

CI Leader Training 3.0

Session number	1	2	3	4	5	6	7	8	9	
CI Leader Training Foundational Training	Intro to CI Leadership	Lencioni	WOW 1 Waste ID	WOW 2 Prob ID and Prob Solving	WOW 3 Mistake Proofing	WOW 4 Workplace Org	Standard Work	Leader standard work	DRR	Create own DRR Board
Concepts to include that support and shore up foundational training	Intro to CI Why should we care? System Thinking: Alignment with SnoCo goals, how do we align? Helping front line to see how they contribute to the overall success Leader Lean behaviors vs. fat behaviors Stewardship, service to public	5 Dysfx Training	Leader's role in waste identification Assumptions and Inference CI in Gov	Different ways to solve problems (?) Leader Development Model Respect for people Why Good Leaders make you safe- Simon Sinek Ted Talk 11:46	Learning through failure Metrics (high level) Pareto Using Pareto	Visual Management	A leaders' role in supporting SW Skills mapping Change management for leaders	Leader Rounding Process Maps	Leader's role in DRR Physical Board or virtual board? Lencioni Accountability Lencioni Paying attention to results Aligning with County Goals	DRR Report to team

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Activities	<p>What is getting in the way of you being able to do your job as a leader?</p> <p>Marshmallow exercise- Ted talk</p> <p>When we don't see systems discussion</p>	<p>Thomas-Kilman Conflict Mode Instrument</p> <p>Review of Team Assessment</p>	<p>Seeing with new eyes- elephant</p> <p>What is the role of the leader in supporting their staff?</p> <p>Steps of Inference</p>	<p>Square Wheel Exercise</p> <p>Discussion post Ted Talk</p>	<p>Seeing with new eyes- panda</p> <p>Create a Pareto chart exercise</p>	<p>numbers exercise</p> <p>Types of visual controls matching game</p>	<p>Petunia Pig</p> <p>Adkar Assessment</p>	<p>Do this Don't do that</p> <p>What needs to be on your LSW?</p> <p>Create a process map</p>	<p>Create your own DRR board</p> <p>Present your own board</p>
Pre-Work	<p>9 Deadly Mistakes</p>	<p>5 Dysfx assessment Pre-work</p> <p>Watch 5 Dysfx Video</p>	<p>10 Lessons for leading gov. transformation</p>	<p>Into all problem-solving a little dissent must fall</p>	<p>Embrace Mistakes to Build a Learning Culture</p>	<p>5 Benefits of Visual Mgmt</p>	<p>The Definitive Guide to the Leadership Behaviors that Create a Culture of CI</p>	<p>Calling out the elephant in the room</p> <p>But my plate is already full</p>	<p>Bring in draft Leader SW Document to share</p> <p>What are your metrics you are tracking?</p>
Forms		<p>assessments send out as prework</p>	<p>Steps of Inference</p>	<p>CI Form</p>	<p>Pareto Exercise</p>	<p>Types of visual Controls</p> <p>Numbers Exercise</p>	<p>Petunia Pig</p> <p>Adkar Assessment</p>	<p>Flow mapping manual</p> <p>LSW Template and huddle agenda</p>	