

# THE BLAST

## CONTINUOUS IMPROVEMENT COMMUNITY OF PRACTICE

ISSUE NO. 1 | NOVEMBER 2022

RESULTS  
WASHINGTON

Transparency - Innovation - Results



### WHAT YOU MISSED

At our November CoP meeting, Jeannie Bowen with Results Washington provided a topic teaching on strategic planning and how to create an effective strategic plan. See the recapped story on page 2!

### LOOKING AHEAD

Mark your calendars and see what project share and topic teaching we have in store for our December CoP meeting! See page 2 for more details.

## THE CoP HAS COMMENCED!

We kicked off our statewide continuous improvement community of practice (CoP) on Tuesday, November 15<sup>th</sup> and we had a great turnout at our first meeting with over 200 participants! On top of a great presentation on strategic planning, we took time to establish meeting ground rules, get to know more about the roles and expertise of our CoP members, and obtain feedback on what topics or learning opportunities we can include at future meetings (see page 2).

As we continue to build the CoP, there will be many opportunities to provide your feedback as we want to ensure it's a valuable and supportive learning environment for you. We look forward to seeing you all at our next CoP meeting!

### QUESTIONS?

For questions on The Blast or for the CoP, contact:

[Talia Mazzara](#), Results WA  
Senior Performance Advisor

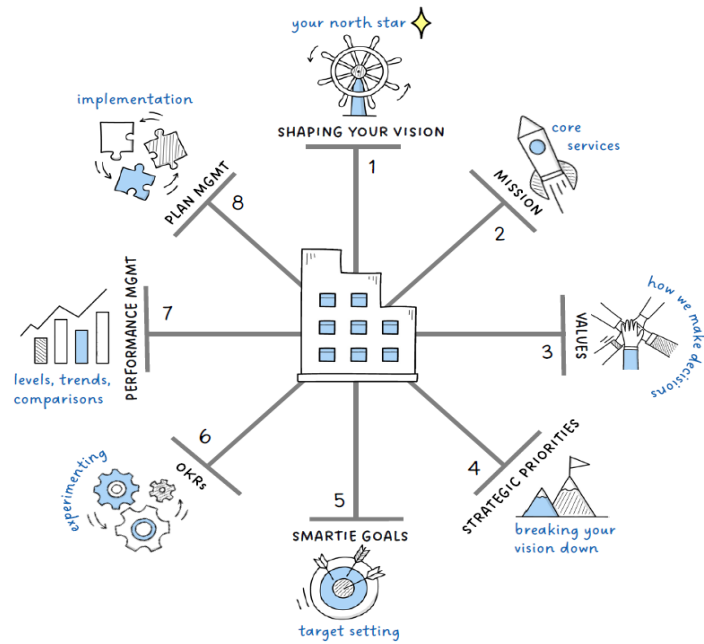
[Theresa Dew](#), Results WA  
Senior Performance Advisor



## TOPIC TEACHING: Strategic Planning

Jeannie Bowen with Results Washington helped kick off our CoP by sharing her knowledge and expertise on strategic planning. She provided a great topic teaching that covered the elements of strategic plan development and incorporated her own lessons learned into each step of the process. She covered the “how-to” for each step to help others get started, and she also provided great, easy-to-follow templates that will assist others in the development of their own strategic plan.

Feel free to reach out to [Jeannie](#) if you have any questions!



### Question to ponder:

*What are some examples of introducing lean to a new team and being able to show the benefits quickly to gain lean acceptance by the team?*

Do you have insight to offer? Feel free to add your thoughts to this question on our [CoP mural!](#)

## COMING UP NEXT

December 20, 2022  
10:30am – 12:00pm

**Topic teaching:** Integrating DEI into CI Efforts  
**Presenter:** Michaela Doelman, Office Financial Management

**Project share:** The Approach to Employee Engagement Survey Results  
**Presenter:** Marie Burrows, Employment Security Department

## FEEDBACK OPPORTUNITIES

We appreciate all of the great suggestions and feedback that was provided during our meeting to continue making this the best CoP. If you have additional thoughts, please add to our [CoP mural!](#)

**Ground rules** – How do we want to show up for each other at each meeting?

**Strategic plan lessons learned** – What lessons have you learned from your strategic planning experience?

**Question to ponder** – Provide your insight and expertise to questions that were generated from attendees that we either didn't get to address during the meeting or that were submitted through our attendee survey.