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4.1.a Increase state agency and educational institution utilization of state-certified small businesses in public works and other contracting and procurement by 2017 to: Minority-owned businesses: 10% Women-owned businesses: 6% Veteran-owned

businesses: 5%

G2: 4.1.a Increased State Certification Utilization

# Background: Community Advocacy leads to more intense focus on state supplier diversity



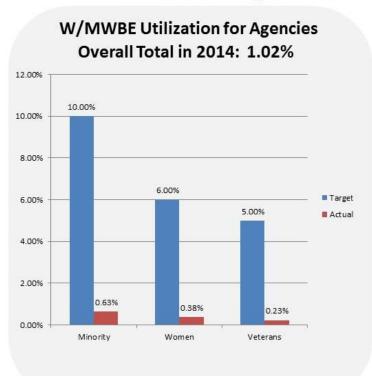
#### **Structure**

- Prior to 1983-W/MBE utilization at less than 1%
- State FY 2014-W/MBE utilization at 1%
- Creation of OMWBE (1983)responsibilities
  - Certification
  - · Monitoring/compliance
  - Outreach/education
  - Supplier diversity policy development and plan



Delete this and add "Picture" from the "Report Components".

# Current State: 39.19 RCW Compliance with public works and procurement goals.





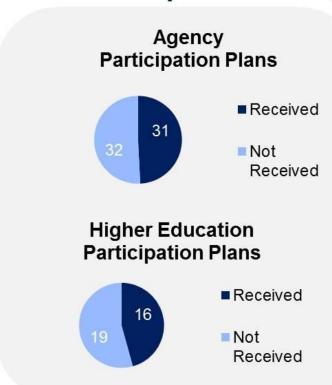






G2: 4.1.a Increased State Certification Utilization

# Problem/Opportunity: Culture Change in procurement practice



#### **State Goals**

- Minority 10%
- Woman 6%
- Veterans 5%

#### <u>Ask</u>

 20% increase over current rate of 1%

#### **Barriers**

- Agencies/colleges not complying plan submittal
- · No common language
- Goals are aspirational
- Master contracts
- Large contracts
- Bonding Issues



## Strategy: Responding to the Customers needs



#### UNDERSTANDING CAPITAL IN SMALL BUSINESSES

Brought to you by the Washington State
Office of Minority & Women's Business
Enterprises with support from the Department
of Financial Institutions and Community
Bankers of Washington.

http://omwbe.wa.gov/video-tutorials/

# Overhaul the data collection

- Purchase Card
- Subcontractor
- Interagency Agreements

#### **Help Certified Firms**

- Video Tutorials
- Access to capital-DFI
- Webinars

#### **Partners**

- Prime Contractor
- Private Sector



**Action Plan** 

## **Action Plan**

Task	Task Lead	Partners	Expected Outcome	Status	Due Date
Reach out to top performing agencies to learn best practices	OMWBE	Agency; colleges	Learn best practices to share/increase utilization	Completed; identified LNI as best practice	December 2014
Identify areas in the state where W/MBES are lacking; offer certification classes and increase certification by 30%	OMWBE	All agencies, colleges, local, and private sector	Increase certified firms in needed NAICS codes for utilization	Completed; increased new State certification by 10%	December 2014
Visit with each agency and college to review participation and template	OMWBE	All agencies, colleges, local, and private sector	100% participation plan submittal	Completed; visited 34 agencies and 31 out of 35 colleges	May 2014
Offer certification classes to targeted procurement areas	OMWBE	All Agencies and Colleges	Increase in certified firms in particular areas of procurement	On Track	Ongoing

#### G2: 4.1.a Increased State Certification Utilization

## **Action Plan**

Task	Task Lead	Partners	Expected Outcome	Status	Due Date
Develop data system for Purchase Card utilization.	OMWBE	OFM	Develop IT program in both DES and OMWBE's data system to pull p-card diversity spend	On Track	December 15
Develop training on doing business with the state	OMWBE	All agencies, colleges, local, and private sector	Assist firms in successfully competing for government contracts	On Track	January 16
Meet with all colleges and agencies to create a partnership to get eligible firms certified	OMWBE	All Agencies and Colleges	Increase certified firms	On Track	January 16
In collaboration with DES, develop supplier diversity and inclusion plans	DES	OMWBE	Increase small and diverse business participation in goods an services and public works contracts.	ТВА	ТВА





# Diversity in Washington State Contracts, Procurement, Public Works and Transportation



Chris Liu

July 29, 2015

G2: 4.1.a Increased State Certification Utilization

# What we are hearing from our customers and communities

- Barriers to doing business
- Difficult and inconsistent processes
- Current performance numbers



## **Current state**

- Data not standardized
- Many independent efforts but no central focus
- No common language
- No statewide community of practice



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Strategy and next steps

- Work with community members to develop a common understanding of the issue.
- Form a subcabinet.
- Mobilize a team to support the subcabinet (address the "how").





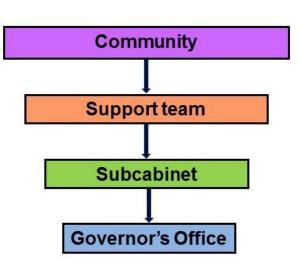
# **Subcabinet Agency Members**

Dept. of Transportation, Lynn Peterson Represent more than 2/3 · Dept. of Social and Health Services, Kevin Quigley of state spending Health Care Authority, Dorothy Teeter Dept. of Enterprise Services, Chris Liu Dept. of Corrections, Bernie Warner Community of practice Dept. of Labor & Industries, Joel Sacks Dept. of Veteran Affairs, Alfie Alvarado-Ramos Community transparency, Office of Minority & Women's Enterprises, Alexis Oliver reporting and Commission on African American Affairs, Ed Prince communication Commission on Asian Pacific American Affairs. Michael Itti · Commission on Hispanic Affairs, Uriel Iniguez Attorney General's Office, Laura Watson Single source legal counsel Governor's Office, Executive Team Provide direction

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# Organizational structure

- Regular meetings with community members
- Support team for subcabinet formed July 20; meets daily
- Subcabinet formed
   July 15; meets regularly





Washington State Department of Enterprise Services

# **Anticipated Areas of Focus**

- Contracting and procurement practices
- 2. Public works / transportation practices
- 3. Training / education practices
- 4. Policy / legislative initiatives
- 5. Data collection / report systems
- 6. Diversity architecture (community of practice)
- 7. Communication and outreach

This will not be a linear process - work in focus areas will be concurrent



G2: 4.1.a Increased State Certification Utilization

# **Action Plan**

Task	TaskLead	Partners	Expected Outcome	Status	Due Date
Define immediate, mid- & long-term needs	Supportteam	Community members	Define and agree on issues and timeframes.	In progress	August 2015
Based on needs, determine the scope of work	Support team and subcabinet	Community members and stakeholders	Common, across the board understanding of issues and how to address them.	In progress	August 2015
Identify barriers / conduct gap & root cause analysis	Supportteam	Community members	Standardize data, identification of the root cause.	In progress	Sept. 2015*
Identify funding strategies	DES	Subcabinet, Governor's Office, OFM	Ensure sustainability for business diversity efforts.	In progress	Sept. 2015*

\* Estimated



# **Action Plan**

Task	TaskLead	Partners	Expected Outcome	Status	Due Date
Create community of practice	Support team	Subcabinet, community members, state agencies	Standardize practices statewide and create diversity architecture.	TBD	Long term
Expandand develop business diversity inclusion plans	Support team	Subcabinet, community members	Increase small and diverse business participation in goods and services and public works contracts.	In progress	On-going
Legislative Initiatives	Support team	Subcabinet, community members, Legislature	State policy that encourages small and diverse business participation in state contracting	In progress	Fall 2015

## Send inquiries to:

BusinessDiversity@des.wa.gov



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