

## Economic Recovery Post Covid-19: Social Safety Net - Digital Equity Public Performance Review Agenda

July 28, 2021 – 1:00-2:30 pm

| Time                          | Topic                                           | Participants                                                                                                                           |
|-------------------------------|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|
| 1:00 – 1:07 pm                | Welcome                                         | <ul><li>Christy Bezanson, Director, RW</li><li>Governor Jay Inslee</li></ul>                                                           |
| 1:08 – 1:23 pm                | Project Introduction                            | Kendrick Stewart, Deputy Director, COM                                                                                                 |
| 1:24 – 1:33 pm                | Digital Equity Project Opportunity and Overview | <ul> <li>Emily Grossman, Lead Policy Advisor,<br/>COM</li> <li>Babs Roberts, CSD Division Director,<br/>DSHS</li> </ul>                |
| 1:34 – 1:38 pm – Governor Q&A |                                                 |                                                                                                                                        |
| 1:39 – 1:48 pm                | Current Work and Future Commitments             | <ul> <li>Lisa Yanagida, Acting Chief of Staff, DSHS</li> <li>Carolyn Cole, Chief of Access and<br/>Inclusion Planning, DSHS</li> </ul> |
| 1:49 – 1:51 pm – Governor Q&A |                                                 |                                                                                                                                        |
| 1:52 – 2:02 pm                | Voice of the Customer                           | Katie Lewis, Family Resource Center<br>Employment Case Manager,<br>Neighborhood House                                                  |
| 2:02 – 2:06 pm – Governor Q&A |                                                 |                                                                                                                                        |
| 2:07 – 2:14 pm                | Case Study: Current Work at ESD                 | Matt LaPalm, Product Manager for<br>Customer Experience, ESD                                                                           |
| 2:15 – 2:19 pm                | Project Milestones                              | Babs Roberts, CSD Division Director, DSHS                                                                                              |
| 2:20 – 2:24 pm – Governor Q&A |                                                 |                                                                                                                                        |
| 2:25 – 2:30 pm                | Closing Remarks                                 | <ul><li>Christy Bezanson, Director, RW</li><li>Governor Jay Inslee</li></ul>                                                           |