



**2023 First Quarter Report Out**

**Message from Our Director**

Greetings from Results Washington! This is our first quarter report out, intended to share with our cabinet agency partners about the work my team has completed during this quarter and what to expect in the next quarter from our partnership with you. I hope you find these quarterly updates are helpful, to the point, and provides information on our quarterly progress in alignment with our [strategic plan](https://results.wa.gov/sites/default/files/RW2025.pdf). I look forward to our partnership to accomplish second quarter’s objectives.

With regards,

Mandeep Kaundal

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| **Performance Management** | |
| What we accomplished in Q1 | What we expect to accomplish in Q2 |
| * Published agency [Statewide Data Dashboard](https://results.wa.gov/measuring-progress/statewide-data-dashboards) in Jan ’23 to provide easy access to public for data points on various topics across agencies dashboards | * We will update, review, and publish new dashboards quarterly |
| * Hosted three Public Performance Review meetings with Governor Inslee to share the progress, challenges and hear from those impacted by and/or are involved in the work, including our first in-person PPRs since Feb 2020   + **January** – [Suicide Prevention](https://www.tvw.org/watch/?clientID=9375922947&eventID=2023011580)   + **February** – [Disparities in High School Graduation Rates and Student Success](https://www.tvw.org/watch/?clientID=9375922947&eventID=2023021269)   + **March** – [Improving the Availability of a Skilled Workforce](https://www.tvw.org/watch/?clientID=9375922947&eventID=2023031050) | * Planning is underway for three more Public Performance Review meetings with Governor Inslee   + **April** – Achieving Clean Energy Goals by Decarbonizing Transportation   + **May** – Small Business Sector Growth and Supplier Diversity   + **June** – Improving Traffic Safety |
| * In December ’22, Results Washington signed a Memorandum of Understanding with the Office of Financial Management to manage the ‘Results Through Performance Management’ system * Conducted interviews with cabinet agencies currently using RPM to understand how their strategic plans and performance management are linked to the budget process along with their use of RPM system | * Partnering with Gov’s Office and WaTech to develop data strategy to develop the statewide performance management system * Update cabinet agencies on the progress |
| * With the intent of creating performance transparency, we published Washington state [goal metrics](https://results.wa.gov/measuring-progress/goal-metrics) on the Results Washington website, centered on the governor’s five goals | * We are planning to refine our current metrics and add additional metrics based on stakeholder feedback |
| * Provided leadership and guidance on seven performance audits (PA) underway by the State Auditor’s Office and six in planning * Assisted with two management responses and public legislative hearings for SAO PA reports: * Opportunities to Improve State Information Technology Security 2022   + [Response](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fresults.wa.gov%2Fsites%2Fdefault%2Ffiles%2FResponse-Continuing-to-Improve-IT-Security-2022.pdf&data=05%7C01%7CAlissa.Julius%40gov.wa.gov%7Cc86977e001944dc00e9508db4064b373%7C11d0e217264e400a8ba057dcc127d72d%7C0%7C0%7C638174573472424038%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=NEgndzHd3srnC61jzsHdVIv2F55G8vcUgnmGJUnzBCM%3D&reserved=0) * Washington’s Agricultural Commodity Commissions   + [Response](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fresults.wa.gov%2Fsites%2Fdefault%2Ffiles%2FResponse-WSDA-Commodity-Commissions.pdf&data=05%7C01%7CAlissa.Julius%40gov.wa.gov%7Cc86977e001944dc00e9508db4064b373%7C11d0e217264e400a8ba057dcc127d72d%7C0%7C0%7C638174573472424038%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=J%2BScq4WtmKpEeu0DHDx7EcyVZ37z1FbjUFbppCXshXE%3D&reserved=0) * Coordinated review of the Joint Legislative Audit and Review Committee’s (JLARC) preliminary performance audit reports: * [*Review of the Washington Statewide Reentry Council*](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fleg.wa.gov%2Fjlarc%2Freports%2F2023%2FReentry%2Fp_prelim%2Fdefault.html&data=05%7C01%7CAlissa.Julius%40gov.wa.gov%7Cc86977e001944dc00e9508db4064b373%7C11d0e217264e400a8ba057dcc127d72d%7C0%7C0%7C638174573472424038%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=bUx9T%2BGx2yc%2Fz0SzDxhVa9yfAe9Lvn5%2BjjHttzeVA6w%3D&reserved=0) * [*Racial Equity Effects of Restricting In-Person Education During the COVID-19 Pandemic*](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fleg.wa.gov%2Fjlarc%2Freports%2F2023%2Fk12racialequity%2Fp_prelim%2Fdefault.html&data=05%7C01%7CAlissa.Julius%40gov.wa.gov%7Cc86977e001944dc00e9508db4064b373%7C11d0e217264e400a8ba057dcc127d72d%7C0%7C0%7C638174573472424038%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=s%2F6pOZpyI2kH%2BfQaDH0vd0ejr4WQ1jaBp6TQKZ9wENI%3D&reserved=0) * [*Hybrid Electric Ferries: Design-Build Contracting and Procurement*](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fleg.wa.gov%2Fjlarc%2Freports%2F2023%2Fferries%2Fp_02%2Fdefault.html&data=05%7C01%7CAlissa.Julius%40gov.wa.gov%7Cc86977e001944dc00e9508db4064b373%7C11d0e217264e400a8ba057dcc127d72d%7C0%7C0%7C638174573472424038%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=W5jANPbG19yGOrrPrrOCNxSNLHeRv6j7PIi2YBYHlvk%3D&reserved=0) | * Continuing to foster SAO performance audits in development and fieldwork * Assisting with responses and preparing for legislative hearings for SAO reports nearing completion: * Nursing Care Quality Assurance Commission administrative processes * Washington Medical Commission administrative and disciplinary processes * No JLARC preliminary reports anticipated |
| * Published cabinet agencies strategic plans on the Results Washington [website](https://results.wa.gov/measuring-progress/cabinet-agency-strategic-plans) to share with the public cabinet agencies direction   + Published 22 of 24 executive cabinet agency strategic plans   + Published 26 of 32 small cabinet agency strategic plans | * Partnering with small agencies in the development of their strategic plans |
| * Began offering consultative services with the intent of helping agencies succeed by establishing a clear direction and meeting requirements in RCW 43.88.090. Specializing in strategic plan development, performance metrics development and related process mapping and review * Facilitated strategic planning sessions with   + Washington Traffic Safety Commission   + Washington State Governor’s Office for Regulatory Innovation and Assistance | * Publishing a strategy planning 101 guide for Washington state agencies |

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| **Lean and Continuous Improvement** | |
| What we accomplished in Q1 | What we expect to accomplish in Q2 |
| * Initial planning underway for the 12th annual Washington State Government Lean Transformation Conference to be held in October ‘23 | * Announce dates and theme * Host an informational session on criteria for presenting at the conference |
| * Hosted three virtual Enterprise-wide Lean and Continuous Improvement Community of Practice meetings to accomplish our objectives under Strategy #3 in RW strategic plan   + **January** – [Delivering Change](https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.canva.com%2Fdesign%2FDAFZKFeFtp8%2F-9WPO3HazG3Vm1H88DsbDQ%2Fview%3Futm_content%3DDAFZKFeFtp8%26utm_campaign%3Ddesignshare%26utm_medium%3Dlink2%26utm_source%3Dsharebutton&data=05%7C01%7CTheresa.Dew%40gov.wa.gov%7Cfe3f16444826490e2d9308db02e0e040%7C11d0e217264e400a8ba057dcc127d72d%7C0%7C0%7C638106937074600891%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=MdUeBlvlE6kRtChWLlL0%2B6VClGgbR2r2ezmLNFMWALY%3D&reserved=0)   + **February** – [How Do I Climb Out of Mental Valleys (and Why it Matters to Creativity and Innovation)](https://www.youtube.com/watch?v=YKRCVZsRXts)   + **March** – [Group Activity: Design Thinking and Human-Centered Design](https://youtu.be/hkXabFYc-hE) | * Planning three virtual Enterprise-wide Lean and Continuous Improvement Community of Practice meetings   + **April** – Let’s Game the Data!   + **May** – Customer/Focus Group Feedback   + **June** – CI Program Design & Evaluation and Access Equity: Business Diversity Management System |