

RESULTS  
Washington State Lean Transformation Conference 2020  
"Improve Iterate Adapt – A Better Future for Washington"

# Improve *Today* to Enhance *Tomorrow*

Presenter: Deondra Wardelle  
Continuous Improvement Coach



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## Introduction/Objectives

Learn how to apply A3 Thinking and the Toyota Kata to:

- ✓ Overcome obstacles
- ✓ Solve problems
- ✓ Improve processes
- ✓ Sustain success



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## 2020 The Year of Obstacles



a3 = multi-colored arrows, questions – who, what, when, where, why, and how



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### ection Exercise

Instructions:

Take 1 minute to reflect on what immediately came to mind when you read the title of this session: **"Improve Today to Enhance Tomorrow."**

Next, share your reflections in the chat box.



all - watar thinking with a yellow question mark in the thought bubble



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### Purpose of A3 Thinking

Objective	Result & process focus	Alignment	Logical
Remove subjectivity and emotion by using data	Focus on the results by making sure we follow the correct process	Develop agreement by involving all stakeholders and getting the key facts of the situation first	Follow a logical and effective thinking approach



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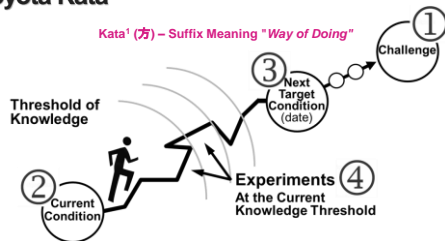
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### The Toyota Kata



The Improvement Kata model comes from research into how Toyota manages people, which is summarized in the book "Toyota Kata"



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By: Mike Rother

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# Poll #1

- What is your experience with the Toyota Kata?
1. I'd like to learn about the Toyota Kata.
  2. I've practiced as a Learner.
  3. I'm a Kata Coach.

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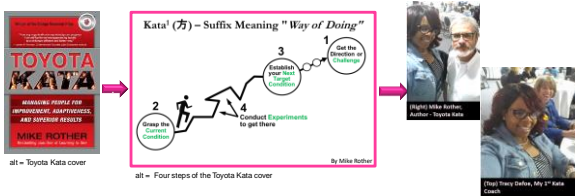
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## My KATA Journey – Learner to Coach to 2<sup>nd</sup> Coach



Each step of the Improvement Kata pattern operates within the context of the previous step.  
 This framing effect is an integral part of developing daily/regular habits.



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## Step 1 - Get the Direction



alt = avatar looking through yellow binoculars



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## Poll #2

I plan to apply the steps of the Toyota Kata to the following type of Challenge:

1. Personal
2. Professional/Team-related
3. Customer centric
4. Multiple



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### Step 2 - Grasp the Current Condition



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### Step 3 - Establish Your Next Target Condition



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### Step 4: Conduct Experiments



alt = darts and bullseye



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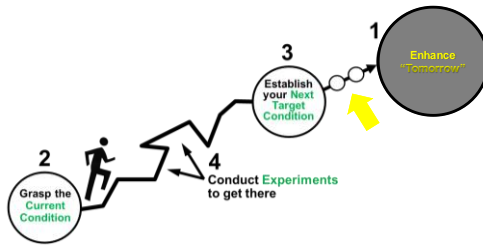
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Wouldn't it be GREAT...?



By Mike Rother



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# Thank You

Please contact **Deondra** at [DeondraWardelle.com](http://DeondraWardelle.com) or [RootCauseRacism.com](http://RootCauseRacism.com)



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