CLEAR PROBLEM SOLVING

C | Clarify
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What's the problem?  
How do you know?  
For whom is it a problem?  
How significant is it?  
What are the problem components?  
Which part(s) will you focus on?

L | Learn
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What's the reality of the current state?  
What patterns and trends are there?  
What is/are the most significant root cause(s)?

E | Experiment
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Which countermeasures may eliminate the root cause(s)?  
Which will you try first?  
How will you run the experiment?  
What do you think will happen?

A | Assess
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What happened?  
Will you adopt, adapt, or abandon the countermeasure?

R | Roll Out
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What's the best way for rolling out the new way of operating?  
Who will monitor performance?  
Has the new way solved the problem?  
What did you learn?