Improving Today to Enhance Tomorrow

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"Improve Iterate Adapt – A Better Future for Washington"

Introduction/Objectives
Learn how to apply A3 Thinking and the Toyota Kata to:
✓ Overcome obstacles
✓ Solve problems
✓ Improve processes
✓ Sustain success

2020 The Year of Obstacles
**Reflection Exercise**

**Instructions:**
Take 1 minute to reflect on what immediately came to mind when you read the title of this session: “Improve Today to Enhance Tomorrow.”

Next, share your reflections in the chat box.

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**Purpose of A3 Thinking**

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<tr>
<th>Objective</th>
<th>Result &amp; processes focus</th>
<th>Alignment</th>
<th>Logical</th>
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<tr>
<td>Remove subjectivity</td>
<td>Focus on the results</td>
<td>Develop agreement</td>
<td>Follow a logical and</td>
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<td>and emotion by using data</td>
<td>by making sure we</td>
<td>by involving all</td>
<td>effective thinking</td>
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<td>follow the correct</td>
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<td>process</td>
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**The Toyota Kata**

Kata (刀) – Suffix Meaning “Way of Doing”

1. **Challenger**
2. **Current Condition**
3. **Next Target Condition**
4. **Experiments**

The Improvement Kata model comes from research into how Toyota manages people, which is summarized in the book “Toyota Kata.”
Poll #1

What is your experience with the Toyota Kata?
1. I’d like to learn about the Toyota Kata.
2. I’ve practiced as a Learner.
3. I’m a Kata Coach.

My KATA Journey – Learner to Coach to 2nd Coach

Each step of the Improvement Kata pattern operates within the context of the previous step. This framing effect is an integral part of developing daily/regular habits.

Step 1 - Get the Direction

All = avatar looking through yellow binoculars
Poll #2

I plan to apply the steps of the Toyota Kata to the following type of Challenge:
1. Personal
2. Professional/Team-related
3. Customer centric
4. Multiple

Step 2 - Grasp the Current Condition

Step 3 - Establish Your Next Target Condition
Step 4: Conduct Experiments

Wouldn’t it be GREAT…?

- Grasp the Current Condition
- Establish your Next Target Condition
- Conduct Experiments to get there
- Enhance "Consequence"

By Mike Rother

Please contact Deondra at DeondraWardelle.com or RootCauseRacism.com