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2.1.a: Maintain the percentage of child victims in non-emergent child protective services intakes seen by a social worker within 72 hours of the intake at an annual average of 97% or higher by July 2017
Reported on May 15, 2017



SUPPORTED PEOPLE

2.1.A: MAINTAIN THE PERCENTAGE OF CHILD VICTIMS IN NON-EMERGENCY CHILD PROTECTIVE SERVICES INTAKES SEEN BY A SOCIAL WORKER WITHIN 72 HOURS OF THE INTAKE AT AN ANNUAL AVERAGE OF 97% OR HIGHER BY JULY 2017

**Department of Social and Health Services
Children's Administration**

**Toni Sebastian
May 15, 2017**



Background: Referral Responses

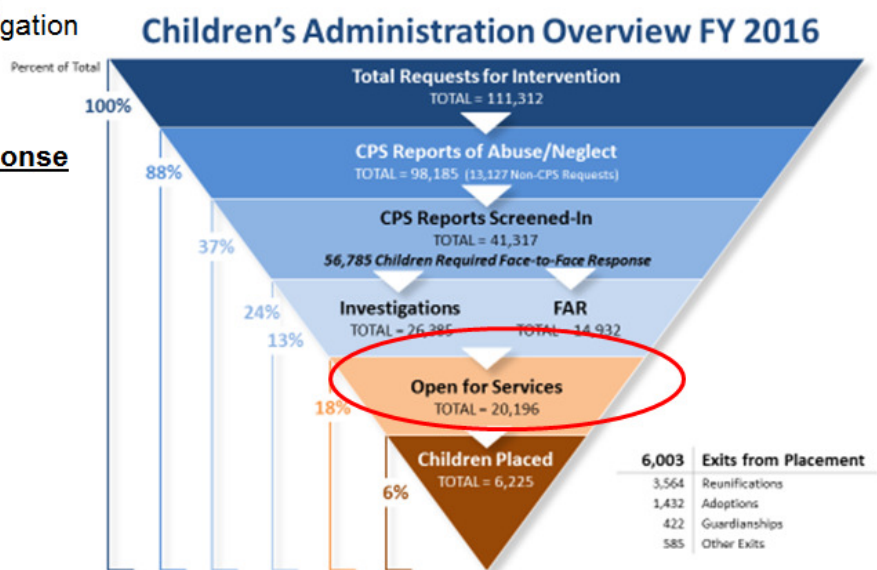
Reports meeting screen-in criteria are assigned a response pathway:

Child Protective Services

- 24-hour emergent investigation
- 72-hour investigation

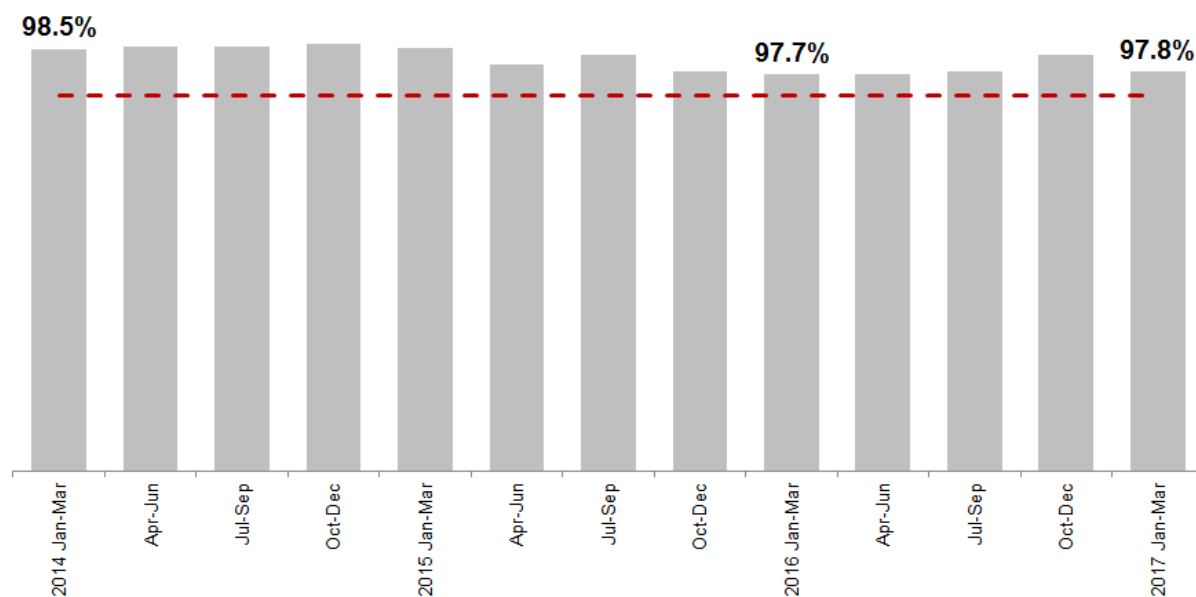
Family Assessment Response

- 72-hour



Current State: CA's Timely Response to Abuse and Neglect Allegations Keeps Kids Safe

July 2017 Target = 97%
Continually exceeding
72-hour target.



CA uses quality assurance and continuous quality improvement practices to maintain performance.

Assistance Needed:

- Consider being a foster parent
- Consider how your agency can support Children's Administration

Report abuse and neglect

Please call 911 if there is an emergency **AND** report by phone to



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