Innovating Everything... But what us you?

Brian Elms
belms@changeagents.info
303-619-7353



Hello







THE DENVER POST







INNOVATE ▶ INVEST ▶ LEAD

What Works Cities | Bloomberg Philanthropies



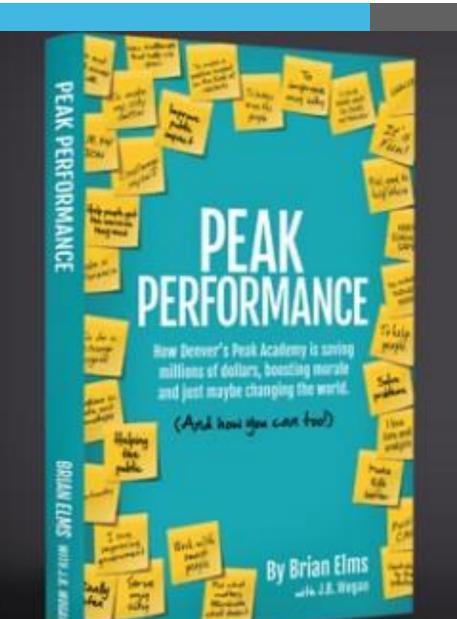








Innovation in a book?



"Peak Performance is the liveliest, most entertaining book about improving public-sector performance I've ever read. On top of that, it's full of wisdom you can use in your own organization. You can read it in two hours, and it will help you for years."

David Osborne,
 Reinventing Government

What to do?

- Say "yes"
- Use every technique you have
- Fail fast and forward
- Innovate with only what you have
- Keep score
- Shrink the change
- Infuse humor and trust
- Read

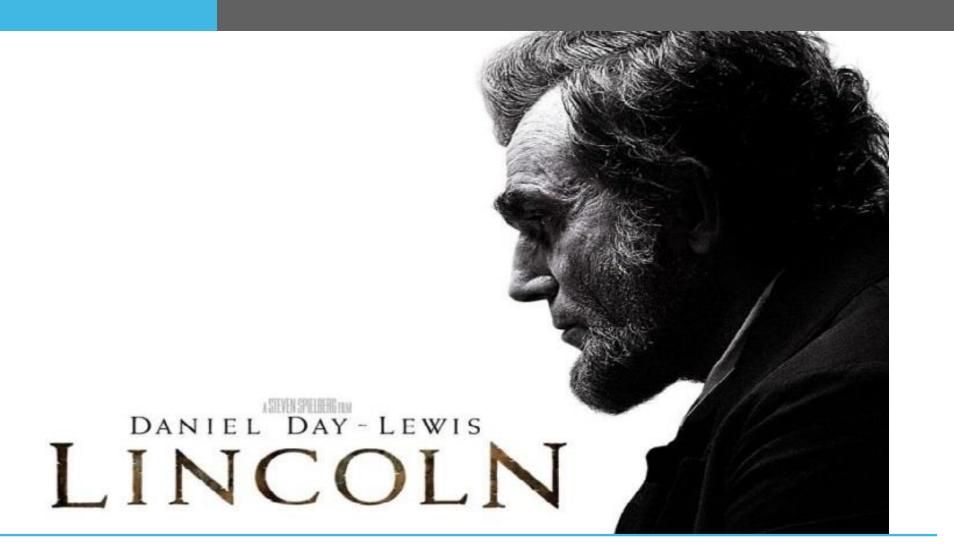


What is it really like to work in Government?





What is it really like to work in Government?





What is it really like to work in Government?





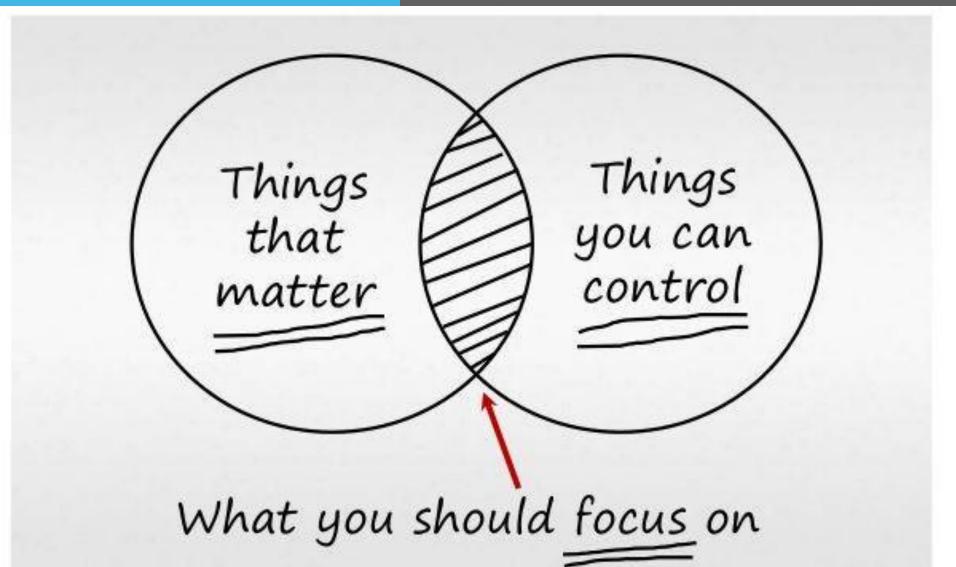
What is it like for our team? Change & Innovation Agency

Focus on the self?

"Everyone thinks of changing the world, but no one thinks of changing himself."

- Leo Tolstoy

Where to focus?





Make a Snowflake

Using the paper in front of you...follow my instructions!





The Peak Standard!



Innovate. Elevate. Repeat.

Peak Academy trains and coaches employees at all levels to improve the way government works. Through innovation, employees do more with less and enhance the Denver city experience.

<u>Vision:</u> Changing the way government operates to improve your experience.

Motto: Innovate. Elevate. Repeat.

Values:

Peak Academy believes...

- In achieving measurable results through continuous improvement;
- In our ability to make Denver the most well-run city in the nation;
- In patience with people and impatience with processes;
- In supporting colleagues to innovate;
- In failure; because failure leads to breakthrough



Standard Work and Sisyphus



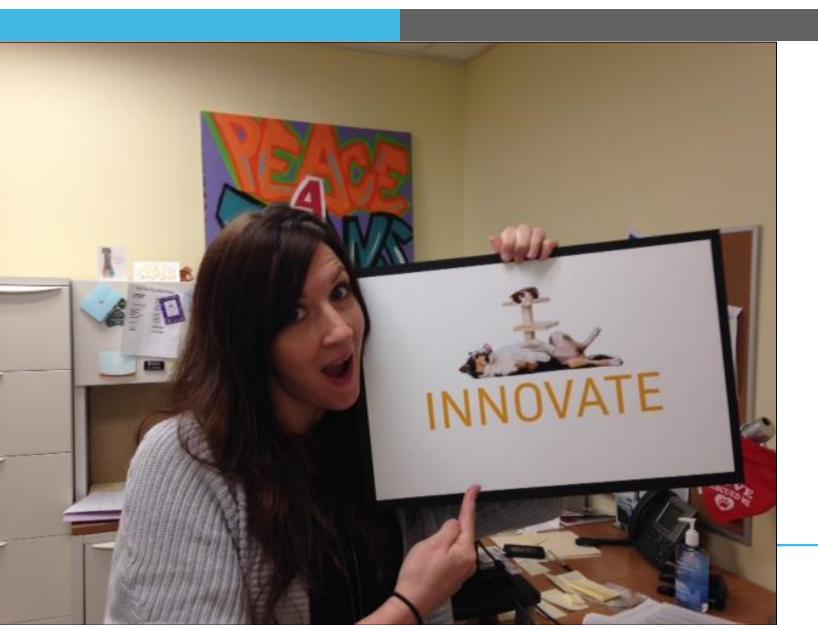
"Hey, Sisyphus, when you've got a minute I'd like to discuss this progress report with you."



Innovate self...



Safe + Fun = Innovation



1st Try Failure

2nd Try
Almost Succeed

3rd Try
Success!



Brian Elms
belms@changeagents.info
303-619-7353

