

THE BLAST

ENTERPRISE-WIDE LEAN AND CONTINUOUS IMPROVEMENT COMMUNITY OF PRACTICE

ISSUE NO. 8 | June 2023



**In-
Person!**

Love to network? Join us in person next month!

Results Washington hosted our first hybrid CoP this month, and it was great to see some of the community in person! In addition to engaging face-to-face with the presenters, we also had a chance to connect and network afterward. It was a refreshing shift from the virtual environment, no doubt!

We will host another hybrid meeting in July and will keep our Zoom invitation in place to accommodate anyone unable to make the drive-in. As it gets closer to the date, we will send out a voting email which you can use to let us know if you plan on attending in person, as we want to make sure we provide adequate meeting materials and refreshments!

If you do plan to join in person, our meeting will be located at:

The Helen Sommers Building
106 11th Avenue
Olympia, WA 98504
Conference rooms G015
[Visitor parking information](#)

WHAT YOU MISSED

At our June CoP meeting, **Cyndee Baugh, Jerimiah Wedding, and Jennifer Panco** with the Department of Revenue shared a teaching on a process for program development and enhancement. **Sarah Erdmann, Doug Mora, Ethan Swenson and Nikoel Stevens** with the Office of Minority & Women's Business Enterprises shared a current project underway that is helping the state of Washington achieve equity in public spending.

See the recapped stories on page 2!

LOOKING AHEAD

Mark your calendars and take a look on page 2 at what we have in store for our July CoP meeting!

QUESTIONS?

For questions on The Blast or the CoP, contact:

Talia Mazzara, Results WA
Senior Performance Advisor

Theresa Dew, Results WA
Senior Performance Advisor

Topic Teaching:

Cyndee Baugh, Jerimiah Wedding, and Jennifer Panco with the Department of Revenue (DOR) gave a very informative and applicable presentation on program design and evaluation using multiple disciplines. Not only did they dive into how they used each step of the DMAIC model, but the team also highlighted the importance of embedding problem-solving and data-driven decision-making into your work culture. They covered how they used the 9-steps to communicate better with others, how they approached and overcame barriers, and how they focused on closing gaps to increase better employee engagement and usage of continuous improvement and problem-solving methods.

[Click here](#) to see the recorded presentation!

Leveraging multiple disciplines



Strategic
planning



Process
improvement,
DMAIC



Change
management



Performance
management

From the audience ~

“The hybrid COP meeting transition brought increased engagement, collaboration, and non-verbal communication. Last Tuesday’s in-person presence fostered unity, spontaneity, and a creative atmosphere, infused with fun and networking. The contagious energy in the room highlighted the benefits of balancing virtual and in-person formats to accommodate diverse needs. Hope to see more people show up at subsequent ones.”

- Brigette O’Michaels

Results Washington wants to highlight your victories and hard work!

Visit our CoP page and submit your agencies’ Success Story [here!](#)

COMING UP NEXT

Join us (in person!) next month as we dive into the world of Enterprise Performance Management.

July 18th, 2023

10:30 am – 12:00 pm

Topic Teaching & Project Share:

Enterprise Performance Management & Transparency

Presenter:

Aaron Howard | Mass Ingenuity
Cassi Villegas | DSHS

Project Share:

In this month’s CoP, Sarah Erdmann, Doug Mora, Ethan Swenson, and Nikoel Stevens with the Office of Minority & Women’s Business Enterprises (OMWBE) shared an in-progress project that highlights the improvements they are making to achieve equity and accountability when it comes to public spending by state agencies. They have created a toolkit and best practice guide, implemented a statewide system to improve data reporting, and will provide training and technical assistance to aid in the smooth and seamless operation of this enterprise-wide improvement. Our friends at OMWBE conveyed a great passion and need for this impactful project.

[Click here](#) to see the recorded presentation!