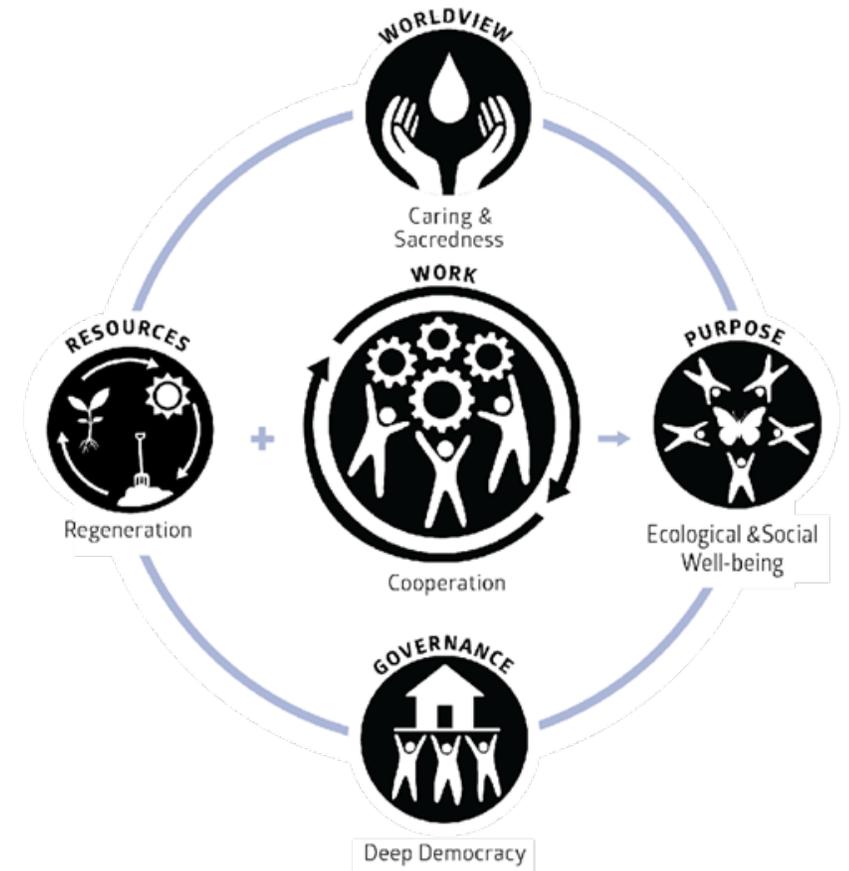
Central Valley Early Learning Center
Choose 180
Disability Rights Washington
Familias Unidas por la Justicia
Skyway Coalition
Young Warriors
Asian Pacific Cultural Center
Tacoma Ministerial Alliance
AfricaTown Central District Preservation
Utopia
Latino Community Fund

Transition to a Just & Equitable Future

Extractive Economy



Living Economy



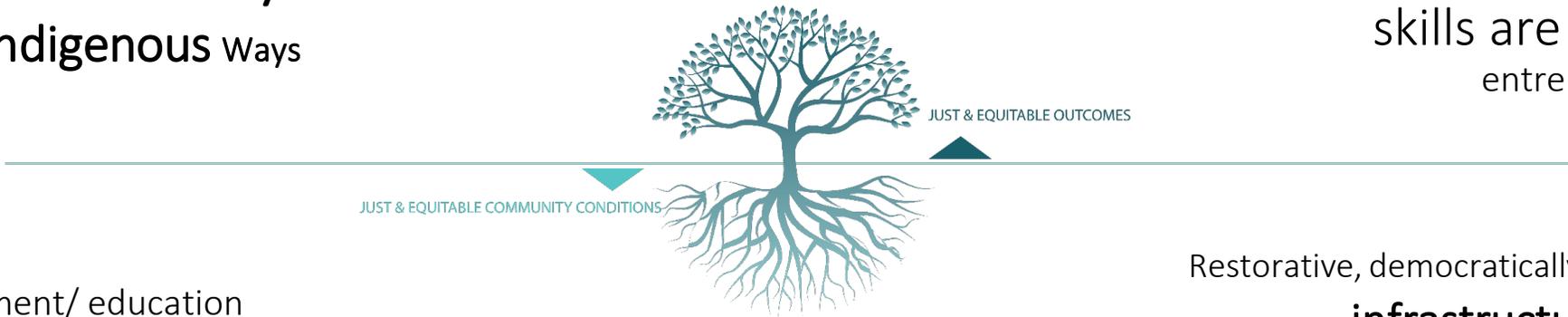
Core Objectives for Governance of Economy

- **Evaluation tied to impact** ([Government Responsibility to Community Self-Determination](#))
Government actions don't result in most impacted communities realizing benefits, more concerned with doing something/ rewarding already engaged, then realizing outcomes
- **Power and funding dynamics** ([Building Community Power](#))
Community members not involved on the front end and does not have funding/information to fully participate
- **Accessibility** ([Inclusive Process & Principles](#))
Most impacted communities don't meet eligible requirements. Some services/products aren't serving the way they are intended.
- **Criteria** ([Results based implementation](#))
Not just having a seat at the table, but building more of a trust and creating more civil engagement, Rules designed to exclude those with greatest need

Right to Land, mobility & **Access to needs**, renewable **Energy**, and **Healthy Environment**, Co- Stewarded in **Community** free of: pollution, **commodification** and financialization, and **restorative** and in **harmony** with Mother Earth and **Indigenous Ways**

Sovereignty & liberation from racist structures, autonomy and **self determination** through multitude of **local, deep democratic** institutions and collective, **culturally specific**, appropriate participatory practices, where government is an expression of community passion, where people most impacted are central to decision making through a strong sense of **solidarity**, integrity, and **relationships** and respect

Work that's **restorative, relational, communal**, passionate, consensual, dignified, fulfilling, rejuvenating and **controlled by workers** connected in unity, where **Care work** and all work is valued and compensated where everyone's skills are cultivated as entrepreneurial



Popular edutainment/ education

Belonging

Decentralized ownership
Local & **human over consumer** built environment
Cultural knowledge and spirit

Locally production

Cooperative/ community owned enterprises
fulfilling local community needs

Work conditions & services that value **family, health, lived experience**, care outside wages, and human development outside markets

Worker & BIPOC governance and **ownership**

Limits on wealth & interest rates

Restorative, democratically controlled **economic infrastructure** and funds

Equitable, **participatory taxes & budgets**

Inclusionary land governance

Transparency and honest, informed participation in governance,

Unioning built on relationships where, everyone's skin in, extending to all life

Cornerstones of Co-Governance for a Just & Equitable Future

A. Establishing Commitment

Government responsibility to self-determination of communities most impacted

Trusting Relationships

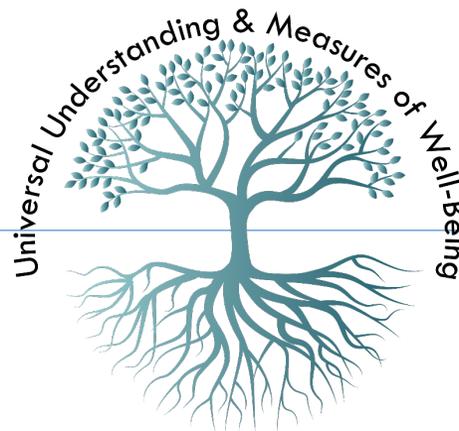
Developing and Integrating People

B. Building Capacity

Community power to effectively participate

Community-Defined Evidence

CoDesign-Do-Measure Cycle



Decentralizing Power - Polycentricity

Collaborative Governance

C. Equitable Practices

Results based implementation & evaluation

Community Centered Policymaking

Radical Transparency

D. Shared Governing Power

Equitable and inclusive process & principles (*targeted universalism*)

Just Futures Prospective 2023 Budget & Policy Requests

1. **Allocate 20% of each agency budget toward participatory budgeting with impacted communities in 2023-2024 aiming toward 50% by 2030 (B1)**
2. **Create a \$20 million dollar community assembly fund (over 2 years) to support community based organizations to facilitate co-governance assemblies in local neighborhoods statewide. (C2)**
3. **Replicate expanded HEAL Act for all state agencies** with required Just Futures **economic** equity analysis of budgets, plans, policy proposals, grants, projects, etc. and an Assembly that connects local organizations together and to state government (B2, D1, E1)
4. Adopt a **Genuine Progress Indicator for Washington State** and mandate its use across agencies and coordination with community assemblies (A1, A2)

Pro-Equity Anti-Racism (PEAR) Ecosystem



Community is the guiding light for planning, implementing, continuously improving, evaluating, and measuring government actions to achieve pro-equity anti-racism outcomes in the state of Washington.

Access
Ubuntu
Justice
Love
Equity
Dignity
Belonging

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- Digital Equity

A. Establishing Commitment

Government responsibility to self-determination of communities most impacted

B. Building Capacity

Community power to effectively participate

Pro-Equity Anti-Racism Ecosystem

Belonging and Access

Office of Equity

Performance and Data

Relational Partnership

C. Equitable Practices

Results based implementation & evaluation

D. Shared Governing Power

Equitable and inclusive process & principles (*targeted universalism*)

Phase 2 Activities

- Bring government and community stakeholders together to act upon recommendations
 - Interagency collaboration with Office of Equity, agencies involved in state poverty, homelessness, and environmental/climate justice efforts
 - Received \$200,000 from Robert Wood Johnson Foundation to continue supporting community partners
- Hire 3.0 FTEs in DSHS | Research & Data Analysis Division to support community-led indicators of well-being and reporting (in 2022 supplemental budget) (in progress)
- Hold first Community Assemblies for 2023-25 budget and policy cycle

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NEXT STEPS

PRESENTED BY (IN ORDER OF PRESENTATION):

- DIANE KLONTZ, DEPUTY DIRECTOR OF DIVISION AND PROGRAM ALIGNMENT, DEPARTMENT OF COMMERCE
- SHANNON BRUNDLE, ECONOMIC SECURITY FOR ALL (ECSA) PROGRAM MANAGER, EMPLOYMENT SECURITY DEPARTMENT
- MARISOL HOPPER, PROJECT MANAGER, WORKFORCE DEVELOPMENT COUNCIL OF SEATTLE-KING COUNTY

Outreach and Engagement at the Department of Commerce

Diane Klontz

DEPUTY DIRECTOR OF DIVISION PROGRAM ALIGNMENT

JUNE 22, 2022



Washington State
Department of
Commerce

Outreach and Engagement

- **Basic Needs and Economic Mobility**
- **Investing in Community-Based Organizations**
- **Advisory Boards and Workgroups**
- **PEAR Team and HEAL Act implementation**

EcSA

Economic Security for All

Uniting systems to reduce poverty

For more information, contact Shannon Brundle at
shannon.brundle@esd.wa.gov.

EcSA: Background & Intentions

The Economic Security for All Initiative:

- EcSA began with direction from the Governor's Poverty Reduction Work Group to provide a more human centered approach to poverty reduction.
- EcSA is an initiative intended to **prioritize local decision-making** and **streamline access** to existing public services and benefits to support families in moving out of poverty.
- EcSA supports **equity of opportunity** by serving WIOA and State Priority Populations through integrated service-delivery across state agencies.
- The goal of EcSA is to **elevate the standard of living** for all Washingtonians through self-sufficiency.

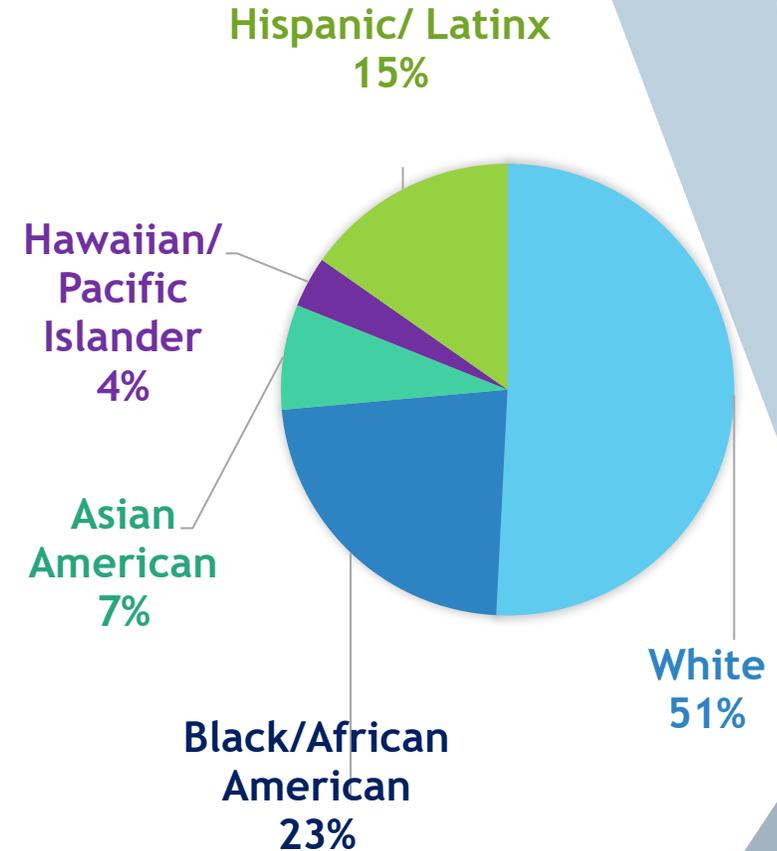
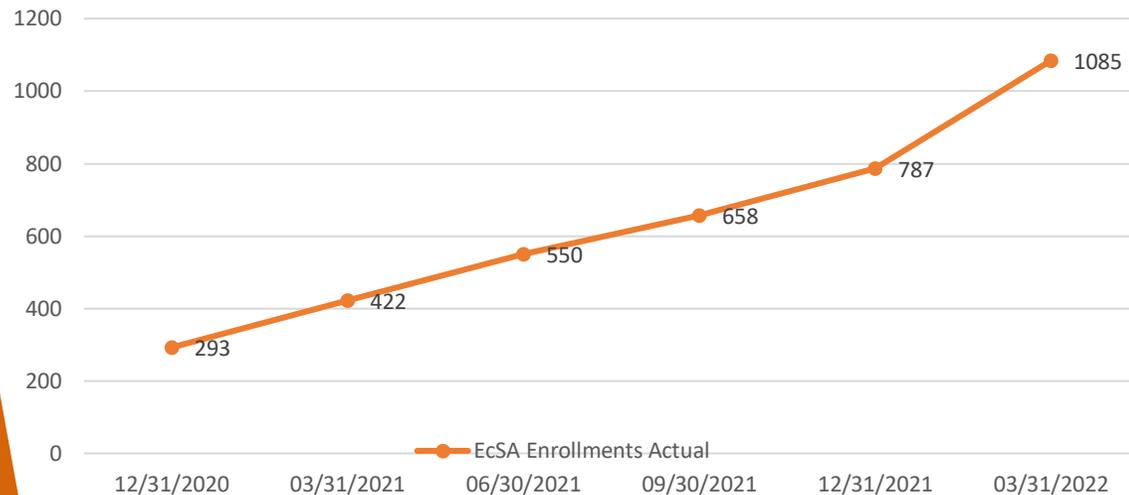
Development Team

- ▶ Governor's PRWG
- ▶ Local workforce boards
- ▶ EcSA Technical Advisory Committee
- ▶ EcSA Strategic Leadership Team

EcSA Spotlight: Customer Demographics

- **24%** of customers have experienced homelessness
- **49%** of customers identify as BIPOC or multiethnic. 78.5% of Washingtonians identify as White-only.
- **100%** of customers have household income below 200% of FPL

EcSA Enrollments



The EcSA Model and Customer Success

Mohammad's Journey from Afghanistan to Seattle



Mohammad Afzal

Education

- Bachelors in Business Administration,
- Diploma in English Language & Literature

Work Experience

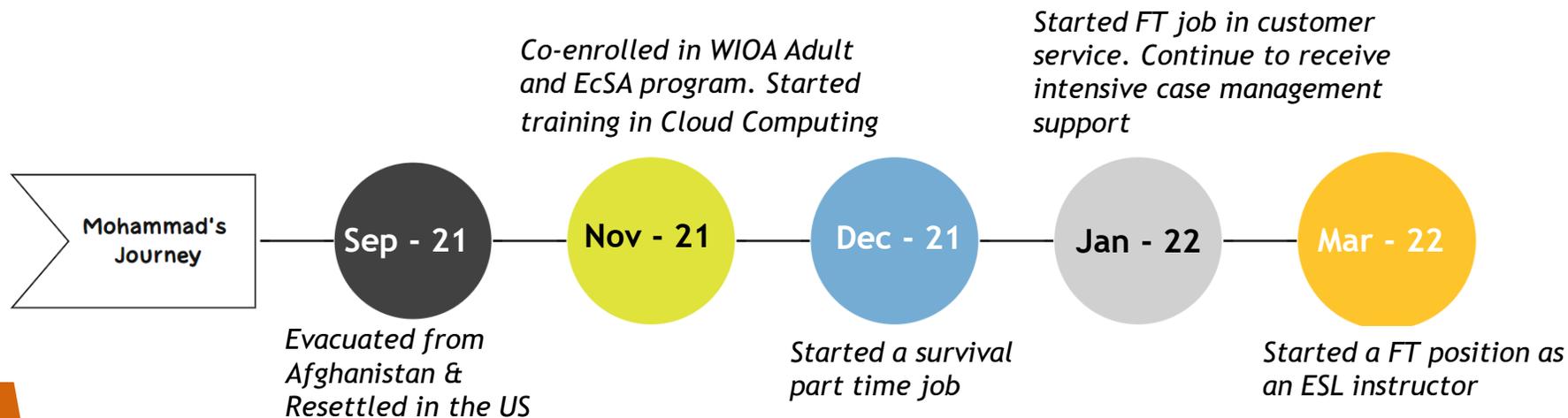
- ESL & IELTS Instructor, Kabul, Afghanistan

Languages

- Pashto, Dari, Urdu, Punjabi & English

Interests

- Writing Poetry, hiking, learning guitar & reading books



Questions & Discussion

Thank You!

Marisol Tapia Hopper
Project Manager
mtapiahopper@seakingwdc.org

Shannon Brundle
Program Manager
shannon.brundle@esd.wa.gov

A large, faint, circular seal of the State of Washington is visible in the background. It features a portrait of George Washington in the center, surrounded by the text "THE STATE OF WASHINGTON" at the top and "1889" at the bottom.

Governor Q&A

PUBLIC PERFORMANCE REVIEW

Goal 4.1 – Reducing Homelessness

Project Focus & Team

The purpose of this project is to develop, implement, and pilot an adaptable, dynamic, real-time discharge planner's toolkit.

Project Team

Sponsoring Agencies

Department of Commerce, Department of Corrections, Health Care Authority

Support, Consulted, and Informed Agencies

- Department of Children, Youth and Families
- Department of Financial Institutions
- Department of Health
- Department of Social and Health Services
- Office of the Governor
- Office of Financial Management
- Washington State Department of Transportation
- Washington State Patrol

The seal of the State of Washington is visible in the background on the left side of the slide. It features a portrait of George Washington in the center, surrounded by the text "THE STATE OF WASHINGTON" and the year "1889".

PROJECT INTRODUCTION

PRESENTED BY:

- SUE BIRCH, DIRECTOR, HEALTH CARE AUTHORITY

Results WA 4.1 – Reducing Homelessness Discharge Planner's Toolkit



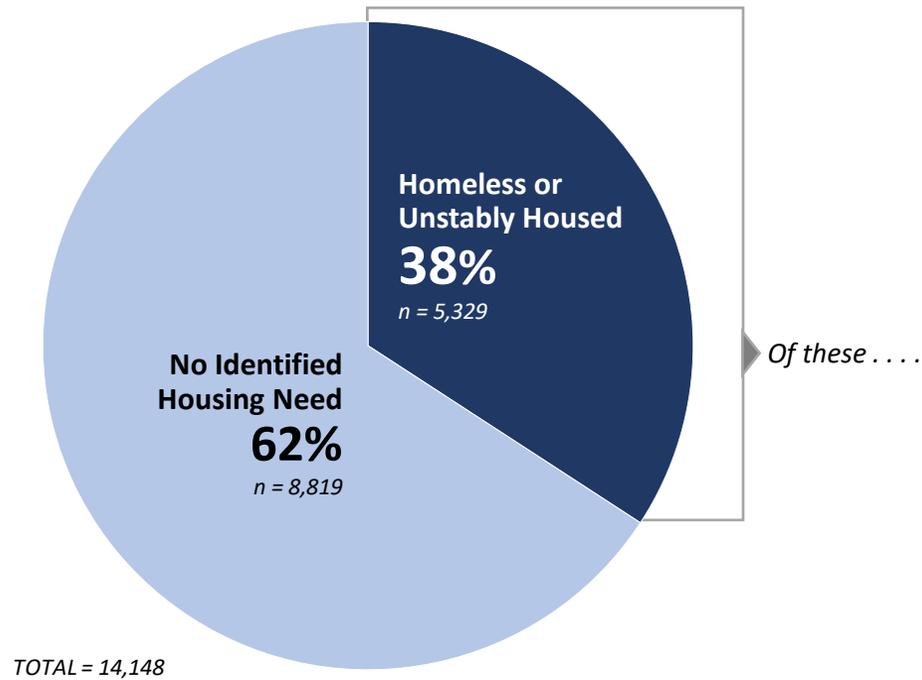
PROJECT REPORT OUT

PRESENTED BY (IN ORDER OF PRESENTATION):

- LIZ VENUTO, ACTING RECOVERY SUPPORT SERVICES AND PROGRAMS SECTION MANAGER, HEALTH CARE AUTHORITY
- JENNIFER MCPHERSON, FOUNDATIONAL COMMUNITY SUPPORTS PROGRAM MANAGER, PIONEER HUMAN SERVICES

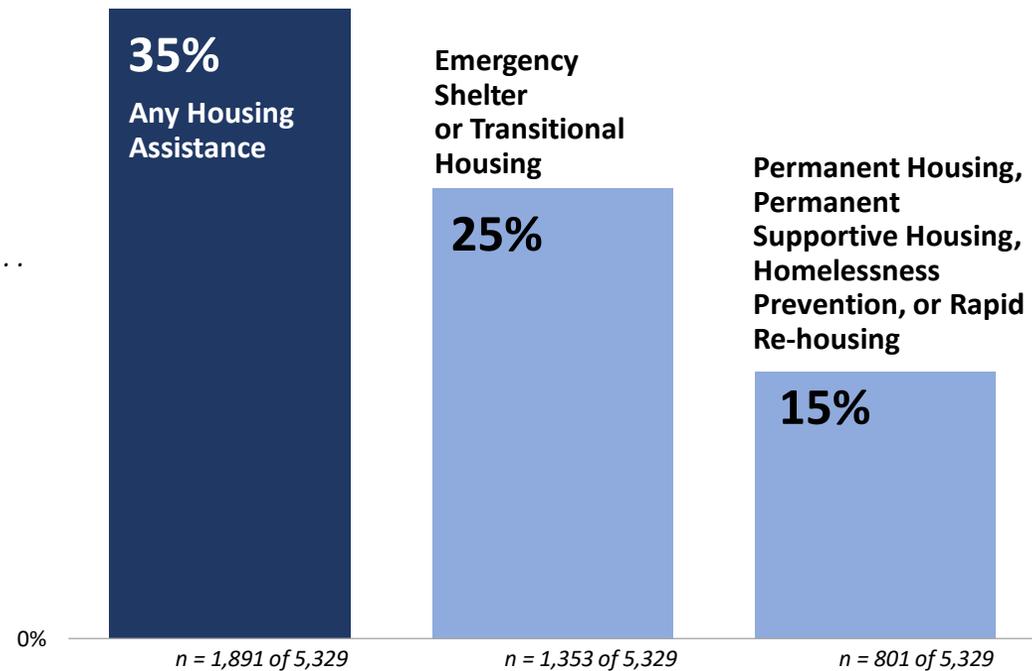
More than one-third of individuals exiting a mental health inpatient setting in CY 2018 had a housing need in the year after discharge

Housing Status in 12-Month Follow-up Period



HMIS-Recorded Housing Assistance Service Rates Among Leavers with Housing Need (n = 5,329)

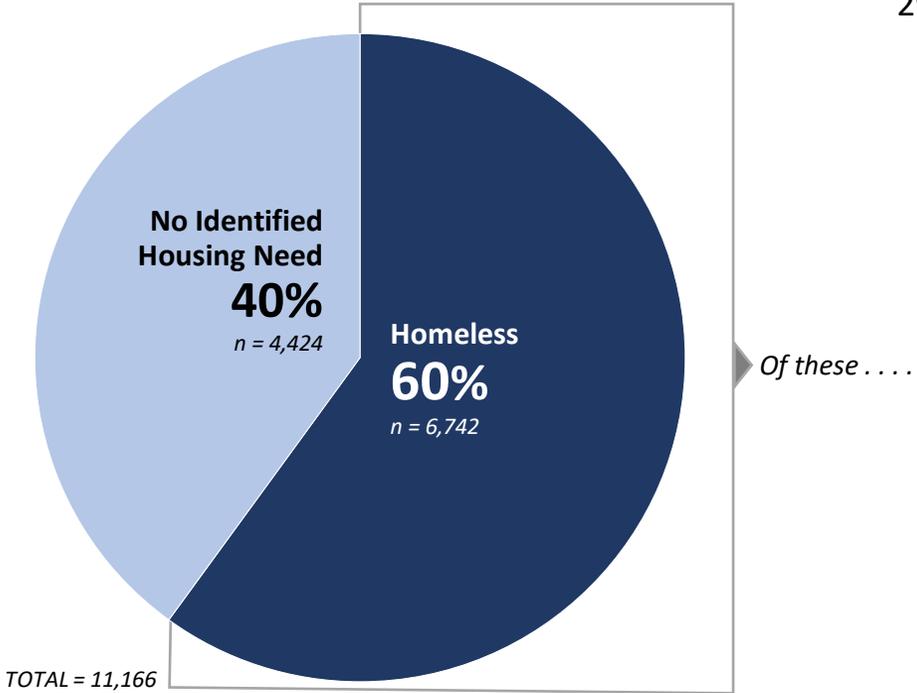
35 percent of individuals exiting a mental health inpatient facility with a housing need received housing assistance in HMIS



SOURCE: Integrated Client Data Repository (ICDR).

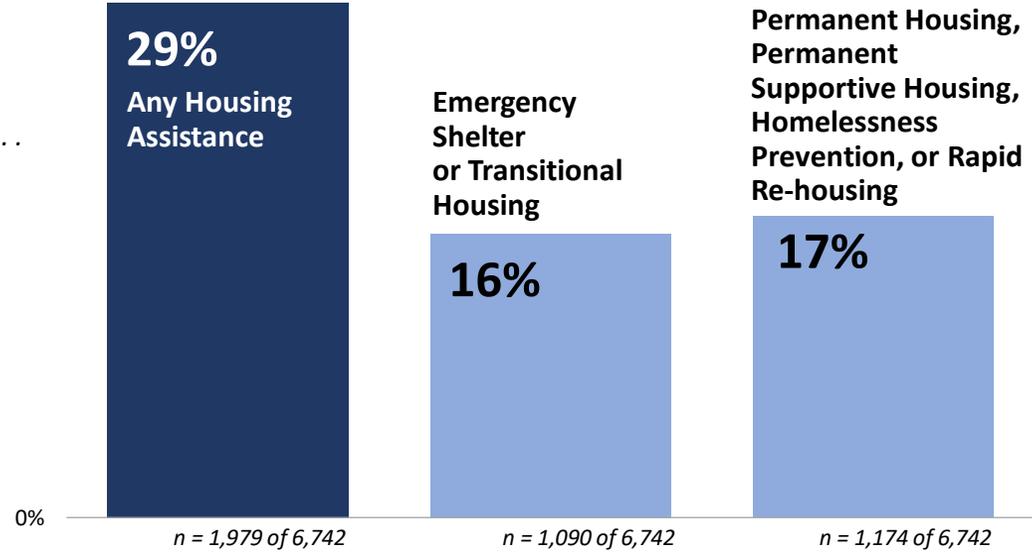
Almost two-thirds of individuals exiting an inpatient substance use disorder treatment facility in CY 2018 had a housing need in the year after discharge

Housing Status in 12-Month Follow-up Period



HMIS-Recorded Housing Assistance Service Rates Among Leavers with Housing Need (n = 6,742)

29 percent of individuals exiting an inpatient substance use disorder facility with a housing need received housing assistance in HMIS



SOURCE: Integrated Client Data Repository (ICDR).

Housing is a Social Determinant of Health

AN ARTIFICIAL WATERMARK IS ON THE BACK - HOLD AT AN ANGLE TO VIEW THIS MARK

MGH
1811

JAMES J. O'CONNELL, M.D.
MASSACHUSETTS GENERAL HOSPITAL
BOSTON, MASSACHUSETTS 02114
MEDICAL WALK-IN UNIT
617-726-2707

PATIENT'S FULL NAME JOHN DOE	PHONE NUMBER N/A	AGE 50	SEX M
ADDRESS STURROW DRIVE BRIDGES		DATE 9 / 4 / 2005	

R **1 STUDIO APARTMENT**
SIG: USE EVERY DAY PRN
: 30 DAYS

Dr. **J O'Connell M.D.**

Refills 1 2 3 4 **11**
 No Refills Void After _____

DEA #: _____

VALID FOR CONTROLLED SUBSTANCES

Interchange is mandated unless the practitioner writes the words, "No Substitution" in this space.

"RX" ON BACK IS PRINTED IN DISAPPEARING INK - RUB BRISKLY TO ACTIVATE

Supportive Housing is the best Medicine. Access to safe, quality, affordable housing - and the supports necessary to maintain that housing - constitutes one of the most basic and powerful social determinants of health.

Benefits of Addressing Housing Stability

Housing First reduces use of Emergency Medical Services

University of Washington researchers found ***an average reduction of 54% in the number of contacts with EMS in the two years after obtaining housing.***

Mackelprang, J.L., et al., (2014). *Housing First reduces use of Emergency Medical Services*. Prehospital Emergency Care, v. 18(4).

Affordable housing reduces health care costs

A study conducted by the Center for Outcomes Research and Education (CORE) and sponsored by Enterprise Community Partners found ***affordable housing reduced overall health care expenditures by 12% for Medicaid recipients.***

Wright, B., et al., (2016). Health in Housing: Exploring the Intersection Between Housing & Health Care. Center for Outcomes Research and Education and Enterprise Community Partners, Inc.

Downtown Emergency Service Center (DESC) housing saves taxpayers millions

In the first outcomes paper from DESC's 1811 Eastlake Housing First program for chronically homeless people with severe alcohol problems, University of Washington researchers show that ***providing housing and on-site services without requirements of abstinence or treatment is significantly more cost-effective than allowing them to remain homeless.***

Larimer, M.E., et al., (2009). *Health Care and Public Service Use and Costs Before and After Provision of Housing for Chronically Homeless Persons With Severe Alcohol Problems*. The Journal of the American Medical Association, v. 301(2).

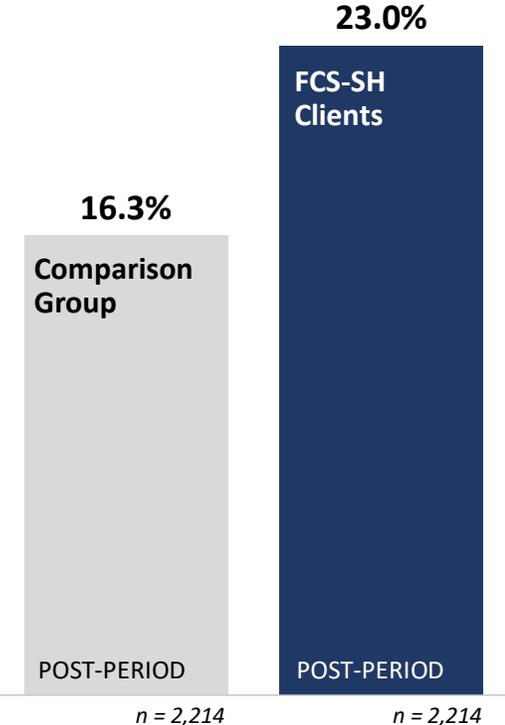
HCA Supportive Housing Outcomes: Housing Status

Outcomes 6 months following enrollment month for enrolled clients relative to a matched comparison group of adults who met FCS-SH needs- and risk-based eligibility criteria. Data is limited to individuals who entered, or were found potentially eligible for, the program as of June 30, 2019.

Transitioned Out of Homelessness and Did Not Return

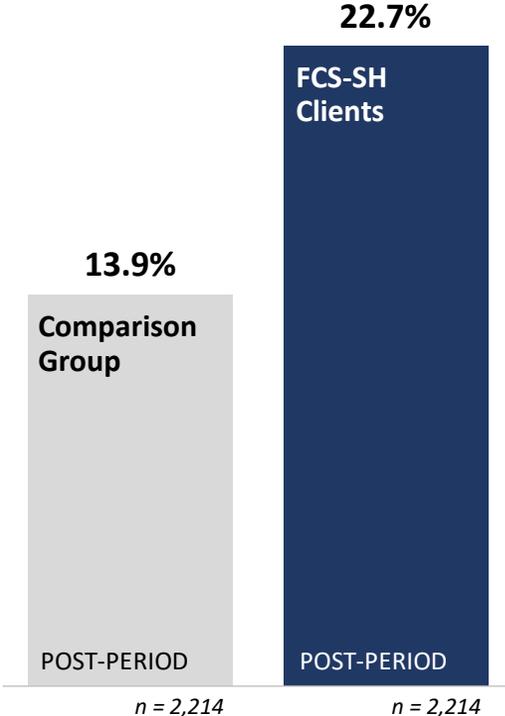
... as of the last month of the 6-month period

Adjusted Difference = +6.5%
 $p < 0.001$



Housed in a Commerce-Funded Rapid Rehousing, Permanent, Permanent Supportive, or Transitional Housing Project

Adjusted Difference = +8.5%
 $p < 0.001$



SOURCE: *The Foundational Community Supports Program: Preliminary Evaluation Findings*, DSHS Research and Data Analysis, July 2021, <https://www.hca.wa.gov/assets/program/fcs-spring-results-202107-final.pdf>

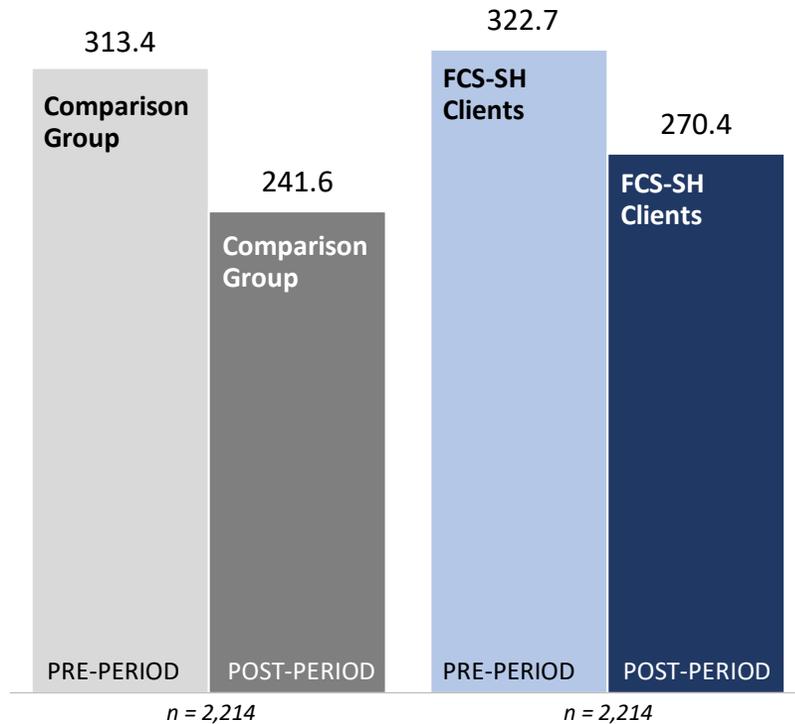
FCS-SH = Foundational Community Supports Supportive Housing Services.

HCA Supportive Housing Outcomes: Healthcare Utilization

Outcomes 6 months prior to and 6 months following enrollment month for enrolled clients relative to a matched comparison group of adults who met FCS-SH needs- and risk-based eligibility criteria. Data is limited to individuals who entered, or were found potentially eligible for, the program as of June 30, 2019.

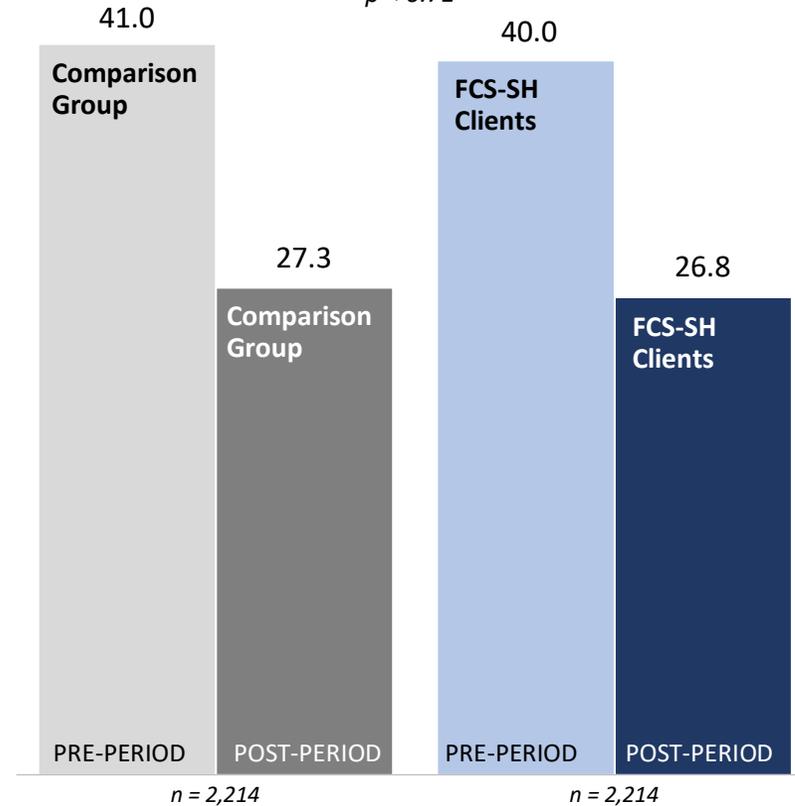
Outpatient Emergency Department Visits, per 1000 Member Months

Adjusted Difference = +25.3
 $p < 0.08$



Inpatient Hospitalizations, per 1000 Member Months

Adjusted Difference = +1.4
 $p < 0.71$



SOURCE: *The Foundational Community Supports Program: Preliminary Evaluation Findings*, DSHS Research and Data Analysis, July 2021, <https://www.hca.wa.gov/assets/program/fcs-spring-results-202107-final.pdf>

FCS-SH = Foundational Community Supports Supportive Housing Services.

Challenges from a discharge planner's perspective

Housing is complicated

Types of housing

- Own home
- Shared housing
- SRO
- Shelter
- Project based housing
- Cottages/Tiny Home
- Transitional Housing
- Master lease
- ADU
- Scattered site

Types of SH services

- FCS
- HARPS
- GOSH
- Shelter + Care

Housing subsidies

- HEN
- HARPS - FHARPS
- GOSH
- Section 8
- HOPWA
- 811
- VASH
- CHG
- ESG
- HOME
- TBRA
- Deed Recording Fees
- AREN
- City levy funding
- 1/10th of 1% - HB1406

Publicly-funded housing

- Project based
- Set asides
- Tax credit properties
- 811
- 202

Residential-type facilities

- ADFH
- ARCF
- ALF
- SOA
- Recovery Houses
- Step down facilities
- Grant per diem

Why a discharge planner's toolkit?

- Increase coordination between discharge planners in state institutions, hospitals, and treatment facilities with local housing networks/programs with the goal of decreasing the number of people becoming chronically homeless
- Use the limited resources in an efficient manner
- Assist discharge planners to:
 - Provide people choice, power, and control over their lives through information and resources
 - Document an individual's homelessness and chronic homeless status to meet HUD requirements
 - Warm handoff of individuals to homeless assistance programs/housing networks e.g. Coordinated Entry

3-prong approach to the toolkit

- Electronic decision tree
 - Produce a paper version as a minimum viable product to test concept
 - Convert to virtual toolkit as a more dynamic long-term solution
 - Develop the content and training 'SUD IMD' and crisis stabilization providers

- Develop a resource list for individuals on choices, options, and resources for distribution within facilities

- Prepare, train, educate the housing and homeless service providers to receive the referrals coming from discharge planners

- Develop stronger relationships/warm handoffs



Pilot Discharge Planners Toolkit

- 5 Mental Health Crisis Stabilization facilities
 - Wraparound services coupled with emergency vouchers
 - Facilitated introductions with homeless assistance programs/housing networks
- SUD residential treatment facilities
 - Beginning Foundational Community Support Services prior to discharge

Success measures

- Development of products for discharge planners, individuals, and community programs
- Number of events to train staff and community providers
- Surveys prior to and after training to measure awareness
- Survey discharge planners to identify toolkit usage (goal TBD for usage)
- Increased referrals to appropriate transition services and successful attainment of the service (e.g., Foundational Community Supports and Housing and Recovery Through Peer Services)
- # of hits to virtual decision tree

Project milestones

- Identify target population – Complete
- Develop paper toolkit for intended population – Complete
- Implement pilot for intended population including a web-based decision tree – Complete
- Analyze results of pilot – Ongoing. Living Document.
- Determine if adjusting and further piloting is necessary or if ready to expand implementation – December 31, 2022
- Identify ongoing funding source – Ongoing.

Related DSHS Research and Data Analysis (RDA) publications In collaboration with the Washington State Department of Commerce

This research describes the indicators of homelessness and the benefits of connection and cross-system coordination.



Identifying Homeless and Unstably Housed DSHS individuals in Multiple Service Systems

APRIL 2012 • Shah, Black, Felver

<http://publications.rda.dshs.wa.gov/1457/>



The Housing Status of Individuals Discharged from Behavioral Health Treatment Facilities

JULY 2012 • Shah, Black, Felver

<http://publications.rda.dshs.wa.gov/1460/>

The Housing Status of Individuals Discharged from Behavioral Health Treatment Facilities

JULY 2012 • Shah, Black, Felver

<http://publications.rda.dshs.wa.gov/1460/>



Impact of Housing Assistance on Short-Term Homelessness Among TANF, Disability Lifeline, and Basic Food recipients with recently recorded spells of homelessness

SEPTEMBER 2011 • Shah, Estee, Mancuso, Black, Felver

<http://publications.rda.dshs.wa.gov/1443/>

A Profile of Housing Assistance Recipients in Washington State: History of Arrests, Employment, and Social and Health Service Use

MARCH 2011 • Shah, Estee, Albrecht, Yette, Felver

<http://publications.rda.dshs.wa.gov/1438/>



A Profile of Housing Assistance Recipients in Washington State: History of Arrests, Employment, and Social and Health Service Use

MARCH 2011 • Shah, Estee, Albrecht, Yette, Felver

<http://publications.rda.dshs.wa.gov/1438/>

Discharge Planner's Toolkit: A Provider

Benefits:

- Great resource for non-housing staff, such as case managers, clinicians, and discharge planners
- Can be used for quick reference for out of county transfers and warm hand-offs
- Links to resources and definitions clear
- Using it as a learning guide for new staff and/or non-housing staff to get familiar with program definitions and guidelines by clicking on links
- Streamlines the resources into a more concise area
- Builds relationships and report within inpatient teams by being an offered tool to help, (this impacts outcomes due to everyone feeling more supported)

Opportunities:

- Some counties resources are more difficult to access than others, King/Pierce being the most difficult in terms of accessible resources in timely enough manner for discharging from residential.
- Staff frustrated with the limited availability of any resources or resources are only available with "a million hoops to jump through"
- Resources are full and/or wait-listed "high speed rail to an abandoned mall"

NEXT STEPS

PRESENTED BY (IN ORDER OF PRESENTATION):

- EMILY GROSSMAN, LEAD POLICY ADVISOR, HOUSING DIVISION, DEPARTMENT OF COMMERCE
- JEFF SPRING, DIRECTOR OFFICE OF SUPPORTIVE HOUSING, DEPARTMENT OF COMMERCE

Coordinating Housing Resources through the Discharge Planner's Toolkit

Emily Grossman, Lead Policy Advisor, Housing Division

Jeff Spring, Director, Office of Supportive Housing, Housing Division

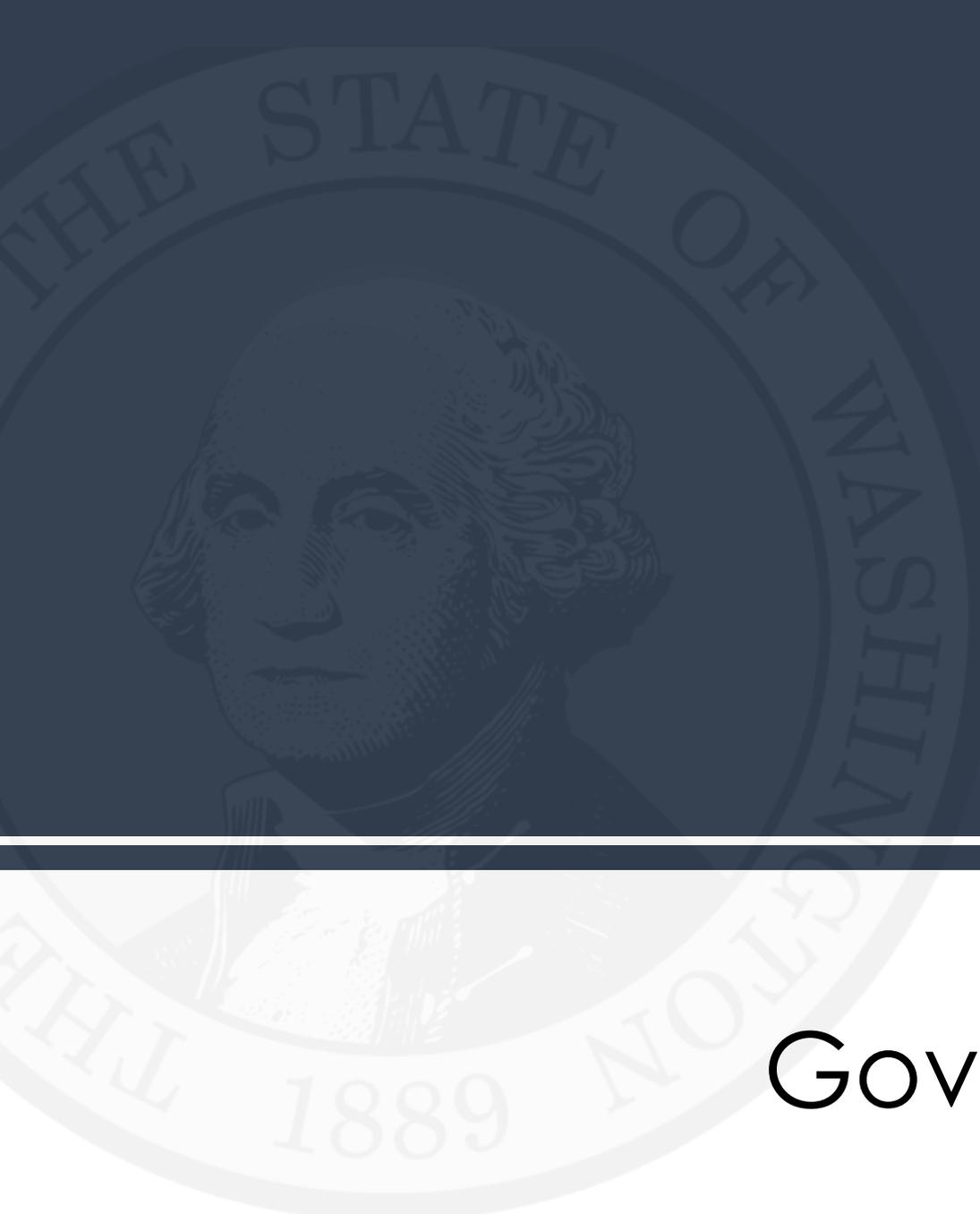
JUNE 22, 2022



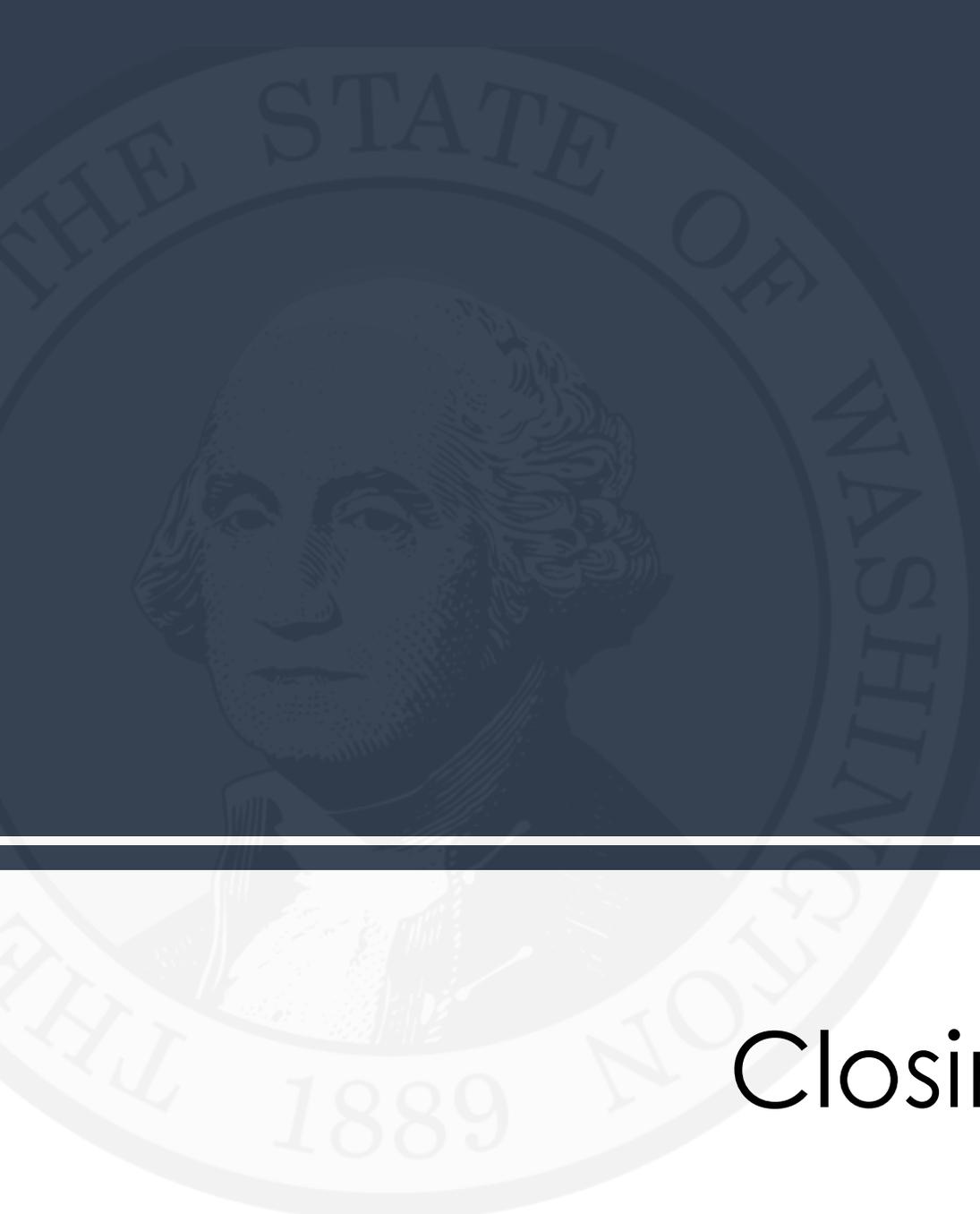
Washington State
Department of
Commerce

Leveraging New Resources for Individuals Exiting Facilities

- New Office of Apple Homes and Health/Permanent Supportive Housing
- Behavioral Health Housing Inventory Study and Gaps Analysis
- Peer Navigators

A large, faint, circular seal of the State of Washington is visible in the background. It features a portrait of George Washington in the center, surrounded by the text "THE STATE OF WASHINGTON" and the year "1889".

Governor Q&A



Closing Remarks



THANK YOU FOR ATTENDING TODAY!

PLEASE TAKE A MOMENT TO
COMPLETE OUR BRIEF SURVEY

YOU CAN VIEW THE RECORDING OF
TODAY'S MEETING AT:

[HTTPS://RESULTS.WA.GOV/MEASURING-
PROGRESS/PUBLIC-PERFORMANCE-
REVIEWS](https://results.wa.gov/measuring-progress/public-performance-reviews)