2.1.a: Maintain the percentage of child victims in non-emergent child protective services intakes seen by a social worker within 72 hours of the intake at an annual average of 97% or higher by July 2017.

Reported on May 15, 2017

SUPPORTED PEOPLE
2.1.A: MAINTAIN THE PERCENTAGE OF CHILD VICTIMS IN NON-EMERGENCY CHILD PROTECTIVE SERVICES INTAKES SEEN BY A SOCIAL WORKER WITHIN 72 HOURS OF THE INTAKE AT AN ANNUAL AVERAGE OF 97% OR HIGHER BY JULY 2017

Department of Social and Health Services
Children’s Administration
Toni Sebastian
May 15, 2017
2.1.a: Maintain the percentage of child victims in non-emergent child protective services intakes seen by a social worker within 72 hours of the intake at an annual average of 97% or higher by July 2017

Background: **Referral Responses**

Reports meeting screen-in criteria are assigned a response pathway:

- **Child Protective Services**
  - 24-hour emergent investigation
  - 72-hour investigation

- **Family Assessment Response**
  - 72-hour

![Diagram of Children's Administration Overview FY 2016]

2.1.a: Maintain the percentage of child victims in non-emergent child protective services intakes seen by a social worker within 72 hours of the intake at an annual average of 97% or higher by July 2017

**Current State:** CA's Timely Response to Abuse and Neglect Allegations Keeps Kids Safe

July 2017 Target = 97%
Continually exceeding 72-hour target.

![Bar chart showing performance from 2014 to 2017]

CA uses quality assurance and continuous quality improvement practices to maintain performance.
**Assistance Needed:**

- Consider being a foster parent
- Consider how your agency can support Children’s Administration

**Report abuse and neglect**

Please call 911 if there is an emergency \textbf{AND} report by phone to

![ENDHARM](image)

https://data.results.wa.gov/reports/G4-2-1-a-Supplemental-Non-emergent-Intakes-MTN