1.2.A.b. Increase the number of adults (18 and older) receiving outpatient mental health services from the Third Quarter SFY 2013 average of 56,000 to 62,000 by June 30, 2015, while maintaining or decreasing current inpatient utilization levels.

Outpatient Mental Health Services

The counts of persons ages 18 and older served in outpatient mental health (MH) services have increased steadily in the most recent 3 reporting periods.

DATA SOURCE: Service Data from MH Consumer Information System and The System for Communicating Outcomes, Performance & Evaluation (SCOPE), March 2015.

Current Statewide Performance

Behavioral Health and Service Integration Administration
DATA SOURCE: Service Data from MH Consumer Information System and The System for Communicating Outcomes, Performance & Evaluation (SCOPE), March 2015.

Current Performance by RSN

- **10 RSNs** increased the numbers of clients served
- **6 RSNs** increased the average number of service hours

Note: The decrease in the numbers of clients served through the Thurston Mason RSN (highlighted in orange) may be due to difficulties in reporting following implementation of an Electronic Medical Record (EMR) system, and in contracting with provider agencies.
Demographics: Adults Served in Outpatient Mental Health Services

MH Client Characteristics: Snapshot of Clients Served in SFQ 2014/4

DATA SOURCE: Service Data from MH Consumer Information System and The System for Communicating Outcomes, Performance & Evaluation (SCOPE), March 2015.

What's Next
• Continue our work with Results Washington Leading Indicator 1.2.A.A to reduce psychiatric re-hospitalization
• Continue to monitor enrollment levels and mental health penetration in accordance with our work to implement changes specified in HB1519/SB5732

Reported by: Department of Social and Health Services

For more current information see our updated Action Trackers.