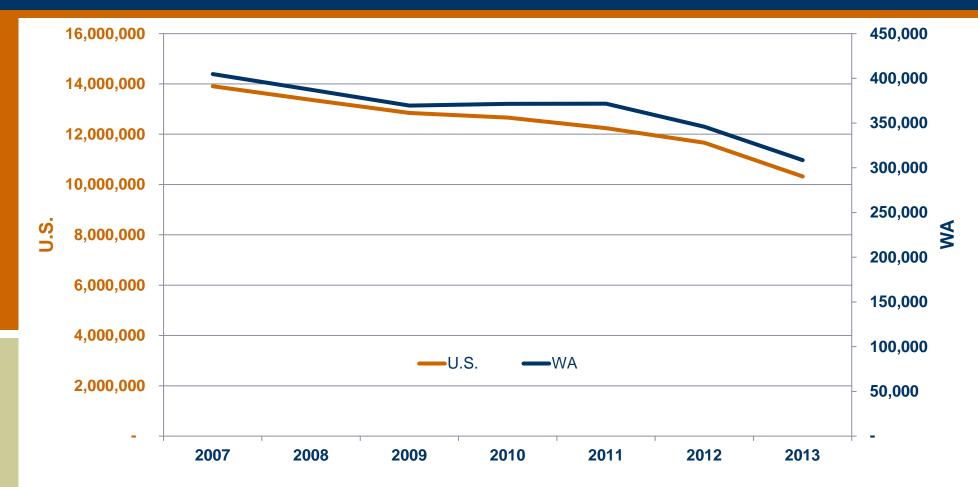


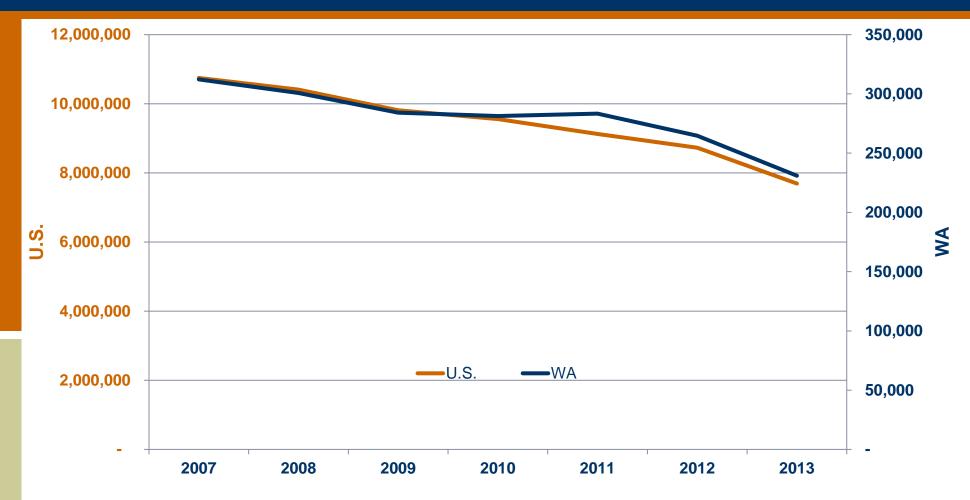
Results Review
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## Veteran civilian population (18-64 years)



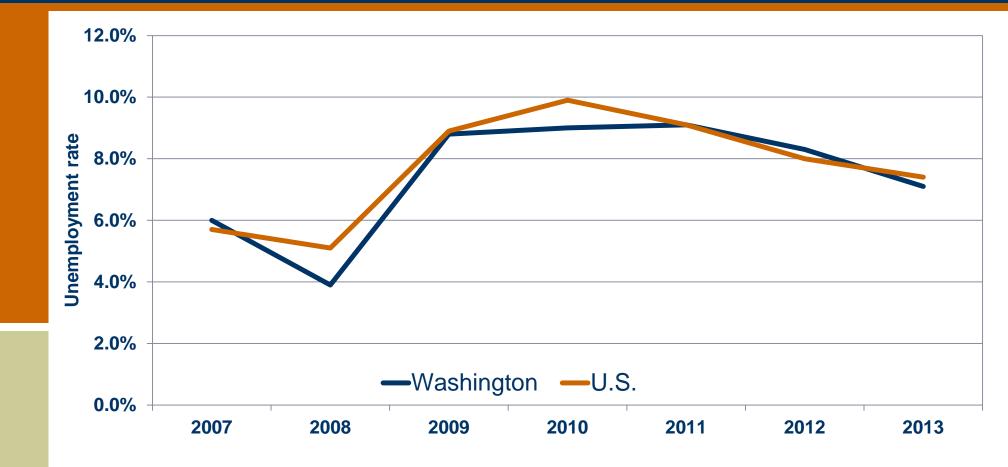


## Veteran civilian labor force (18-64 years)



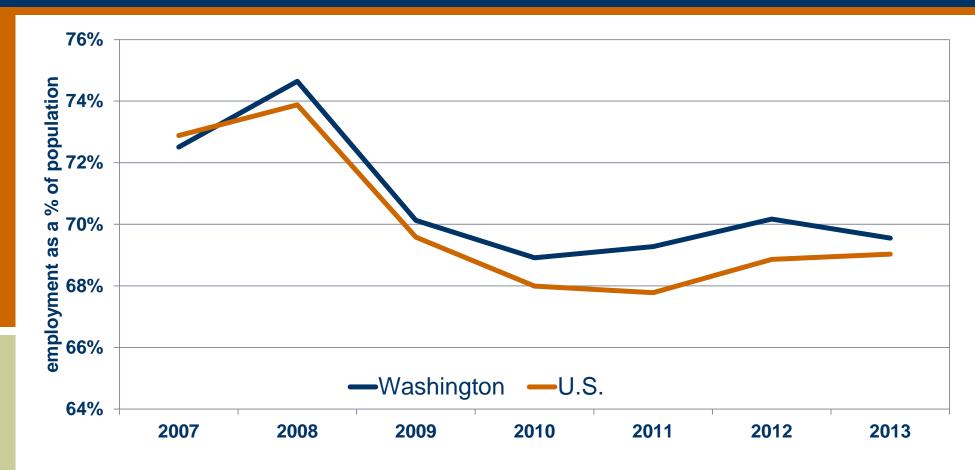


## Veteran unemployment rates





## Veteran employment rates (18-64 years)

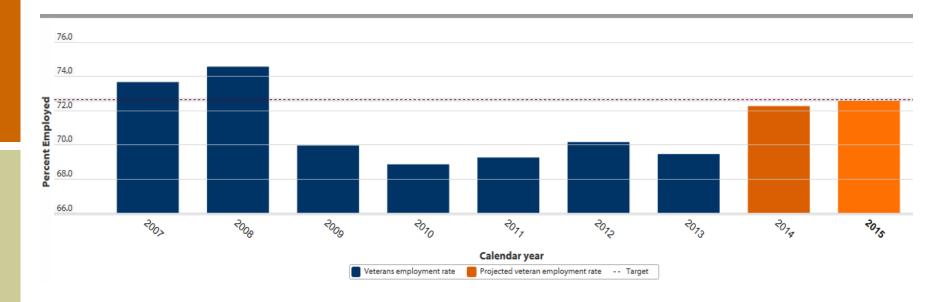




## Results WA Goal

#### Goal 2: Thriving Washingtonians

 2.1.c. Increase employment rate for veterans from 70.2% in 2012 to 72.6% by 2015





## 2015 Action Plan

Problem / Opportunity	Strategies	Task	Due Date	
Many successful pilots have been launched and adopted at JBLM, but that same	Expand the successful pilots to additional military bases in Washington State	Expand the programs to NW Navy region bases	02/28/2015 12:00:00 AM	
level of success has not been seen at other military bases across the state		Task Lead	Status	
Partner		Mary Forbes	On Track	
JBLM, MTC				
Problem / Opportunity	Strategies	Task	Due Date	
Many job fairs exist for veterans and transitioning active duty military. Many of these fairs are small and have few resources.	Synchronize veteran key events.	Identify key events that have proven results.  Promote these events with a veteran employment	09/01/2015 12:00:00 AM	
Partner		focused calendar	Jacus	
MTC		Task Lead	On Track	
MIC		Mary Forbes		
Problem / Opportunity	Strategies	Task	Due Date	
Increase the employment rate for veterans to 72.6% by 2015	Update Data	Update employment information using the	09/01/2015 12:00:00 AM	
Partner		American Community Survey (ACS) through the U.S. Census Bureau.	gh the <b>Status</b> On Track	
NA		Task Lead		
		Jeff Robinson		
Problem / Opportunity	Strategies	Task	Due Date	
Data is not always available to identify veterans that could be assisted	Complete data share pilot with the Department of Defense	Analyze the data being received and evaluate if	01/01/2016 12:00:00 AM	
Partner		adjustments to the pilot are needed	Status	
JBLM, MTC		Task Lead	On Track	
		Mary Forbes		
Problem / Opportunity	Strategies	Task	Due Date	
Increase the employment rate for veterans to 72.6% by 2015	ESD wishes to provide the WorkSource system in Washington state with a solution	Initiate user functionality review	04/23/2015 12:00:00 AM	
Partner	that is an integrated, adaptable and scalable web-based system to support the	Task Lead	Status	
Worksource	services required to be provided by the Wagner-Peyser Act and Veteran's Services programs, the Workforce Investment Act/Workforce Innovation and Opportunity Act	Jan Oswald	On Track	

(WIA/WIOA), Trade Adjustment Assistance, the Reemployment and Eligibility

Assessment, and other federal, state and local programs.





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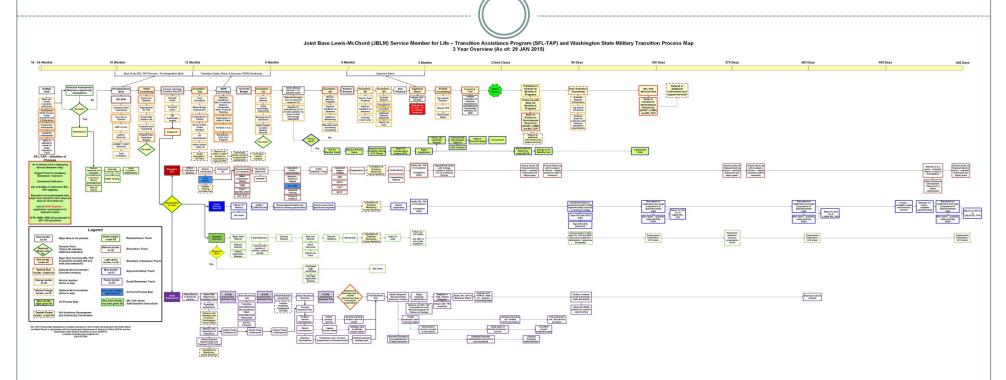
# Washington State Military Transition Council (WSMTC)

#### **MARY FORBES**

ASSISTANT DIRECTOR
WASHINGTON STATE DEPARTMENT OF
VETERAN AFFAIRS



### Enables WSMTC to Work Upstream Towards Common Goals

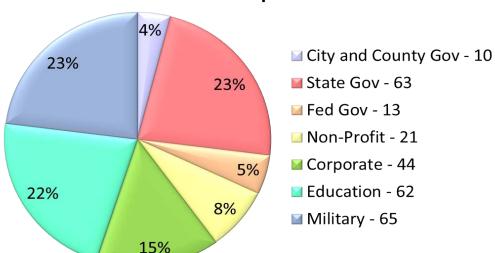


A tangible result of the partnerships developed is the increase from 18% of Service Members leaving JBLM with a job in Dec 11 to 42% in Dec 14.



## Executive Order 13-01 Formalizes the Coalition of the Willing



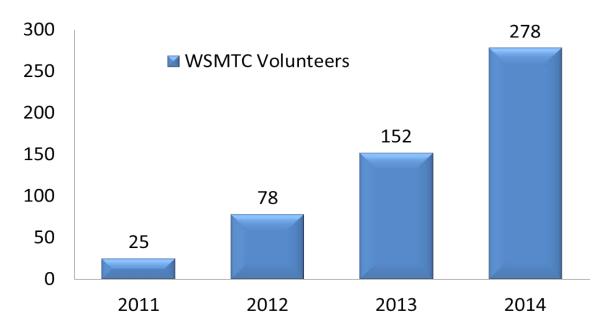


24 Feb '15: WDVA receives Abraham Lincoln Pillars of Excellence Award from the U.S. Department of Veterans Affairs in the category of Innovative State Programs.

Washington State - the lowest Veteran unemployment state and highest Veteran wage earning state are closely aligned with Results Washington - Goal 2 and 5



## Coalition of the Willing Results Worth Counting



- 278 Puget Sound Area Volunteers
  - In kind assistance ~ \$240k \$450k
  - ~4,200 In kind and volunteer hours
- A network of 750 (+) Companies working with JBLM Soldier for Life -Transition Assistance Program (SFL-TAP)

### **CAMO2COMMERCE**

A Program of Pacific Mountain Workforce Development

And Partners – Workforce Central, Morningside, Thurston EDC, Thurston Chamber

- \$5.5 Million, 24 month, U.S. Department of Labor National Emergency Grant.
- Integrates the public workforce system into transition services at JBLM.
- Connects 900 transitioning service members to short term job training and career support services as they transition into the civilian workforce.

#### BY THE NUMBERS

√ 586 Enrolled Service Members	✓ 6 Short-term Academies launched
✓ 237 Placed Into Employment	√ 175-Plus Business Partners

#### 2015 WAY AHEAD

> 170-plus training seats in 11 cohorts	> 10 Workshops scheduled per month
➤ 13 Sector Specific Hiring Events Scheduled at JBLM	<ul><li>Launching an Apprenticeship</li><li>Navigator Pilot at JBLM</li></ul>

## Northwest Edge Program

**\*** 7 week program, meeting every Tuesday, facilitated by different partner agencies that provide transition workshops.

Cohort	# of Participants	# Employed	# in School	# still AD	Reenlist/ Reup	Fellowship Opportunities
1 (Jan 2014)	25	15	1	0		5
2 (Apr 2014)	31	21	0	6		5
3 (Jun 2014)	25	6	1	4	3	5
4 (Aug 2014)	34	11	1	10		5
5 (Sep 2014)	35	7	1	11		7
Total	150	63	5	31	3	27
Percentages		42%	3%	21%	2%	18%





PRIVATE PUBLIC PARTNERSHIP OFFICE
UNITED STATES ARMY RESERVE















## Coalition Partners Upstream Direct Support to Transitioning Service Members

Activity	# Of Service Members Supported
Higher Education Track Trips	2080
Career Technical Track Trips	810
Entrepreneurship Track Trips	575
Hiring Events	5200
NW Edge Cohorts	150
Apprenticeships	153 trained / 153 employed (58 in class)
Camo2Commerce Program	586 Enrolled/ 286 Placements
Total	9,612

A tangible result of the partnerships developed is the increase from 18% of Service Members leaving JBLM with a job in Dec 11 to 42% in Dec 14

#### Military Transition: A Sector-Based Economic Development Strategy

OUR FOCUS: "Mitigate job loss with seamless transition to industry through sector pipelines".



JBLM transitions nearly 75% of all military members in Washington—40% of those veterans choose to stay.



#### **4 Transition Tracks**

Education, Standard Employment, Career Technical, Small Business Entrepreneurship



3<sup>rd</sup> highest recipient of DOD unemployment compensation (UCX) at \$39.8M in FY13



#### **Industry Pipelines**

Aerospace, Maritime, Life Science & Global Health, Clean Technology, Information Communication Technology

### CONTINUED CHALLENGE AREAS:

- Funding of data share initiative (VETNET) focused on supporting seamless transition of veterans to the state
- Support for targeted sector-based industry pipeline development strategy with small to medium sized businesses





## The Coalition of the Willing Moving Forward

**WSMTC** 

Complete Data Share Pilot

Jan '16

DOD / JBLM Approved

**Dec** '14

Year Long Analysis

Dec '14 – Jan '16

Multi - Agency

Expand Statewide

**FAFB** 

Jan '15

NW Navy Region

Feb '15

Regional WSMTC Meetings

> Mar '15 Nov '15

Synchronize Veteran Key Events

> JBLM Transition Summit

> > **Sep '15**

Veteran employment focused event Calendar

**Continuous** 

Increase Awareness

Continuous

**Community Engagements** 

Private Sector Survey

Jul '15

HR & Manager Training

**Sep '15** 



### Asks



• Take a principal leadership role in the JBLM Transition Summit setting priorities for 2016 and beyond for L&I, ESD, Commerce, and WDVA.



Results Review
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## Results Washington: WorkSource Serving Veterans

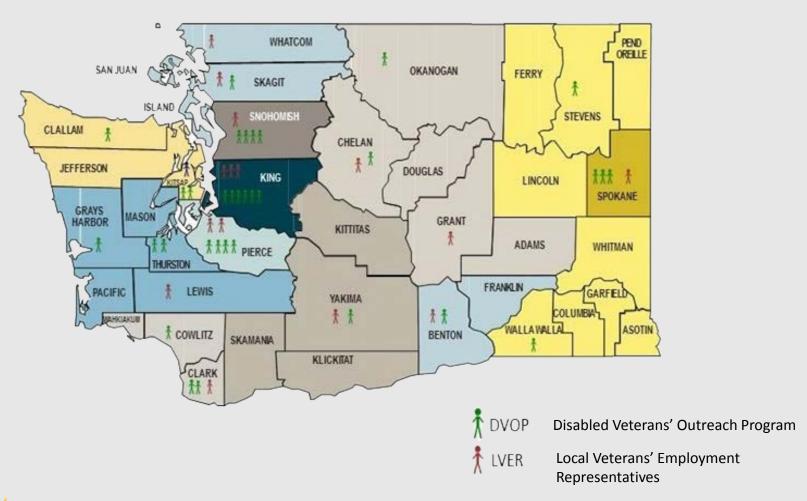








### Statewide Veterans Staff in WorkSource





### **2013-14 WorkSource Outcomes**

Veterans Served	19,483
Total Employed	10,405
Entered Employment Rate	53%
US DOL Employment Target	48%
All Job Seekers Employed	130,093
Entered Employment Rate	59%
US DOL Employment Target	59%

Above data is a representation of participants exiting the WorkSource system



<sup>\* 2014</sup> data is not yet available.

### **Program Initiatives**

#### In 2014, Employment Security Department –

- took the initiative to implement a new statewide intensive assistance model that standardized processes and improved services
- placed Disabled Veterans Outreach Program representatives at three major military installations to support transitioning service members – in addition, currently serving all major military installations in the state

#### Spring of 2015, Employment Security Department –

 will create and implement new processes for Local Veteran Employment Representative's designed to increase statewide efforts to engage employers, standardize processes and better educate employers on the value of Veterans in their workforce



## WorkSource Veteran Success Story

Presented by
Mike Robinson
DVOP,
WorkSource Kitsap





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## STARBUCKS VETERAN & MILITARY SUPPORT WASHINGTON STATE

Veterans Video





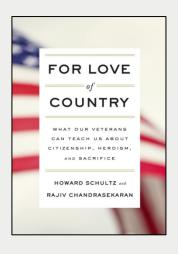
## STARBUCKS VETERAN & MILITARY SUPPORT WASHINGTON STATE

- Vision: Best in class employer for veterans and military spouses
- Mission: Hire 10,000 veterans and military spouses, create a workplace that recognizes and celebrates service, and use our scale for good to advance veteran related causes

Candidates	Culture	Community Connections
➤ 12 Focus City Recruiting: including greater Seattle/Tacoma/Olympia area	➤ Military Immersions: for hiring managers to help bridge the military/civilian divide	➤ Non-Profit Partnerships: Operation: Good Jobs, Chamber of Commerce Foundation (Hiring our Heroes) and USO
<ul> <li>Incent Self-ID: IT support to flag veteran/spouse candidates</li> <li>Compelling benefits - part/full</li> </ul>	➤ Roll Call, Honor Wall,  Patriotic Aprons:  encourage self ID of	➤ Partner with Schultz Family Foundation to enhance on-base recruiting efforts
time:  ➤ Affordable healthcare  ➤ 401(k) match and Bean  Stock	military status; enables us to honor and recognize	Military Family Stores: deepen connection to military bases and families to accelerate hiring
<ul> <li>➤ 100% tuition coverage through College Achievement Plan</li> <li>➤ Free lb. of coffee each week</li> </ul>	➤ Armed Forces Network: employee affinity group, assists in assimilation and integration	

#### Recent Success





## Patriotic Starbucks Card (11/4-11/11)

- Our first ever veteranthemed gift card
- Set to return in select stores this summer along with a veteran-themed mug

#### For Love of Country by Howard Schultz and Rajiv

Goal: bridge the military/civilian

divide

Chandrasekaran

 Profiles the honor and courage of veterans and military families



### Free Tall Brew Coffee on Veterans Day, 11/11

- Our 2<sup>nd</sup> year of honoring veteran and military spouse customers with a complimentary tall coffee on Veterans Day
- Occurred nationwide at Starbucks locations



## The Concert for Valor Veterans Day, 11/11

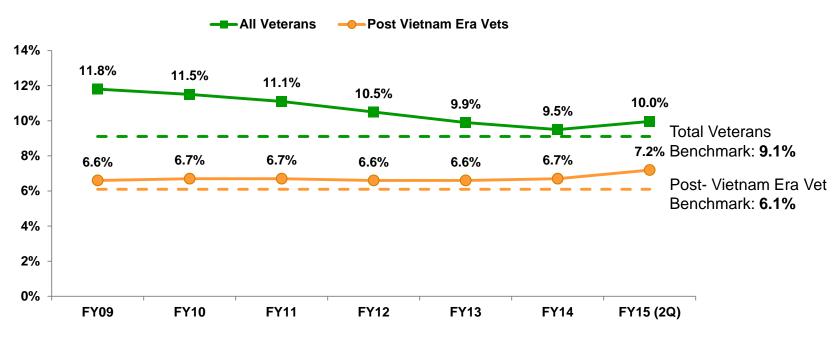
- A tribute to veterans and military families
- Nearly 2 million watched from home and attended in person



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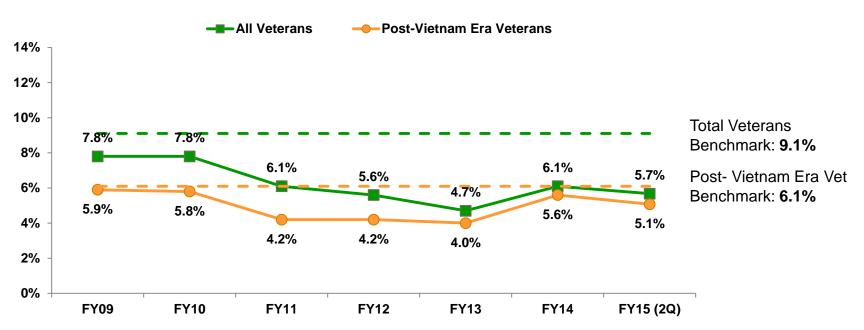
#### Washington State General Government Veterans Employment

## Veteran Employment Levels Have Increased In the First Two Quarters of FY15



#### Washington State General Government Veterans Employment

## Permanent Veteran Hires Have Decreased Slightly In the First Two Quarters of FY15



#### Washington State General Government Veterans Employment

#### Challenges

- Varied resources & activity across state agencies
- Retaining newly hired veterans

#### **Opportunities**

- NW Edge program expanding to other bases
- Capacity of Veteran
   Employee Resource Group
- Alignment of efforts across disability & veteran initiatives

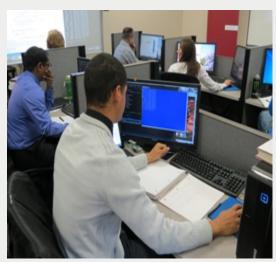
#### **Actions**

- Targeted support for select agencies
- Support expansion of NW Edge Program
- Support agency peer mentor programs
- Partnerships with JBLM
   Wounded Warrior Battalion
   US DVA vocational
   rehabilitation program



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## Microsoft Software & Systems Academy



#### **IT Certification Prep**

Microsoft Technical Associate (MTA)

**Database Fundamentals** 

Software Development

**Software Testing** 

Microsoft Certified Solutions Associate

(MCSA)

**SQL** Server

Microsoft Certified Solutions

Developer (MCSD)

**Application Lifecycle** 

Management

Web Applications



- 16-weeks Computer
   Programming earning 16
   credit hours from Saint
   Martin's University on-base
- Mentors, class projects, and real-world exercises
- Guaranteed interview with Microsoft on successful completion
- Microsoft salaries are
   ~\$100,000 per year plus
   employer paid benefits for
   vision, dental, medical &
   stock
- Similar jobs available with Microsoft Partners
- 92 Trained / 54 Graduated/ 48 Employed



Train.
Transition.
Tech.

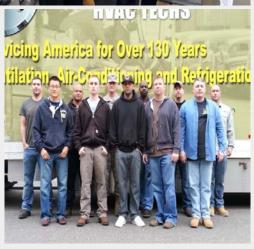


### **VETERANS IN PIPING**

### Heating, Ventilation, Air Conditioning and Refrigeration (HVAC-R)

49 Trained / 39 Placed









- 18-week, full-time accelerated training program; direct entry into 5-year paid apprenticeship program
- Apprentices continue to earn college credit while they learn their trade
- Prevailing wage is approximately \$17 per hour plus employer paid benefits for vision, dental, medical & pension.
- Starting salary is approximately 50% of Journeyman wages. Salary increases 10% every 6 months until Journeyman status is reached
- Salaries vary based on locality

#### Welding

107 Trained / 87 Placed





## UPCOMING TRAINING OPPORTUNITIES



- International Hotels Group Management Training
  - 20 Week Management Training Program offered at the JBLM IHG Hotel projected to launch FEB 2015
  - Guaranteed interview for an open management position with IHG world-wide over 40,000 hotels
- Troops Into Transportation
  - 12 week CDL training projected to launch MAR 2015 on JBL
  - Participants receive a pre-employment offer letter from transportation companies guaranteeing employment upon successful completion of the program
- Airstreams Renewable
  - 7 week training on maintenance of high elevation structures (cell phone towers, windmills, etc) projected to launch APR 2017
  - Participants will be placed nation wide in partner compani MAIR



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