Improve Today to Enhance Tomorrow

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Continuous Improvement Coach
Introduction/Objectives

Learn how to apply A3 Thinking and the Toyota Kata to:

✓ Overcome obstacles
✓ Solve problems
✓ Improve processes
✓ Sustain success
2020 The Year of Obstacles

alt = multi-colored arrows; questions – who, what, when, where, why, and how
Reflection Exercise

Instructions:
Take 1 minute to reflect on what immediately came to mind when you read the title of this session: “Improve Today to Enhance Tomorrow.”

Next, share your reflections in the chat box.
Purpose of A3 Thinking

**Objective**
Remove subjectivity and emotion by using data

**Result & process focus**
Focus on the results by making sure we follow the correct process

**Alignment**
Develop agreement by involving all stakeholders and getting the key facts of the situation first

**Logical**
Follow a logical and effective thinking approach
The Toyota Kata

Kata¹ (方) – Suffix Meaning "Way of Doing"

The Improvement Kata model comes from research into how Toyota manages people, which is summarized in the book “Toyota Kata”

By: Mike Rother
Poll #1

What is your experience with the Toyota Kata?

1. I’d like to learn about the Toyota Kata.
2. I’ve practiced as a Learner.
3. I’m a Kata Coach.
Each step of the Improvement Kata pattern operates within the context of the previous step. This framing effect is an integral part of developing **daily/regular** habits.
Step 1 - Get the Direction

alt = avatar looking through yellow binoculars
Poll #2

I plan to apply the steps of the Toyota Kata to the following type of Challenge:

1. Personal
2. Professional/Team-related
3. Customer centric
4. Multiple
Step 2 - Grasp the Current Condition
Step 3 - Establish Your Next Target Condition
Step 4: Conduct Experiments
Wouldn’t it be **GREAT**...?

1. **Enhance “Tomorrow”**
2. **Grasp the Current Condition**
3. **Establish your Next Target Condition**
4. **Conduct Experiments to get there**

By Mike Rother
Please contact Deondra at DeondraWardelle.com or RootCauseRacism.com