**2023 Third Quarter Report Out**

**Message from Our Director**

Greetings from Results Washington! We intend to share updates on the work my team has completed during the Third quarter and what to expect in the fourth quarter from our partnership with cabinet agencies.  This report also reflects how my team and I embrace our responsibility to be accountable to outcomes, ourselves and our partners in our shared commitment to state government transparency. Our goal is to provide you an update that is in alignment with our [strategic plan](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDIsInVyaSI6ImJwMjpjbGljayIsInVybCI6Imh0dHBzOi8vcmVzdWx0cy53YS5nb3Yvc2l0ZXMvZGVmYXVsdC9maWxlcy9SVzIwMjUucGRmP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSIsImJ1bGxldGluX2lkIjoiMjAyMzA3MjYuODAyMTY3NzEifQ.KoCiRY_ogaV_F6Qglry3vuGbVzHJfTXeC6Mi4nAjE1w/s/1041696548/br/223227919678-l).

Best regards,

Mandeep Kaundal

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| **Performance Management** | |
| **What we accomplished in Q3** | **What we expect to accomplish in Q4** |
| * Hosted two [Public Performance Reviews](https://results.wa.gov/measuring-progress/public-performance-reviews) with Governor Inslee to share the progress and challenges and hear from those impacted by or involved in the work:   + July– Outdoor Youth Learning Opportunities and Benefits   + September – Transportation – Electrification of the Ferries | * Planning is underway for three more [Public Performance Reviews](https://results.wa.gov/measuring-progress/public-performance-reviews) with Governor Inslee:   + October –Behavioral Health with a Focus on our Youth   + November – Employee Engagement and Wellness   + December – Employment Opportunities/Support for Disabled People |
| Continued working with OFM and the Governor’s budget and policy offices on a review and refinement of the business requirements to update the statewide Results through Performance Management (RPM) system. | In partnership with OFM, we are working to **replace RPM** with a solution that is more user-friendly, more accessible to update, and provides more useful reports and dashboards to state agencies.  Results Washington has committed to providing an annual report on RPM by January 2024. The report will be focused on ensuring the following:   1. Each budget activity in the system has at least one associated measure. 2. Each measure has the required fields filled in to explain what it is. 3. Each measure has tracking data for the current biennium. |
| * We completed strategic planning consultation for the following agencies: * Washington State Traffic Safety Commission * Washington State Governor’s Office for Regulatory Innovation and Assistance * Office of the Ombuds for Corrections | * Develop a strategic planning 101 guide to provide resources for Washington state agencies to develop strategic plans in alignment with Office of Financial Management [guidelines](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTAsInVyaSI6ImJwMjpjbGljayIsInVybCI6Imh0dHBzOi8vb2ZtLndhLmdvdi9zaXRlcy9kZWZhdWx0L2ZpbGVzL3B1YmxpYy9idWRnZXQvaW5zdHJ1Y3Rpb25zL29wZXJhdGluZy8yMDIzLTI1L0NoYXB0ZXIxNlN0cmF0ZWdpY1BsYW5HdWlkZS5wZGY_dXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5IiwiYnVsbGV0aW5faWQiOiIyMDIzMDcyNi44MDIxNjc3MSJ9.GAtv-BWVrugDxFEdJllhvrDcM0vedXwTn-SQx_9E_SY/s/1041696548/br/223227919678-l). |

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| * **Lean and Continuous Improvement** | |
| * **What we accomplished in Q3** | * **What we expect to accomplish in Q3** |
| * Developed the 2023 conference schedule found [here](https://results.wa.gov/improving-government/lean/lean-conference/sessions). * Selected 24 sessions to be offered over six days from October 17-26. * Announced our keynote speaker, Amy Leneker and opened up registration. | * Host the 12 annual Washington State Lean Transformation conference from October 17-26. |
| * Hosted two Enterprise-wide Lean and Continuous Improvement Community of Practice meetings:   + [August –Lean Basics Learning for Any Meeting](https://results.wa.gov/sites/default/files/Aug2023_COP_Presentation_AMaguire.pdf)   + [September – Using “Both/And” Thinking to Solve Wicked Problems](https://results.wa.gov/sites/default/files/UsingBoth-And%20ThinkingtoSolveWickedProblems_LearnerGuide.pdf) | * Host two Enterprise-wide Lean and Continuous Improvement Community of Practice meetings :   + [November –Engaging Leadership in Lean](https://results.wa.gov/community-practice)   + [December – Data Visualization](https://results.wa.gov/community-practice) |

* **Previous Quarterly Reports:**

[2023 Q2 report out](https://content.govdelivery.com/accounts/WAGOV/bulletins/3672c36)

2023 Q1 report out