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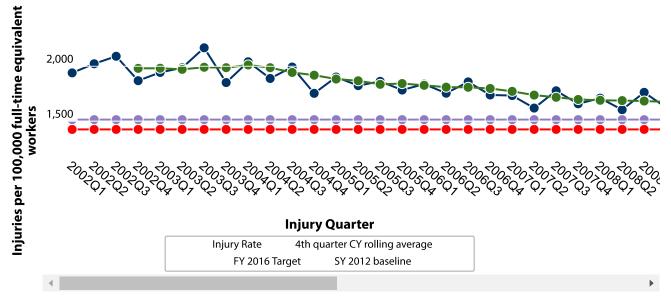


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# 2.5: Workplace injury rates: 3 or more days off work - Supplemental information

Decrease workplace injury rates that result in missing three or more days from work from 1,514 per 100,000 fulltime workers to 1,425 per 100,000 fulltime workers by 2016.



Definition: Measure of injuries leading to missing 3 or more days from work as measured 6 months from injury date per 100,000 FTEs for injury quarter. Rates adjusted to 2012 industry mix to control for wide swings in hours reported by the construction industry.

The status of this measure is green. We currently pursue a diverse set of strategies to help employers and workers reduce workplace injuries in the state. For context, this is a vitally important measure for the state and represents around 30,000 serious injuries per year for the approximately three million workers.

Results: Injuries per 100,000 full time equivalents (FTE)

# **Action Plan**

**Goal Topic** Safe People **Sub Topic** Worker Safety **Lead Agency** L&I Measure # 2.5

#### Measure

Decrease serious injury rate leading to missing three or more days from work.

# Seq.# Problem / Opportunity

Encourage firms to prevent future claims by establishing safety and health systems and minimize days away from work after an injury

1.1

# Strategy

Educate and encourage employers to obtain and retain their claims free discount to lower their claims premiums

#### Task

1. Develop marketing and outreach to increase employer awareness of the claim-free discount and agency resources available to help them attain claim-free discount. 2. Develop operational expectations for Account Managers, Risk Managers and other L&I staff to raise employer awareness of claim-free discount.

Mike Ratko, LNI **Task Lead** 

#### **Expected Outcome**

Sustain the percent of Washington employers at or above 80% which benefit from the claim-free discount.

**Status** on track **Due Date** October 1, 2015 **Partner Agency** LNI Only

# **Optional: Status Supplemental Update**

In 2016, WSAW program is still reporting 84% of eligible accounts have claim free discount. Past History: 2015 -- 84% of eligible accounts have claim-free discount. 2014 > 3593 just in time contacts with employers who have a new claim on their accounts that make affect their claim-free discount. Offering them information on L&I resources that may help them. > 128,000 flyers sent out in the annual rate notice to employers with a claim-free discount congratulating them on earning the discount and 6 action steps to maintain claim-free discount. > 25,000 flyers sent out in the annual rate notice to employers who did not receive a claim-free discount with 6 action steps to take to obtain a claim-free discount. > 42% increased the number of risk management referral made by account managers thru September 2014. Risk Managers meet with individual employers and discuss the finacial benefits of a work place safety and claims management. > List of 300 employers that did not earn a claim-free discount in 2015 given to risk management for outreach and marketing calls. > Updated the claim-free discount webpage with more safety and claims management links and easy to understand video. > Developed internal training on the claimfree discount. > Added claim-free discount to the Injury Cost Profile given to employers at DOSH closing conferences.

**Goal Topic** Safe People **Sub Topic** Worker Safety **Lead Agency** L&I Measure # 2.5

### Measure

Decrease workplace injury rate leading to missing three or more days from work

Problem / Opportunity If injured workers get early, effective treatment they may never miss work.

1.2

#### Strategy

Seq.#

Expand the number of injured workers who have access to Centers of Occupational Health and Education (COHE).

# Task

By 2016 expand access to COHEs to 100% of injured workers.

#### **Task Lead**

Morgan Wear, LNI

# **Expected Outcome**

a trained COHE provider in their healthcare community.

1.3

Status on track **Due Date** 12/31/2015

# **Partner Agency**

LNI & Partnering Sponsoring Organizations

# **Optional: Status Supplemental Update**

The measure is still under development, but we are tracking access using a proxy measure similar to the one used for L&I's Medical Provider Network. As of August 2015, our most recent report, 90.0% of injured workers live within 15 miles of 5 or more COHE providers, and 93.1% of injured workers live within 15 miles of at least 1 COHE provider. The measure is still under development, but we are tracking Injured workers are able to seek care from access using a proxy measure. This is a 2.8% increase since August of 2014 (87.2% of IW living within 15 miles of 5 or more COHE providers)

**Goal Topic** Safe People **Sub Topic** Worker Safety **Lead Agency** L&I

Seq.# Problem / Opportunity **Status** on track **Due Date** June 2015 **Partner Agency** LNI Only

Measure #

Measure

Decrease workplace injury rate leading to missing three or more days from work

2.5

If injured workers can have their job modified for light duty, many will never miss work

# Strategy

Expand the Washington Stay at Work program that incentivizes businesses to offer injured workers light duty jobs while they heal.

### Task

Increase applications to WSAW program, and reimbursements paid out. Program has a new social marketing campaign launched 3/15/2015 ending 6/30/2015 to increase program awareness and utilization.

### **Task Lead**

WM R Smith, Program Manager WSAW, LNI

### **Expected Outcome**

5400 claims with reimbursements paid in calendar 2015.

Optional: Status Supplemental Update

As of March, 2015 1,722 claims have been received. Program is 27.55% ahead of projections year to day for 2015.

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