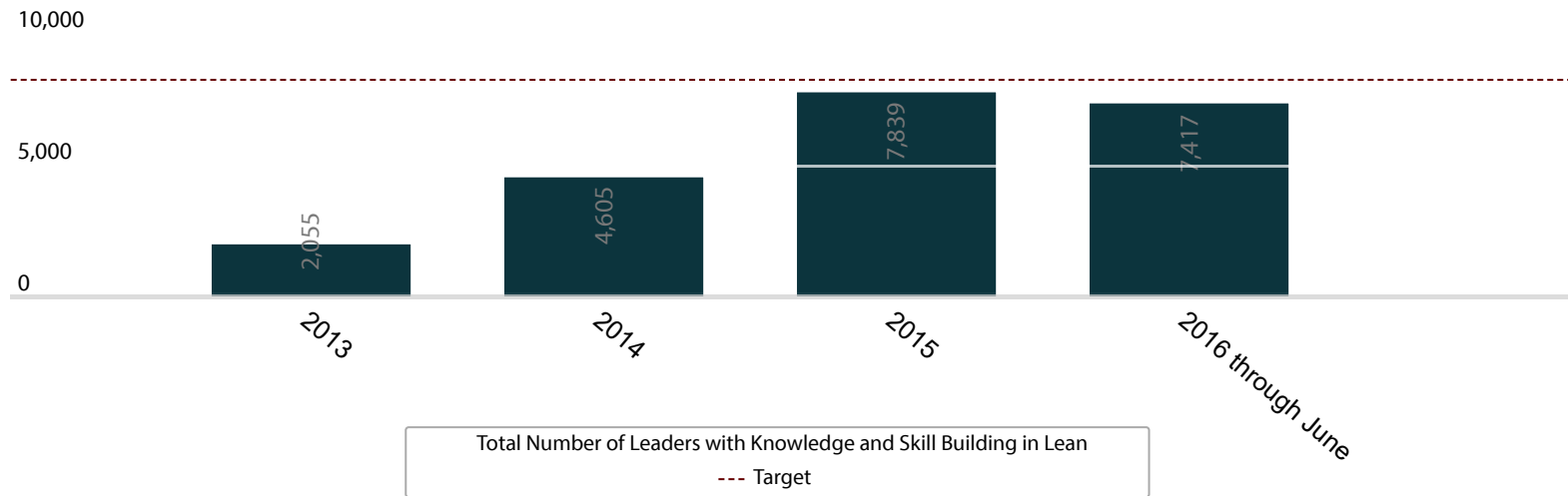




## 2.1.c: Increase percentage of supervisors, managers, and executives completing Lean training by 10% from 7,839 to 8,162 by December 31, 2016



[Explore the data](#)

Data source: Agency reported data

Data notes: This data is self reported by agencies could include double counting and represents both past and present employees. The statewide turnover rate for fiscal year 2015 was 10.6%. Data clean up efforts resulted in a lower baseline for 2015 measure.

## Why is this a priority?

Supervisors, managers and executives are responsible to improve work processes to achieve results and create and environment for their staff to do the same. Increasing leadership capability to apply Lean training, tools and techniques is fundamental to establishing and maintaining the lean culture necessary for progress in the journey to create better value for more Washingtonians.

## How are we doing?

Through June 30, 2016, the cumulative total of lean lean-trained supervisors, managers and executives is 7,417. We expect this number to decrease as agencies are in the process of clean up their data to reflect current employees and remove duplicate instances of training.

## What are we working on

- Consulting with state agencies to improve supervisor, manager and executive leadership training
- Provide leadership coaching through Goal Council meetings
- Leader development through the Lean fellowship program
- Promote and support development of statewide leadership competencies that align with Lean culture

## For your information

At the enterprise level agencies are on their own journey, managing leadership lean training and building a culture where Lean projects and daily work are the opportunities to apply training in providing more value for their customers.

Reported by: Results Washington (data submitted by agencies)

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