

# Detailed Lean Improvement Project Report

For the June 1, 2014, through December 31, 2014, reporting period



**Agency name:**

Department of Commerce

**Improvement project title:**

Energy Breakthrough

**Date improvement project initiated:**

05/12/2014

**Summary:**

A breakthrough process is a tool to dramatically improve the performance towards an outcome. This breakthrough was on the topic of the “Decreased Carbon Footprint” outcome.

**Details:**

Description of the problem: We lacked good measures of our progress towards the outcome and the Governor’s Executive Order added visibility and new initiatives to the work on Commerce in this area. We needed to improve our performance with a specific, focused strategy.

Description of the improvement: Through the breakthrough process, specific strategies with milestones were developed and are in the implementation stage.

Specific results achieved: One of the most challenging areas is the development of measures. Staff continues to work towards meaningful measures. Collection of data will occur early in 2015.

**How we involved customers or stakeholders in this effort:**

While this is a measurement of Commerce work, we have had many discussions and meetings with the Governor’s policy staff (specializing in this topic area), DES, and DOT staff.

**Contact person:**

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