

4.2 Behavioral Healthcare System - Community Public Performance Review Agenda

September 9, 2021

| Time | Topic | Participants |
|---------------------------------------|--|--|
| 10:30 – 10:38 am <i>8 minutes</i> | Welcome | <ul style="list-style-type: none"> Christy Bezanson, Director, Results Washington Governor Jay Inslee |
| 10:38 – 10:41 am <i>3 minutes</i> | Project Introduction | <ul style="list-style-type: none"> Ross Hunter, Secretary, Department of Children, Youth & Families Sue Birch, Director, Health Care Authority |
| 10:41 – 10:53 am <i>12 minutes</i> | Project Opportunity and Overview | <ul style="list-style-type: none"> Ted Ryle, Clinical Director, Department of Children, Youth & Families |
| 10:53 – 10:57 am | Governor's Q&A (<i>4 minutes</i>) | <ul style="list-style-type: none"> Governor Jay Inslee |
| 10:57 – 11:12 am <i>15 minutes</i> | Current Work and Future Commitments and Voice of the Customer | <ul style="list-style-type: none"> Felice Upton, JR Assistant Secretary, Department of Children, Youth & Families Melodie Pazolt, Section Manager, Office of Federal Programs, Health Care Authority Heather Maxwell-Rychart, Certified Peer Counselor, Peer Bridger Charlene Pederson, Certified Peer Counselor, Peer Bridger |
| 11:12 – 11:16 am | Governor's Q&A (<i>4 minutes</i>) | <ul style="list-style-type: none"> Governor Jay Inslee |
| 11:16 – 11:35 am <i>19 minutes</i> | Work Sample | <ul style="list-style-type: none"> Ted Ryle, Clinical Director, Department of Children, Youth & Families Tyus Reed, Peer Trainer, Students Providing and Receiving Knowledge Carolyn Cox, Program Director, Students Providing and Receiving Knowledge Maria Nunez, Peer Trainer, Students Providing and Receiving Knowledge |
| 11:35 – 11:39 am | Governor's Q&A (<i>4 minutes</i>) | <ul style="list-style-type: none"> Governor Jay Inslee |
| 11:39 – 11:49 am <i>10 minutes</i> | Voice of the Customer & Wrap up | <ul style="list-style-type: none"> Jose (Neaners) Garcia, Executive Director, Hope for Homies Tatiana Dickey, Project Development Team Member, Echo Glen Resident Ted Ryle, Clinical Director, Department of Children, Youth & Families |
| 11:49 – 11:53 am | Governor's Q&A (<i>4 minutes</i>) | <ul style="list-style-type: none"> Governor Jay Inslee |
| 11:53 – 12:00 pm <i>7 minutes</i> | Closing Remarks | <ul style="list-style-type: none"> Christy Bezanson, Director, Results Washington Governor Jay Inslee |