

## Cabinet Agencies' Performance Audit Action Item(s) & Status

## Washington State Ferries: Vessel Construction Costs

(See also <u>cabinet agency response</u> for full context to Washington State Auditor's Office (SAO) <u>report</u>, January 2013)

Agencies included in the performance audit: Department of Transportation

SAO Issues Summary:

- 1. We recommend that the Legislature address the regulatory barriers currently in place that limit competition on WSF vessel procurements.
- 2. We recommend that WSF continue to improve its vessel construction program by determining whether adopting the leading practices and suggestions for improvement provided in this report would result in program improvements and/or cost savings, and implementing those with the greatest potential for benefit to the program.

The table below shows the current status of action items the agency initiated to address issues identified in the performance audit report. Please see the *cabinet agency response* for additional context and any additional steps already taken.

For an explanation of the columns below, see the legend.

Issue	Status	Action Steps	Lead Agency	Due Date	Current Resources?	Budget Impact?	Legislation Required?	Notes
1-1	Deferred	This recommendation was directed to the Washington State Legislature. As directed by the Legislature, WSDOT will participate in any discussions regarding review or modification of the Build in Washington Law, which could include options to invite out-of-state shipyards to bid on new vessel construction.	Legislat ure	N/A	N/A	Potential	Yes	This Issue was not listed on the SAO request for status update, since the recommendations was directed to the Legislature; however, we listed it here as an Action Step was developed for the recommendation.
1-2	Deferred	This recommendation was directed to the Washington State Legislature. As directed by the Legislature, WSDOT will participate in discussions regarding review or modification of the Apprenticeship Act, which could include options to	Legislat ure	N/A	N/A	Potential	Yes	This Issue was not listed on the SAO request for status update, since the recommendations was directed to the Legislature; however, we listed it here as an Action Step was developed for the recommendation.



Issue	Status	Action Steps	Lead	Due	Current	Budget	Legislation	Notes
			Agency	Date	<b>Resources?</b>	Impact?	Required?	
		recognize shipyards	0- 1					
		apprenticeship training						
		programs.						
2A	Completed	WSDOT views performance	WSDOT	N/A	Yes	No	No	
24	completed	audits as a valuable tool to help	102001	N/A	163	NO	NO	
		ensure that WSDOT is the best it						
		can be at providing a sustainable						
		and integrated multimodal						
		transportation system, providing						
		safe, reliable, and cost-effective						
		transportation options to						
		improve livable communities						
		and economic vitality for people						
		and businesses in Washington.						
		This was evident when Secretary						
		Peterson incorporated						
		recommendations to improve						
		ferry vessel construction from						
		the 2013 Ferry Vessel						
		Construction performance audit						
		into WSDOT's 10 reforms to						
		support Governor Inslee's						
		promise to build a leaner, more						
		effective state government. As						
		indicated in the Department's						
		response included in the audit						
		report and in Reform VIII,						
		WSDOT had already						
		incorporated 3 of the 4 leading						
		practices (Fixed Price Contracts,						
		Beginning construction after						
		design is complete, and Shifting						
		responsibility to the shipyard) as						
		identified by the Technical Panel						
		as having the greatest potential						
		for cost savings into the						



Issue	Status	Action Steps	Lead	Due	Current	Budget	Legislation	Notes
			Agency	Date	<b>Resources?</b>	Impact?	Required?	
		construction of the Olympic						
		class vessels and any future						
		vessels. Also, WSDOT did						
		further analysis of the 4th						
		leading practice, use of an						
		independent owner's						
		representative, which showed						
		this approach would likely add						
		\$.9 million to \$1.6 million to the						
		project. The WSDOT project						
		team overseeing vessel						
		construction has over 150 years'						
		experience.						
		On the leading practice of						
		shifting all responsibility for						
		project delivery and quality to						
		the shipyard, WSDOT continues						
		its practice to purchase items						
		such as engines, generators, and						
		propulsion systems. This						
		practice does leave minor risk						
		with WSDOT, but eliminates the						
		shipyard markup on these items						
		and makes it possible to receive						
		federal funding toward them, thus reducing overall costs.						
		As indicated previously, many of						
		these practices and the						
		suggested practices below in						
		Issue 2B, had been suspended						
		for the construction of the Kwa-						
		di Tabil Class vessels in order to						
		accelerate the construction						
		schedule so ferry services to the						



Issue	Status	Action Steps	Lead	Due	Current	Budget	Legislation	Notes
13540	Status	Action Steps	Agency	Date	Resources?	Impact?	Required?	
			Agency	Date	Resources:	impact:	Requireu:	
		communities served by the Steel						
		Electric class vessels suddenly						
		retired could be restored.						
2B	Completed	As outlined in the Department's	WSDOT	N/A	Yes	No	No	
		audit response (and in Reform						
		VIII), these additional leading						
		practices had or have been						
		implemented. 1) Lessons						
		learned from the build of the						
		three Kwa-di Tabil class vessels						
		were applied to the construction						
		of the first vessel of the Olympic						
		Class, the Tokitae. The Tokitae's						
		lessons learned were						
		documented and applied to the						
		SAMISH, the second Olympic						
		Class vessel, and now these						
		lessons learned will be applied						
		to the construction of the third						
		Olympic Class vessel, which has						
		not yet been named. During the						
		construction of the Olympic						
		Class vessel the "lessons						
		learned" are reviewed between						
		the shipyard and WSDOT in						
		monthly progress meetings. 2)						
		WSDOT's strengthened financial						
		management has consisted of						
		working to improve estimating						
		construction costs that would						
		reduce the use of large						
		contingency amounts. The						
		contingency for the Tokitae was						
		reduced from the initial 17.9						
		percent to 7.8 percent and the						
		SAMISH contingency has been						



Issue	Status	Action Steps	Lead	Due	Current	Budget	Legislation	Notes
			Agency	Date	<b>Resources?</b>	Impact?	Required?	
		reduced from 7.8 percent to 4.6						
		percent. Contingencies on the						
		Tokitae ended at less than 1						
		percent, with a credit due, as						
		mentioned below, to even lower						
		the contingency amount. 3) The						
		contract for the construction of						
		the Olympic Class vessels						
		included the contracting best						
		practices outlined in the audit						
		such as utilizing a single						
		contractor for both vessel						
		design and construction.						
		WSDOT happily reported that						
		change orders on the first						
		Olympic Class vessel, the Tokitae, amounted to						
		approximately \$831,000;						
		however, WSDOT has a pending						
		change order credit of						
		approximately \$400,000, which						
		will reduce the overall change						
		orders to just over \$431,000 or						
		less than 1 percent. The						
		majority of the change order						
		funds were expended because						
		security equipment slated for						
		use during planning were no						
		longer available, resulting in the						
		purchase of higher priced						
		equipment. The 2nd Olympic						
		Class vessel is approximately						
		70% complete and change						
		orders to date total just under						
		\$400,000, which includes						



Issue	Status	Action Steps	Lead Agency	Due Date	Current Resources?	Budget Impact?	Legislation Required?	Notes
		change order costs from vessel one.						
		As indicated above, WSDOT received funding for a third Olympic Class vessel and will continue to seek methods to strengthen and improve its vessel construction program.						