

LEAN CONFERENCE FAQS

How will this virtual conference look?

We decided to deliver the conference in a fully virtual format delivered via Zoom Webinar. Rather than being a two-day, in-person conference, this year's event will be held over six days between October 17-19 and October 24-26. There will be 4 live sessions on each of the six days, which allows you to customize your learning by signing up for sessions that fit your schedule.

What do I need to attend the virtual conference?

To attend the virtual conference, you need a good internet connection, your device or computer, and a valid registration. You will receive login details with your Outlook calendar invite after registration.

How do I register?

The biggest change with the virtual conference is that you will need to sign up for every individual session. First step is to click on the [2023 Program](#) to view the available sessions. The sessions and dates are listed and to the right is a "register" button. We've produced a short tutorial video that you can view [here](#). For more information on visit the Zoom Help Center.

What is the password for each session?

Lean2023

Is there a cost to attend?

Admission is free. We encourage you to give back through the [Combined Fund Drive](#), either via the general fund or your favorite member charity.

How many people can attend each session?

We are delivering the conference via Zoom Webinar and each session has a maximum of 3,000 attendees.

Can I ask questions at the virtual conference?

Many of the sessions will have live Q&A or an activated chat feature for you to interact with the presenters and Results Washington staff.



2023 LEAN CONFERENCE FREQUENTLY ASKED QUESTIONS

What if I need accommodations?

ASL interpretation will be available for each session and live closed captioning will be provided. During registration, there is an option to let us know if you have additional accessibility needs. Once you've registered, a Results Washington team member will follow-up with you directly.

I've registered, but I'm unable to attend. How do I cancel?

Your registration confirmation will include instructions on how to cancel at the bottom of the email. In addition, you can email us at results@gov.wa.gov. A Results Washington team member will provide instructions on how you can cancel your registration.

Will the sessions be recorded for future viewing?

Yes! The content will be posted to our website within a week of the live sessions. You can find the videos and session materials on our [Previous Conference Materials](#) webpage.

I'm having trouble with Zoom – what do I do?

We suggest you visit the Zoom Help Center for all troubleshooting support. Watch [this video](#) to learn about how to join a Zoom Meeting.

I've volunteered at past conferences; can I volunteer this year?

At this time, we are not asking for volunteers.

Are there sponsorship opportunities?

We are not offering sponsorship opportunities this year but check back for future years.

Who do I contact for other questions?

If you have any questions, please email us at results@gov.wa.gov.